HOUSING TRUST FUND CORPORATION

Request for Proposals (“RFP”)

for

Professional Services
for
Community Development Block Grant-Disaster Recovery
Tenant Relocation Services
RFP # 201707_061

August 24, 2017

Responses must be received by
3:00 p.m. (Eastern), September 26, 2017
TABLE OF CONTENTS

1. GENERAL INFORMATION ........................................................................................................ 4
   1.1. Purpose ......................................................................................................................... 4
   1.2. Description of Program(s) ............................................................................................ 4
   1.3. Diversity and Income Requirements ............................................................................. 4
   1.4. Anticipated Contract Term ........................................................................................... 5
2. RFP PROCESS AND ADMINISTRATIVE REQUIREMENTS ............................................ 5
   2.1. RFP Coordinator .......................................................................................................... 5
   2.2. RFP Timeline ............................................................................................................... 5
   2.3. Pre-Proposal Conference and Questions ..................................................................... 6
   2.4. Procurement Lobbying Provisions ............................................................................... 6
   2.5. Conflicts of Interest ...................................................................................................... 6
   2.6. Proposal Submission Format ....................................................................................... 7
   2.7. Changes to Proposal Wording / Clarifications .............................................................. 8
   2.8. Errors and Omissions in Proposal ............................................................................... 8
   2.9. Respondent’s Expenses ............................................................................................. 8
   2.10. Selection of Proposal in Best Interests of the State .................................................... 8
   2.11. Notification of Selection ............................................................................................ 8
   2.12. Number of Awards .................................................................................................... 8
   2.13. Service Level Agreements ......................................................................................... 9
   2.14. Withdrawal of Proposal ............................................................................................ 9
   2.15. Rejection of Proposals / Cancellation of RFP ............................................................ 9
   2.16. Ownership of Proposals .......................................................................................... 9
   2.17. Waiver of Informalities ............................................................................................ 9
   2.18. Proprietary Information ............................................................................................ 9
   2.19. Confidentiality of Information .................................................................................. 9
   2.20. Collection and Use of Personal Information ............................................................... 10
   2.21. RFP and Proposal as Part of Contract .................................................................... 10
3. SERVICES ............................................................................................................................. 10
   3.1. Scope of Services ....................................................................................................... 10
   3.2. Key Deliverables ........................................................................................................ 11
   3.3. Commencement of Services ...................................................................................... 12
4. MINIMUM QUALIFICATIONS OF RESPONDENT .................................................. 12
   4.1. Requirement of Legal Entities .................................................................................... 12
   4.2. Required Qualifications of Respondent ................................................................. 12
5. SELECTION CRITERIA AND REGULATORY REQUIREMENTS ............................ 14
   5.1. Evaluation Methodology ............................................................................................ 14
   5.2. Selection Criteria ....................................................................................................... 15
   5.3. Format and Content of the Proposal .......................................................................... 15
   5.4. Price Proposal .......................................................................................................... 23
   5.5. Finalist Interview ...................................................................................................... 24
   5.6. Basis for Contract Award .......................................................................................... 24
   5.7. Vendor Responsibility .............................................................................................. 24
   5.8. Affirmation of Understanding Form ......................................................................... 24
   5.9. Offeror Disclosure of Prior Non-Responsibility Determinations Form .................. 24
   5.10. Non-Collusive Bidding Certification .................................................................... 24
1. GENERAL INFORMATION

1.1. Purpose

The Governor’s Office of Storm Recovery (“GOSR”) of the Housing Trust Fund Corporation (“HTFC”) seeks to procure Tenant Relocation Services, Uniform Relocation Act of 1970 (“URA”, “Uniform Act”) in connection with its administration of U.S. Department of Housing and Urban Development (“HUD”) Community Development Block Grant-Disaster Recovery (“CDBG-DR”) funds appropriated by the Disaster Relief Appropriations Act, 2013 (Pub. L. 113-2). This request for proposals (“RFP”) is issued in accordance with the Procurement and Contract Guidelines of GOSR and in compliance with Section 2879a of the New York Public Authorities Law.

The purpose of this RFP is to obtain proposals from Respondents and to award contract(s) to provide Tenant Relocation Services, URA, across a broad range of CDBG-DR funded programs managed by GOSR. These services are detailed in section 3 of this RFP. Respondents to this RFP should thoroughly review the New York State Action Plan for Community Development Block Grant Disaster Recovery and all amendments thereto, as well as all Federal Register notices related to the CDBG-DR funds. The Action Plan and all amendments are located on the GOSR website at: http://stormrecovery.ny.gov/funding/action-plans-amendments.

1.2. Description of Program(s)

The Tenant Relocation Services, URA for tenants temporary displaced by NY Rising funded construction projects being procured through this RFP will support the implementation and administration of a broad range of programs for which CDBG-DR funds will be used including, but not limited to, housing grant and loan programs, business grant and loan programs, and a variety of community reconstruction and infrastructure development projects performed by municipalities, agencies, and other organizations that will help administer funds.

1.3. Diversity and Income Requirements

Pursuant to New York State Executive Law Article 15-A (“Article 15-A”), GOSR recognizes its obligation to promote opportunities for maximum feasible participation of certified Minority- and Women-Owned Business Enterprises (“MWBEs”), and the employment of minority group members and women in the performance of all New York State funded GOSR contracts. GOSR is committed to ensuring that firms which are MWBE certified in New York State, or any other city or state, or the federal government, are encouraged to submit proposals in response to this RFP.

For purposes of this solicitation, HTFC hereby establishes an overall goal of 30% for MWBE participation for the above described services performed under the contract(s) awarded pursuant to this RFP: 15% for Minority-Owned Business Enterprises and 15% for Women-Owned Business Enterprises.

In addition, in accordance with New York State Executive Law Article 17-B (“Article 17-B”) governing NYS contracting requirements, HTFC hereby establishes a utilization goal of 6% for Service-Disabled Veteran-Owned Business (“SDVOB”) participation. Refer to section 5.3.6.
In addition to the above diversity requirements, and pursuant to Section 3 of the Housing & Urban Development Act of 1968, GOSR is committed to ensuring that employment and other economic opportunities generated by HUD financial assistance shall, to the greatest extent feasible, and consistent with existing federal, state and local laws and regulations, be directed to low- and very low income persons, particularly those who are recipients of government assistance for housing, and to business concerns which provide economic opportunities to low- and very low-income persons.

Further requirements for MWBE Contractor participation are detailed in Appendix A, “NYS MWBE Contractor Requirements and Procedures” of this RFP. Section 3 requirements are detailed in Section 30 of Appendix I, “HUD General Provisions.”

1.4. Anticipated Contract Term

Any contract that is awarded from the RFP is anticipated to be for one year with multiple option years not to exceed five years.

2. RFP PROCESS AND ADMINISTRATIVE REQUIREMENTS

2.1. RFP Coordinator

Shin Kim
Chief Procurement Officer
Governor’s Office of Storm Recovery
25 Beaver Street
New York, New York 10004
GOSRProcurement@stormrecovery.ny.gov

2.2. RFP Timeline

<table>
<thead>
<tr>
<th>Target Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 24, 2017</td>
<td>Release of RFP</td>
</tr>
<tr>
<td>September 6, 2017</td>
<td>Anticipated Pre-Proposal Conference</td>
</tr>
<tr>
<td>September 13, 2017</td>
<td>Last Day to Submit Questions – 3:00 p.m. (Eastern)</td>
</tr>
<tr>
<td>September 20, 2017</td>
<td>Issuance of Answers to Questions (tentative)</td>
</tr>
<tr>
<td>September 26, 2017</td>
<td>Proposal Submission Deadline – 3:00 p.m. (Eastern)</td>
</tr>
<tr>
<td>October 12, 2017</td>
<td>Finalist Interviews (if applicable)</td>
</tr>
<tr>
<td>December 12, 2017</td>
<td>Target Date for Selection</td>
</tr>
</tbody>
</table>

Please note that the RFP timeline includes target dates and may change. It is the responsibility of Respondents to periodically review the GOSR and HTFC websites for regular updates to the RFP timeline and other important information which may alter the terms or requirements of this RFP.
2.3. Pre-Proposal Conference and Questions

A pre-proposal conference will be scheduled to discuss this RFP, accept questions, and provide preliminary responses. GOSR is in the process of scheduling the conference and will post an update to the Governor’s Office of Storm Recovery “Procurement Opportunities” webpage at: http://stormrecovery.ny.gov/doing-business-with-gosr/rfps.

Interested firms are strongly encouraged to check the “Procurement Opportunities” webpage frequently for updates and additional information pertaining to this RFP. All questions and correspondence must be sent to GOSRProcurement@stormrecovery.ny.gov. Any correspondence or questions regarding this RFP sent to any other email will not receive a response. All questions must reference this specific RFP in the subject line of the email. The subject line for questions related to this RFP should read “RE: RFP Question – Tenant Relocation Services, Uniform Relocation Act.” Answers to all substantive questions, including those arising from the pre-proposal conference, will be posted on the GOSR “Procurement Opportunities” webpage listed above as soon as practical following the deadline for question submission.


Pursuant to State Finance Law §§ 139-j and 139-k, this RFP includes and imposes certain restrictions on communications between GOSR and Respondents during the solicitation process. A Respondent is restricted from making contacts, from the earliest notice of intent to solicit offers through final award and approval of the contract (the “restricted period”), with GOSR staff other than the RFP Coordinator, unless it is a contact that is included among certain statutory exceptions set forth in State Finance Law § 139-j(3)(a).

GOSR employees are required to obtain certain information when contacted during the restricted period and make a determination of responsibility of the Respondent pursuant to these two statutes. Certain findings of non-responsibility can result in the rejection for contract award and, in the event of two (2) findings within a four-year period, the Respondent is debarred from obtaining governmental procurement contracts. Information on these requirements can be found at:

http://www.ogs.state.ny.us/aboutogs/regulations/defaultAdvisoryCouncil.html

For all lobbying law contacts and inquiries, please contact:
Natalie Dennery
Lobbying Contact Officer
Governor’s Office of Storm Recovery
GOSRProcurement@stormrecovery.ny.gov
Email must indicate subject: RE: Lobbying Inquiry

2.5. Conflicts of Interest

In the event of real or apparent conflicts of interest, GOSR reserves the right to impose additional conditions upon Respondents. The selected Respondent will be subject to the provisions on conflicts of interest set forth in section 74 of the New York State Public Officers Law. GOSR reserves the right to cancel any contract awarded pursuant to this RFP upon 30 days written notice.
in the event that an actual conflict of interest, or the appearance of such conflict, is not cured to GOSR’s satisfaction. Prior to responding to this RFP, you must perform a conflict of interest inquiry and disclose to GOSR in your proposal any and all potential conflicts of interest that exist or may exist for your organization or your subcontractors or affiliates in relation to the scope of work contained in this document.

2.6. Proposal Submission Format

Proposal submissions to this RFP must be filed electronically in Portable Document Format (pdf) file. Unless otherwise noted, Respondents must complete and submit all forms, information, and other documentation listed herein (including, without limitation, any Attachments and Appendices to this RFP) as part of their electronic submissions. Respondent is responsible to ensure that emails and attachments are delivered in a legible format.

Any proposal delivered after the submission deadline will not be evaluated. Delivery delays shall not excuse late submissions. Respondents are responsible for ensuring that emails/attachments are delivered on time in a legible format. Complete Proposals, including all parts, must be received by the deadline in order for a Proposal to be considered timely. Respondents assume all risks associated with delivery. In all instances, GOSR’s determination regarding the completeness and timeliness of any Proposals shall be at the sole discretion of GOSR and shall be final.

Proposals must be submitted by email to:
GOSRProcurement@stormrecovery.ny.gov

Proposals must be delivered by email in two parts no later than the Proposal submission deadline. Part one shall include the Price Proposal. The email subject shall indicate RE: Proposal for Tenant Relocation Services, Uniform Relocation Act – Price Proposal. Part two shall include the Technical Proposal along with all attachments and completed forms. The email subject shall indicate RE: Proposal for Tenant Relocation Services, Uniform Relocation Act – Technical Proposal and Attachments.

There is a 40-page total limit except that résumés, curricula vitae, appendices that document relevant work performed, and screen shots of potential project management systems do not count against the page limit. Proposal font size shall not be any less than 12 point, with 1-inch margins, with the exception of tables and charts, but such text must be clearly legible. Respondents are encouraged to submit only relevant and necessary information.

Respondents shall not make any aspect of a Proposal contingent upon the use of State of New York personnel, property, or equipment.

GOSR will consider Proposals to this RFP that are presented in a consistent and easily comparable format. Proposals that are not organized in the manner set forth in this RFP may be considered nonresponsive at the sole discretion of GOSR. Do not refer to other parts of your Proposal, or to information that may be publicly available elsewhere, or to your website, or to another website in lieu of presenting the information in your Proposal.
Proposals must include a cover letter stating that: (a) the information submitted in and with the Proposal is true and accurate; and (b) the person signing the cover letter is authorized to submit the Proposal on behalf of the Respondent.

2.7. Changes to Proposal Wording / Clarifications

The Respondent shall not change the wording of its Proposal after the submission and no words or comments will be added to the Proposal unless requested by GOSR for purposes of clarification.

2.8. Errors and Omissions in Proposal

GOSR reserves the right to reject a Proposal that contains an error or omission. GOSR also reserves the right to request correction of any errors or omissions and/or to request clarification or additional information from any Respondent, without opening up clarifications for all Respondents. Respondents will be provided a reasonable period of time in which to submit written responses to GOSR’s request for clarification or additional information. Respondents shall respond by the deadline stated in the correspondence.

2.9. Respondent’s Expenses

Respondents are solely responsible for their own expenses in preparing a Proposal and for subsequent negotiations with GOSR, if any. GOSR will not be liable for any claims, costs or damages incurred by the Respondent in preparing the Proposal, loss of anticipated profit in connection with any final Contract, or any other matter whatsoever.

2.10. Selection of Proposal in Best Interests of the State

Notwithstanding the selection criteria set forth in the RFP, GOSR reserves the right to select a Proposal that, in its sole judgment, is consistent with and responsive to the goals of the State’s CDBG-DR Action Plan, irrespective of whether it is the apparent lowest-priced Proposal, if it is determined by the Executive Director of GOSR and the Commissioner of NYS HCR to be in the best interests of the State of New York.

2.11. Notification of Selection

The selected Respondent(s) will be issued a Letter of Intent to Contract, via email.

2.12. Number of Awards

At the sole discretion of GOSR, and based upon the breadth and experience of Respondents to this RFP, GOSR may award contracts to more than one Respondent. GOSR currently anticipates awarding 1 contract pursuant to this RFP.

Nothing in this section shall be construed to limit in any way GOSR’s right, in its sole discretion, to cancel this RFP.
2.13. Service Level Agreements

GOSR expects to select a Respondent that will agree to a clearly-defined service level agreement ("SLA"), as yet to be determined but to be included in any final contract between the parties. Such SLA will be established and agreed upon to ensure a timely, efficient, equitable, and transparent recovery process. Fees payable under this contract will be contingent upon compliance with the terms of the SLA and other pre-agreed metrics for success. GOSR reserves the right to cancel any contract awarded pursuant to this RFP, or withhold payment of funds under any contract awarded pursuant to this RFP, for failure to adhere to the SLA.

2.14. Withdrawal of Proposal

A Respondent may withdraw a Proposal at any time up to the date and time that the contract is awarded. The withdrawal must be submitted in writing to the RFP Coordinator.

2.15. Rejection of Proposals / Cancellation of RFP

Issuance of this RFP does not constitute a commitment by GOSR to award a contract. GOSR reserves the right to accept or reject, in whole or in part, all Proposals submitted and/or to cancel this solicitation and reissue this RFP or another version of it, if it determines that doing so is in the best interest of the impacted communities or the State of New York.

2.16. Ownership of Proposals

All documents, including Proposals submitted to GOSR, become the property of GOSR. They will be received and held in confidence by GOSR, subject to the provisions of the Freedom of Information Law. Selection or rejection of a Proposal does not affect this provision.

2.17. Waiver of Informalities

GOSR reserves the right to waive any informalities and/or irregularities in a Proposal if it determines that doing so is in the best interest of the impacted communities or the State of New York.

2.18. Proprietary Information

Only information considered trade secrets or non-published financial data may be classified as proprietary or confidential. Such information within the Proposal must be clearly marked. Proposals containing substantial contents marked as confidential or proprietary may be rejected by GOSR. Provision of any information marked as confidential or proprietary shall not prevent GOSR from disclosing such information if required by law. The awarded contract(s), and all prices set forth therein, shall not be considered confidential or proprietary and such information may be made publicly available.

2.19. Confidentiality of Information

Information pertaining to GOSR obtained by the Respondent as a result of participation in this RFP is confidential and must not be disclosed without written authorization from GOSR.
2.20. Collection and Use of Personal Information

Respondents are solely responsible for familiarizing themselves and ensuring that they comply with the laws applicable to the collection and dissemination of information, including resumes and other personal information concerning their employees and/or employees of any subcontractors. If this RFP requires Respondents to provide GOSR with personal information of employees who have been included as resources in their Proposal to this RFP, Respondents will ensure that they have obtained written consent from each of those employees before forwarding such personal information to GOSR. Such written consents are to specify that the personal information may be forwarded to GOSR for the purpose of responding to this RFP and used by GOSR for the purposes set out in the RFP. GOSR may, at any time, request the original consents or copies of the original consents from Respondents, and upon such request being made, Respondents shall immediately supply such originals or copies to GOSR.

2.21. RFP and Proposal as Part of Contract

This RFP and the selected Respondent’s Proposal will become part of any contract between GOSR and the Respondent. In the event that the terms of the RFP or Proposal conflict with the contract, the contract terms shall control.

3. SERVICES

3.1. Scope of Services

The scope of services to be provided includes the following:

1) Outreach/Intake for Tenants
   a) Verify tenant eligibility;
   b) Gather applicable tenant data, including household composition, household income information, demographic and lease information;
   c) Contact landlord to affirm relocation timeframe;
   d) Provide necessary advisory services to the tenant and the landlord including but not limited to: process guidance, adherence to Program guidelines, notification of rights and responsibilities, appeals procedures, and timely responses to inquiries;
   e) Issue applicable notices to the tenant and landlord in a timely manner. Notices shall include, but are not limited to: Notices of Eligibility (NOE), Notice of Non-Displacement (NND) 30 Day Notice and Notice of Temporary Displacement.

2) Relocation Assistance/Case Management
   a) Locate temporary housing for tenants compliant with URA regulations;
   b) Ensure eligible tenants receive all required URA-related services, benefits, and notification;
   c) Conduct and report market research analysis to identify available comparable relocation dwellings in the surrounding market to establish the maximum rent a tenant may receive;
d) Perform pre-relocation inspection to affirm meet decent, safe, and sanitary (DSS) requirements;

e) Provide case management and advisory services throughout the tenants’ assistance period;

f) Monitor and report on tenant relocation progress;

g) Prepare claim packages for tenants, including all applicable documents, signatures and receipts;

h) Coordinate with GOSR case management and project partners to ensure that relocations, benefits, services are provided in accordance with identified project timelines.

3) Permanent Relocation (when applicable)

a) Execute conditions in compliance with the URA to permanently place the displaced tenant into a permanent dwelling. Permanent Relocations should include, but are not limited to:

i) Issuance of applicable notices in a timely manner, including, but not limited to, the General Information Notice (GIN) and 90 Day Notice.

ii) In person intake and advisory services;

iii) Payment calculations which are compliant with Uniform Relocation Act standards for permanently displaced tenants.

3.2. Key Deliverables

The key deliverables to be provided include the following:

(a) Number of Tenants that have successfully relocated in compliance with the Uniform Relocation Act;

(b) Number of Tenants that have successfully returned to their permanent property or other elected properties;

(c) Number of Tenants that receive URA advisory services;

(d) Number of successfully completed tenant Closeouts, defined as tenant return to the damaged property or to a DSS housing accommodation;

(e) Number of Tenants that have received commensurate reimbursement assistance;

(f) Procedure manual, codes of conduct, conflict of interest, privacy, and ethics policies;

(g) Program Staff training materials and schedule;

(h) Methodology ensuring efficient staff capacity management;

(i) Procedures for filing and storing applications and related materials;

(j) Section 3, Equal Employment Opportunity, and M/WBE plans;

(k) Operations Plan including internal controls consistent with the Programs’ policy and procedures;

(l) Office operations and security plan;

(m) Weekly reports to GOSR, including status and outcome of any appeals;

(n) Compliance and cooperation with monitoring requirements from HUD (Housing and Urban Development), IG (Intelligrants), GAO (Government Accountability Office), Single Audit, etc.;

(o) Periodic reports on survey data on customer satisfaction (initially at least bi-weekly; as program progresses, frequency may be reduced);

(p) Signed checklist confirming key topics discussed at initial applicant meeting;
(q) Complete applications including all required supporting documentation, and certification from applicant;
(r) Reports certifying eligibility/ineligibility for each complete application;
(s) Verification of Benefits, with Source and Use Analysis for each approved applicant;
(t) A signed award agreement stating the grant amount received by the applicant, and the agency providing home rehabilitation or reconstruction;
(u) Notice to proceed;
(v) Loan and Closing documents;
(w) Filing of all required papers with Clerks.

3.3. Commencement of Services

Selected Respondent must be prepared to commence these services within thirty (30) days of the issuance of a Task order, at the direction of GOSR.

4. MINIMUM QUALIFICATIONS OF RESPONDENT

4.1. Requirement of Legal Entities

Respondents that are corporations, partnerships, or any other legal entity, domestic or foreign, shall be properly registered to do business in the State of New York at the time of the submission of their Proposal to this RFP. Such Respondents shall attach a certificate of good standing from the New York Secretary of State to their Proposals.

4.2. Required Qualifications of Respondent

4.2.1. GOSR will consider only those Proposals that meet any one of the following criteria:

a) The Respondent must be a Minority and Women-Owned Business Enterprise (MWBE) certified by New York State; or

b) The Respondent must be a registered joint venture or have a valid legal agreement as a joint venture, with at least one of the entities in the venture being a New York State-certified MWBE or with at least two of the entities in the venture being a New York State-certified MBE and a New York State-certified WBE; or

c) The Respondent must indicate a commitment to a good faith effort to achieving HTFC’s goal of subcontracting no less than 30% of any awarded job to a New York State-certified M/WBE for each and every project awarded. Refer to section 5.3.6.
4.2.2. Respondent has, or will have prior to commencement of work, all necessary licenses, certifications, approvals, and other needed credentials to perform work in New York State pursuant to this RFP.

4.2.3. Neither Respondent, nor any person or entity associated or partnering with Respondent, has been the subject of any adverse findings that may prevent GOSR from selecting Respondent. Such adverse findings may include, but are not limited to, the following:

- Negative findings from the New York State Inspector General, a federal Inspector General, or from the U.S. Government Accountability Office, or from an Inspector General in another state
- Pending or unresolved legal action from the U.S. Attorney General or from an attorney general in New York or another state
- Pending litigation with New York State, any other state, or a municipality located in New York or another state
- Arson conviction or pending case
- Harassment conviction or pending case
- Local, State, Federal or private mortgage arrears, default, or foreclosure proceedings
- In rem foreclosure
- Sale of tax lien or substantial tax arrears
- Fair Housing violations or current litigation
- Defaults under any Federal, State or locally-sponsored program
- A record of substantial building code violations or litigation against properties owned and/or managed by Respondent or by any entity or individual that comprises Respondent
- Past or pending voluntary or involuntary bankruptcy proceeding
- Conviction for fraud, bribery, or grand larceny
- Listing on the federal or state excluded parties lists
4.2.4. Respondent has adequate financial resources to perform the contract, or the ability to obtain them. Financial records for the past 2 years must be included in the Proposal.

4.2.5. Respondent is able to comply with the required or proposed delivery or performance schedule, taking into consideration all existing commercial and governmental business commitments.

4.2.6. Respondent has a satisfactory performance record.

4.2.7. Respondent has a satisfactory record of integrity and business ethics.

4.2.8. Respondent has the necessary organization, experience, accounting and operational controls, and technical skills, or the ability to obtain them.

4.2.9. Respondent has thoroughly reviewed the Disaster Relief Appropriations Act, 2013 (Pub. L. 113-2), all pertinent Federal Register notices, and the New York State Action Plan and all amendments thereto.

4.2.10. Respondent has a satisfactory record of relocation and placement services.

4.2.11. Respondent has knowledge of the Uniform Relocation Act as applicable to permanently and temporarily displaced tenants.

4.2.12. Respondent has a satisfactory record of accurately maintaining required program documentation and adequately responding to the needs of tenants.

4.2.13. Respondent has the ability and capacity to act quickly. Return responses should occur within one business day.

4.2.13. Respondent has the ability to provide services in Spanish or other languages as necessary.

4.2.15. Respondent is otherwise qualified and eligible to receive an award under applicable laws and regulations.

5. SELECTION CRITERIA AND REGULATORY REQUIREMENTS

5.1. Evaluation Methodology

GOSR will evaluate all Proposals that are received in a proper and timely manner to determine whether they meet the submission requirements. GOSR will evaluate each Proposal based on the “Best Value” concept. This means that the Proposal which “optimizes quality, cost, and efficiency among responsive and responsible respondents” shall be selected for award (State Finance Law, Article 11, § 163).

GOSR, at its sole discretion, will determine which Proposal best satisfies its requirements. All Proposals deemed to be responsive to the requirements of this RFP will be evaluated and scored for technical qualities and price. Proposals that are materially deficient in meeting the submission requirements of this RFP or have omitted material documents may be eliminated from consideration at the sole discretion of GOSR. The evaluation process will include separate technical and price evaluations and will be conducted as set forth herein.
GOSR reserves the right to award contracts on the basis of initial proposals received, without discussions; therefore, the Respondent’s initial proposal should contain its best technical and price terms.

5.2. Selection Criteria

Proposals will be checked against the minimum qualifications. Proposals meeting the minimum requirements will be further assessed and preliminarily scored against the following selection criteria.

<table>
<thead>
<tr>
<th>Selection Criteria</th>
<th>Points Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Experience and Capacity</td>
<td>35 points</td>
</tr>
<tr>
<td>Approach and Methodology</td>
<td>25 points</td>
</tr>
<tr>
<td>Key Personnel</td>
<td>20 points</td>
</tr>
<tr>
<td>Commitment to Compliance with Regulations</td>
<td>20 points</td>
</tr>
<tr>
<td><strong>TOTAL POINTS AVAILABLE</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

5.3. Format and Content of the Proposal

The Respondent’s Proposal shall be submitted in the following format and sequence to ensure that it receives full consideration during evaluations and that the evaluations are handled in an efficient and consistent manner. All pages should be consecutively numbered.

5.3.1. Cover Letter and Table of Contents

The Proposal submission shall include cover letter certifying that the information submitted in and with the Proposal is true and accurate, and that the person signing the cover letter is authorized to submit the Proposal on behalf of the Respondent. The cover letter shall also specify the primary contact person for the Respondent (name, title, location, telephone number, and email address). The Proposal shall include a table of contents that clearly identifies the location of all material within the Proposal by section and page number.

5.3.2. Executive Summary

The Proposal shall include an executive summary that contains a description of the Respondent’s legal status (e.g., individual practitioner, partnership, limited liability company, corporation, non-profit organization, charitable institution, etc.), background, mission, and an explanation of the types of services the Respondent provides that relate to this RFP. The Summary shall briefly describe any significant changes to the management and/or structure of the Respondent that are related to the work contained in this RFP, including any mergers that occurred in the last five (5) years.
Respondent shall provide financial statements for the previous two (2) years.

Respondent shall submit a completed Respondent Overview form (page 1 of the RFP Appendices) which includes the name, address, telephone, fax, and email of the Respondent and the names of all principals and staff that will be providing the Tenant Relocation Services, as well as all subcontractors and sub-consultants proposed.

5.3.3. Project Experience and Capacity

The Proposal shall include a Summary of prior work engagements evidencing directly related experience to the Tenant Relocation Services requested in the RFP scope. The Summary shall identify disaster recovery engagements with entities comparable to New York State for which the Respondent provides, or has provided, similar services within the last (5) years. The Summary shall detail at least three (3), but no more than five (5), similar engagements with private/public sector clients of similar size and complexity to the State that demonstrate direct experience with the scope of services to be provided. Respondents who have demonstrated experience and success in providing such services will be scored higher than those who do not. Each example should include:

a) Name of client organization;

b) Description of the engagement and project objectives, including start and end dates, and relevance of the referenced assignment to this GOSR RFP;

c) Examples of recommendations offered to the client, including specific results, that would demonstrate successes experienced by the client as a result of the recommendations;

d) Any performance metrics and improvements delivered;

e) If the example involves a private sector client, a description of how the experience could be applied to the public sector.

Respondent shall provide a summary of its capacity to perform the given scope of work. This narrative should highlight the Respondent’s ability to perform Tenant Relocation Services. Respondents must clearly identify the ability to provide sufficient capacity for the efficient and timely implementation and administration of the work. Proposals that clearly demonstrate existing capacity and/or quick ramp up capabilities will be scored higher than those that do not.

If a Respondent will be subcontracting or partnering for any portion of the work, then the Respondent shall summarize the qualifications and experience of the relevant subcontractor staff by providing the following:

- Role and experience of the Respondent in providing the requested services under the RFP;
- Summary of qualifications and experience of the relevant subcontractor/partner staff;
- Explanation of past engagements with proposed subcontractor/partner, if applicable;
- The percentage of work to be assigned to subcontractors;
• The allocation of work amongst the subcontractors; and
• Methods of handling quality assurance and monitoring the work of subcontractors.

Please note that all subcontractors and sub-consultants of the selected Respondent, prior to and after the issuance of a contract, will require the prior written approval of GOSR.

The Proposal shall include at least three (3) references for the Respondent and for all partners, sub-consultants and subcontractors. Respondents are required to provide a reference for any disaster-related experience they list in this section. Each reference should include the name, title, company, address, phone number and email address of the reference, and a brief summary of the relationship between the reference and the Respondent.

GOSR reserves the right to deploy, at its sole discretion, a variety of methods and communication approaches to contact references, depending on what the State deems to be the most effective and efficient manner. GOSR is not responsible for the lack of responsiveness of the references listed by Respondents, and the State is not required to notify Respondents of its inability to connect with a reference during the Proposal evaluation period. References should be available and aware of their inclusion in the Respondent’s Proposal and pending contact. Inability to make contact with a reference will not be looked upon favorably. In addition, GOSR reserves the right to contact other sources not necessarily identified in the Proposal to obtain information about Respondents.
5.3.4. Approach and Methodology

Respondents that present a clear and straightforward work plan for all aspects of execution of services, which is based on a well-defined timeline for delivery of key goals and objectives, and places emphasis on high standards for the delivery of services in expectation of meeting or exceeding these goals, will score higher than those who do not.

The Proposal shall explain how the Respondent will achieve the goals, objectives, tasks, and deliverables outlined in this RFP, including a detailed narrative describing the unique process which the Respondent would apply to Tenant Relocation Services. The Proposal shall address why the proposed approach is appropriate and suited for the specific RFP scope.

The Proposal must provide examples of how the proposed approach has achieved success in specific, relevant projects for public or private sector organizations similar in size and complexity to New York State government. This section must contain enough information to ascertain the success of the projects accomplished by the Respondent, and shall include the metrics and factors used to demonstrate that those projects and the Respondent’s approach were indeed successful.

Respondent shall provide a detailed approach for establishing Tenant Relocation Services. The Proposal shall describe the Respondent’s approach to identifying risks and mitigation measures, its approach to making implementation recommendations, and a description of its management and quality control measures. The Proposal shall include samples of existing or planned methodologies that will support the project or program, including plans, reports, tools, and other aspects related to implementation of this work, and shall include specific procedures for ensuring compliance with all federal and state legal requirements related to this scope and operations with and for GOSR.

5.3.5. Key Personnel

The following represents the general descriptions for the staffing categories to be utilized in the Respondent’s Proposal and, if awarded, the resulting contract:

Please submit a minimum of one (1) and a maximum of (3) resumes per required staffing category position referenced below.

**Program Manager:** The Program Manager will report to Senior GOSR staff on large contractual issues. They will participate in contract negotiations and engage GOSR when significant scope or change of work orders is needed. The Program Manager must have at least five (5) years of experience in Tenant Relocation Services to public entities (which include federal, state, or local agencies or public authorities within the United States), including, but not limited to those services outlined in this RFP.

**Project Manager/Team Lead:** The Project Manager/Team Lead, reporting to the Program Manager, will coordinate and delegate the assignments to the contractor’s staff, and serve as the point of contact for GOSR staff. The Project Manager will be responsible for reporting to GOSR on progress and, if necessary, communicating with
other stakeholders on new issues, project status, meetings, and deliverables. The Project Manager will also be responsible for adherence to Uniform Relocation Act standards for temporarily and permanently displaced tenants. The Project Manager will provide quality control and quality assurance of work generated by the Market Specialist(s) and the Relocation Specialist/Case Manager(s). The Project Manager must have at least (4) four years of experience in Tenant Relocation Services including, but not limited to, those services outlined in this RFP.

**Relocation Specialist/Case Manager:** The Relocation Specialist/Case Manager will work directly with tenants to identify suitable temporary units. The Relocation Specialist will coordinate the move to and from the temporary units and provide guidance throughout the tenant’s duration with the Program. The Relocation Specialist will also be responsible for maintaining appropriate Program documentation and performing case management services for their tenants. The Relocation Specialist must have at least four (4) years of experience in Tenant Relocation Services including, but not limited to, those services outlined in this RFP.

**Market Specialist:** The Market Specialist will be responsible for providing the Relocation Specialist with suitable temporary units consistent with standards set forth under the Uniform Relocation Act. The Market Specialist will ensure that tenants are given a minimum of three (3) rental units to choose from. The Market Specialist should be a licensed realtor. The Market Specialist must have at least four (4) years of experience in Tenant Relocation Services including, but not limited to, those services outlined in this RFP.

**Administrative Support Staff:** The Administrative Support Staff will report to the Project Manager. They will provide as needed clerical services such as mailings, file maintenance, outreach assistance and general administrative support. Administrative Support staff should have at least two (2) years experience in administrative services.

**Translation Support Staff:** Translator Services will report to the Project Manager. Translation support will be utilized on an as needed basis. Translator support should be utilized on occasions when the applicant or tenant possess limited English speaking skills and require assistance. This service will be particularly critical to ensure that tenants understand their rights and responsibilities. Translator Services must be able to communicate in Spanish.
Attach the résumés and professional qualifications of the Respondent’s principals, project managers, key personnel, and staff to be assigned, including degrees, certifications, licenses and years of relevant experience. Respondent shall specifically identify people currently employed by the Respondent who will serve in key roles. This section shall list, describe, and discuss the need for specific roles to perform each of these functions and provide an organizational chart that shows how and by whom these master program management functions will be performed. This section must include acknowledgement that, if selected, the Respondent has the capacity to respond with sufficient key and line staff and that staff approved by GOSR, as part of the contract, will be available for subsequent assignments.

5.3.6. Commitment to Compliance with Regulations

Respondents are solely responsible for familiarizing themselves, and ensuring that they comply, with the laws applicable to the work to be performed under this RFP.

All Respondents must comply with the below legal and regulatory requirements. In addition, all Respondents must complete and submit all applicable forms in the Appendices. For the purpose of this RFP, Respondents shall submit with their Proposal the following forms:

- Form HUD-60002 Section 3 Summary Report
- Form PROC-1 Equal Employment Opportunity Staffing Plan
- Form PROC-2 M/WBE Utilization Plan
- Form PROC-4 M/WBE and EEO Policy Statement
- Form PROC-8 EEOC Statement
- Attachment - Use of Service-Disabled Veteran-Owned Business Enterprises in Contract Performance

Respondents who demonstrate a commitment to complying with all applicable Federal, State, and local regulations, including M/WBE, SDVOB, and Section 3 income requirements, will receive the most points.

5.3.6.1. New York State Law

Pursuant to New York State Executive Law Article 15-A, Article 17-B, and 5 NYCRR 140-145, GOSR recognizes its obligation under the law to promote opportunities for maximum feasible participation of certified minority-and women-owned business enterprises, service-disabled veteran-owned business (SDVOB) enterprises, and the employment of minority group members, women, and service-disabled veterans in the performance of GOSR contracts. GOSR encourages firms that are M/WBE certified and SDVOBs in New York State, or any other city or state, or the federal government, to respond to this RFP.

In 2006, the State of New York commissioned a disparity study to evaluate whether minority and women-owned business enterprises had a full and fair opportunity to participate in state contracting. The findings of the study were published on April 29, 2010, under the title "The State of Minority and Women-Owned Business Enterprises: Evidence from New York" ("Disparity Study").
The report found evidence of statistically significant disparities between the level of participation of minority- and women-owned business enterprises in state procurement contracting versus the number of minority- and women-owned business enterprises that were ready, willing and able to participate in state procurements. As a result of these findings, the Disparity Study made recommendations concerning the implementation and operation of the statewide certified minority- and women-owned business enterprises program. The recommendations from the Disparity Study culminated in the enactment and the implementation of New York State Executive Law Article 15-A, which requires, among other things, that GOSR establishes goals for maximum feasible participation of New York State Certified minority- and women-owned business enterprises (“MWBE”) and the employment of minority group members and women in the performance of New York State contracts.

5.3.6.2. Business Participation Opportunities for MWBEs

GOSR is committed to achieving significant MWBE participation in its contracts and will use good faith efforts to ensure that qualified MWBE firms are included in the selection of firms to provide the above described services. For purposes of this solicitation, HTFC hereby establishes an overall goal of 30% for MWBE participation - 15% for New York State certified minority-owned business enterprises (“MBE”) participation and 15% for New York State certified women-owned business enterprises (“WBE”) participation (based on the current availability of qualified MBEs and WBEs). A Contractor who is selected for the subject Contract must document its good faith efforts to provide meaningful participation by MWBEs as subcontractors or suppliers in the performance of the Contract and the Contractor agrees that GOSR may withhold payment pending receipt of the required MWBE documentation.

The directory of MWBEs can be viewed at: https://ny.newnycontracts.com. For guidance on how GOSR will determine a Contractor’s “good faith efforts,” refer to 5 NYCRR §142.8.

In accordance with 5 NYCRR §142.13, the Contractor acknowledges that if it is found to have willfully and intentionally failed to comply with the MWBE participation goals set forth in the Contract, such finding constitutes a breach of Contract and GOSR may withhold payment from the Contractor as liquidated damages.

Respondents that are not M/WBEs are strongly encouraged to consider partnering, or making other joint venture arrangements, with certified M/WBE firms to achieve the prescribed goals and to give M/WBE firms the opportunity to participate in the above-described services performed under the contract(s) awarded to the successful Respondent(s).

Include the following in the Respondent’s submission:

a) If the Respondent is a New York State-certified M/WBE firm, provide documentation evidencing registration. For M/WBE firms that are not
certified but have applied for certification, provide evidence of filing, including the filing date.

b) A description of the instances, if any, in which the Respondent has worked with M/WBE firms on previous transactions by engaging in joint ventures or other partnering or subcontracting arrangements. Submissions should include the nature of the engagement, how such arrangement was structured, and a description of how the services and fees were allocated.

c) A statement of the Respondent’s willingness, if any, to engage in M/WBE partnering or mentoring arrangements with an M/WBE firm selected by the Respondent. Such statement should include an explanation of how the Respondent would suggest structuring such an arrangement and allocating services and fees between the firms participating in the arrangement.

d) Provide a plan for ensuring the participation of minority group members and women in accordance with the Participation by Minority Group Members and Women Requirements and Procedures for Contracts with HTFC, attached hereto as Appendix III.

5.3.6.3. Section 3 of the Housing & Urban Development Act of 1968

In addition to the above diversity requirements, and pursuant to Section 3 of the Housing & Urban Development Act of 1968, GOSR is committed to ensuring that employment and other economic opportunities generated by HUD financial assistance shall, to the greatest extent feasible, and consistent with existing federal, state and local laws and regulations, be directed to low- and very low income persons, particularly those who are recipients of government assistance for housing, and to business concerns which provide economic opportunities to low- and very low-income persons.

A “Section 3 resident” is: 1) a public housing resident; or 2) a low- or very low-income person residing in the metropolitan area or Non-metropolitan County where the Section 3 covered assistance is expended. A “Section 3 business concern” is a business that can provide evidence that they meet one of the follow criteria: 1) 51% or more owned by Section 3 residents; or 2) at least 30% of its full time employees include persons that are currently Section 3 residents, or were Section 3 residents within three years of the date of first hire; or 3) provides evidence, as required, of a commitment to subcontract in excess of 25% of the dollar award of all subcontracts to business concerns that meet one of the preceding two qualifications.

Further requirements for Section 3 contracts are detailed in Section 30 of Appendix I, “HUD General Provisions.”
GOSR is committed to achieving significant SDVOB participation in its contracts and will use good faith efforts to ensure that qualified SDVOB firms are included in the selection process. This is in addition to the MWBE utilization requirements. In accordance with New York State Executive Law Article 17-B, governing NYS contracting requirements, HTFC hereby establishes a utilization goal of 6% for SDVOB participation. Respondents to this RFP and any subsequent contracts will be strongly encouraged and expected, to the maximum extent practical and consistent with the legal requirements of the State Finance Law and the Executive Law, to use responsible and responsive SDVOBs in the fulfillment of the requirements of the contract that are of equal quality and functionality to those that may be obtained from non-SDVOBs. A Contractor who is selected for the subject Contract must document its good faith efforts to provide meaningful participation by SDVOBs in the performance of the contract and the Contractor agrees that GOSR may withhold payment pending receipt of the required SDVOB documentation.

5.4. Price Proposal

Complete the Price Proposal Form (Attachment 1):

a) Use the titles provided, even if these are not consistent with the Respondent’s existing titles.

b) Include one rate for each labor category noted on the Price Proposal Form. A single blended rate for all titles cannot be proposed and will not be evaluated.

c) The Price Proposal Form must include the hourly rate (U.S. dollars) for each title described. Each rate must be presented as a fixed dollar amount.

d) Rates included in the Price Proposal Form should be the Respondent’s lowest discounted governmental rates.

e) Hourly fees are all inclusive rates and must include any reproduction, travel, postage, or other expenses.

f) The Price Proposal Form must include a Total Proposal Price.

g) The Price Proposal Form should be signed by the individual who signs the Proposal cover page.

Respondents that regularly use pricing models other than what is required above may elect to submit an Alternate Cost Structure (“ACS”) in addition to their completed Price Proposal Form. The ACS should clearly describe the pricing model used and provide a clear explanation of how the rates proposed on the Price Proposal Form correlate to the described ACS fees. This information may be used, at the sole discretion of GOSR, when negotiating a contract with the selected Respondent. Respondents that do not submit a completed Price Proposal Form will not be evaluated. GOSR reserves the right to select any payment structure that is in the best interest of the State of New York.

All bid prices shall remain valid until execution of a contract.
5.5. Finalist Interview

GOSR reserves the right, at its sole discretion, to invite qualified Respondents to a finalist interview at a time and place chosen by GOSR. If GOSR elects to conduct finalist interviews, Respondents will be required to give a strictly timed presentation. This presentation should highlight Tenant Relocation Services, URA provided for similar organizations. GOSR may alter the scoring of a qualified Respondent’s Proposal based upon the presentation. GOSR, at its sole discretion, may choose the time and place of this interview. Respondents are responsible for all costs or expenses incurred to attend such interview.

5.6. Basis for Contract Award

A contract will be awarded to the responsible Respondent whose Proposal is determined to be the most advantageous to the State, taking into consideration the price and such other factors or criteria which are set forth in this RFP. GOSR anticipates making an award to one (1) Respondent with the lowest price per technical point. The State does not guarantee any minimum services to any one contractor in the event of a multiple award.

After any finalist interviews and discussions, GOSR will establish a shortlist, either through a natural break in scores or a technically viable cutoff score. GOSR shall then open the price proposals of only those proposals that have made the cutoff. The award will be based on lowest price per technical point, which shall be calculated by dividing the proposed price (or Best and Final Offer price, if applicable) by the final technical score.

5.7. Vendor Responsibility

Respondents shall complete and include in the Proposal a Vendor Responsibility Questionnaire (“VRQ”) for both itself and for proposed partner(s), sub-consultants, and sub-contractor(s). The form can be found at: http://www.osc.state.ny.us/vendrep/forms_vendor.htm. Select the VRQ that best matches the business type (either For-Profit or Not-For-Profit) and business activity (Construction or Other). Do not send the completed VRQ to the Office of the State Comptroller (“OSC”) or refer to the OSC database unless specifically requested.

5.8. Affirmation of Understanding Form

Complete and sign the Affirmation of Understanding and Agreement Pursuant to State Finance Law § 139-j (3) and § 139-j (6) (b), attached hereto as Appendix A (a form in Appendices).

5.9. Offeror Disclosure of Prior Non-Responsibility Determinations Form

Complete and sign the Offeror Disclosure of Prior Non-Responsibility Determinations, attached hereto as Appendix B (a form in Appendices).

5.10. Non-Collusive Bidding Certification

Complete and sign the Non-Collusive Bidding Certification (a form in Appendices).

5.11. General Federal Grant Requirements
Because the contract is being funded with federal funds, the contract shall be governed by certain federal terms and conditions for federal grants, such as the Office of Management and Budget’s (“OMB”) applicable circulars. **Respondent shall provide a description of experience with such grant requirements and affirmatively represent and certify that the Respondent shall adhere to any applicable federal requirements.** Any funds disallowed by any federal government entity shall be disallowed from the fee or compensation to Respondent.

5.12. HUD General Provisions

Because the contract is being funded with HUD funds, the contract shall be governed by certain general HUD terms and conditions, attached hereto as Appendix I. **Respondent shall provide a description of experience with such requirements and affirmatively represent and certify that the Respondent shall adhere to the terms and conditions set forth at Appendix I, and any subsequent changes made by HUD.**

** An updated Appendices will be available. Please periodically check the GOSR website for any updates to this RFP. In the interim, please refer to Attachment 3 for updated contract provisions for 2 CFR Part 200 which will be included in the updated Appendices.

5.13. Standard Clauses for Contracts with HTFC

Because the ultimate contract will be between the Respondent and HTFC, the contract shall be governed by certain standard HTFC terms and conditions, attached hereto as Appendix II. **Respondent shall provide a description of experience with such requirements and affirmatively represent and certify that the Respondent shall adhere to the terms and conditions set forth at Appendix II, and any subsequent changes deemed appropriate by HTFC.**

5.14. Iran Divestment Act

**Every bid or proposal made to HTFC/GOSR pursuant to a competitive solicitation must contain the following statement, signed by the Respondent on company letterhead and affirmed as true under penalty of perjury:**

"By submission of this bid or proposal, each Respondent and each person signing on behalf of any Respondent certifies, and in the case of a joint bid or proposal each party thereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that each Respondent is not on the list created pursuant to paragraph (b) of subdivision 3 of section 165-a of the State Finance Law."

The list in question is maintained by the Office of General Services. A Proposal that fails to certify compliance with this requirement may not be accepted as responsive.
ATTACHMENTS AND APPENDICES

Attachment 1 – Price Proposal Form

Attachment 2 – Insurance Requirements

Attachment 3 – Contract Provisions for 2 CFR Part 200

Attachment 4 - Request for Proposals (RFP) Checklist – Tenant Relocation Services, URA

Attachment – Use of Service-Disabled Veteran-Owned Business Enterprises in Contract Performance (Form)

Appendix A (Form) – Affirmation of Understanding and Agreement Pursuant to State Finance Law § 139-j (3) and § 139-j (6) (b)

Appendix B (Form) – Offer or Disclosure of Prior Non-Responsibility Determinations

Appendix I of the RFP Appendices – HUD General Provisions

Appendix II of the RFP Appendices – Standard Clauses for Contracts with the Housing Trust Fund Corporation

Appendix III of the RFP Appendices – Diversity Forms

Appendix IV – Construction Requirements and Procedures for Contracts with Housing Trust Fund Corporation

Appendix A – Standard Clauses for NYS Contracts
## Price Proposal Form

### Tenant Relocation Services, Uniform Relocation Act

**Firm Name:**

<table>
<thead>
<tr>
<th>Title</th>
<th>Hourly Rate (all-inclusive)</th>
<th>Estimated # of Hours</th>
<th>Extended Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project Manager</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>460</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>150</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Program Manager/ Team Lead</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>150</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>20</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Relocation Specialist/ Case Manager</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>1,500</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>280</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Relocation Specialist/ Case Manager</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>1,500</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>280</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Market Specialist</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>450</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>660</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Administrative Support Staff</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>150</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>20</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Translation Support Staff</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Relocation:</td>
<td>150</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Relocation:</td>
<td>40</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total Proposal Price**

[Note: The Estimated # of Hours provided are for comparison purposes only. Actual contract amounts may be less or greater than the estimates provided.]

Name: _____________________________________________

Signature: ________________________________________  Date: __________________________
Attachment 2

Insurance Requirements

Contractor shall procure and maintain, at its sole cost and expense, in full force and effect without interruption during all periods of services covered by this Agreement, the Services or Scope of Services, or any Work Order(s), insurance of the type, and with the limits and deductibles, listed below. Any proposed alternate insurance requirements may be submitted with the Proposal and/or may be negotiated during the contracting phase should an entity be selected. It shall be in GOSR’s sole discretion to accept or reject alternative insurance requirements.

i. Commercial General Liability Insurance. In an amount not less than One Million Dollars ($1,000,000.00) per occurrence, bodily injury (including death) and property damage combined; One Million Dollars ($1,000,000.00) per occurrence for personal and advertising injury; Two Million Dollars ($2,000,000.00) products/completed operations aggregate; and Two Million Dollars ($2,000,000.00) per location aggregate. Such insurance shall be written on an “occurrence” basis and shall apply on a primary, non-contributory basis irrespective of any other insurance, whether collectible or not. The policy(ies) shall be endorsed to name HTFC, the State of New York, and all “benefitted parties” as “Additional Insureds”.

ii. Comprehensive Automobile Liability. In an amount not less than One Million Dollars ($1,000,000.00) combined single limit for both bodily injury and property damage covering all owned, non-owned and hired vehicles utilized in or related to Contractor’s activity or performance under the Agreement, the Services or Scope of Services, or any Work Order(s).

iii. Workers’ Compensation Insurance and Disability Benefits Insurance. Covering employers’ liability, workers compensation coverage, and disability benefits coverage as required by the provisions of the Workers’ Compensation Law (WCL) of the State of New York.

iv. Standard “All Risk” Property Insurance covering all equipment and material (owned, borrowed or leased by Vendor or its employees) utilized and/or related to Vendor’s activity or performance under the Agreement, the Services or Scope of Services, or any Work Order(s), to the full replacement value, and which shall allow for a waiver of subrogation in favor of HTFC. Vendor hereby agrees to waive its right of subrogation against HTFC. Failure of the Contractor to secure and maintain adequate coverage shall not obligate HTFC, its agents of employees, for any losses.
v. **Excess Liability Insurance.** In an amount not less than Eight Million Dollars ($8,000,000.00) per occurrence and Eight Million Dollars ($8,000,000.00) per location aggregate limit, applying on a primary, non-contributory basis irrespective of any other insurance, whether collectible or not, and applying in excess over all limits and coverages noted in paragraphs (i) and (ii) above. This policy shall be written on an “occurrence” basis and shall be endorsed to name HTFC and the State of New York as “Additional Insureds”.

vi. In addition- If vendor will be hauling hazardous material, **Contractor’s Pollution Liability (CPL) Coverage.** In an amount not less than Five Million Dollars ($5,000,000.00) covering pollution related claims and also including Non-owned disposal site(s) liability, Transportation pollution liability coverage endorsement, Additional Insured Endorsement, and Additional Insured Endorsement-Products-Completed Operations Hazard. Such insurance shall be written on an “occurrence” basis and shall apply on a primary, non-contributory basis.

vii. If Vendor is providing Professional Services as a Pollution Mitigation and/or Abatement Contractor, **Professional Liability Including Pollution Legal Liability Insurance.** In an amount not less than Two Million Dollars ($2,000,000.00) per claim limit, providing coverage for damages arising out of the acts, errors or omissions of the Vendor and/or those acting under the Vendor’s direction or control and/or those for whose acts the Vendor may be liable, and relating to the professional services rendered. In the event that coverage under such policy is terminated upon or after completion of the project, then an extended reporting period of not less than two (2) years will be purchased by the Vendor. HTFC, the State of New York, and all “benefitted parties” shall be named as “Additional Insureds” on the Pollution Legal Liability coverage.

All policies shall be written with insurance companies licensed to do business in New York and rated not lower than A+ in the most current edition of AM Best’s Property Casualty Key Rating guide. All policies will provide primary coverage for obligations assumed by Vendor under this Agreement, the Services or Scope of Services, or any Work Order(s), and shall be endorsed to provide that HTFC shall receive thirty (30) days prior written notice in the event of cancellation, non-renewal or material modification of such insurance.

The Vendor shall provide Certificates of Insurance to HTFC prior to the commencement of work, and prior to any expiration or anniversary of the respective policy terms, evidencing compliance with all insurance provisions set forth above, and shall provide full and complete copies of the actual policies and all endorsements upon request. Failure to provide adequate or proper certification of
insurance, specifically including HTFC, the State of New York, and all “benefitted parties” as “Additional Insureds”, shall be deemed a breach of contract.

An Accord Certificate of Insurance is an acceptable form to submit evidence of all forms of insurance coverage except Workers’ Compensation Insurance and Disability Benefits Insurance. For evidence of Workers’ Compensation Insurance, the Vendor must supply one of the following forms: Form C-105.2 (Certificate of Workers’ Compensation Insurance issued by a private carrier), Form U-26.3 (Workers Compensation Insurance issued by the State Insurance Fund), Form SI-12 (Certificate of Workers’ Compensation Self-insurance), Form GSI-105.2 (Certificate of Participation in Workers’ Compensation Group Self-Insurance), or CE-200 (Certificate of Attestation of Exemption from NYS Workers’ Compensation and/or Disability Benefits Coverage). For evidence of Disability Benefits Insurance, the Vendor must supply one of the following forms: Form DB-120.1 (Certificate of Disability Benefits Insurance), Form DB-155 (Certificate of Disability Benefits Self-Insurance), or CE-200 (Certificate of Attestation of Exemption from NYS Workers’ Compensation and/or Disability Benefits Coverage).

Subcontractors under this Agreement shall only be subject to (i)-(iv) of this Section, except that (vi)-(vii) shall apply where applicable. However, Vendor shall require subcontractors to maintain greater limits and/or other or additional insurance coverages if greater limits and/or other or additional insurance coverages are (a) generally imposed by the Vendor given its normal course of business for subcontracts for similar services to those being provided by the subcontractor at issue; or (b) reasonable and customary in the industry for similar services to those anticipated hereunder.

**Indemnification Provisions:**

Vendor will also be required to agree to the following indemnification provisions:

Vendor shall, and hereby agrees, to hold harmless, defend (with counsel acceptable to HTFC), and indemnify HTFC and the State of New York, and its successors, affiliates, or assigns, and any of their employees, officers, directors, attorneys, consultants, agents, managers, representatives, and affiliates (collectively, “HTFC”), from and against any and all losses, expenses, claims, demands, damages, judgments, liabilities or alleged liabilities, costs of any form or nature whatsoever (including reasonable attorneys’ fees), resulting from, arising out of, or in consequence of any action or cause of action in connection with this Agreement, the Services or Scope of Services, or any Work Order(s), including, but not limited to, property damage, any injuries or death sustained by any persons, employees, agents, invitees and the like, any infringement of copyright, royalty, or other proprietary right in consequence of any design(s) created and/or specifications.
prepared in accordance with the Agreement, the Services or Scope of Services, or any Work Order(s), any injuries or damages resulting from defects, malfunction, misuse, etc. of Vendor-provided equipment and materials, any violations of law, violations of this Agreement, or the conduct (including any acts, omissions, malfeasance, or willful misconduct) of Vendor or any subcontractor or supplier of any level or tier or anyone directly or indirectly employed by any of them or anyone for whose acts they may be liable.

This indemnity shall expressly include, but is not limited to, the obligation of Vendor to indemnify and reimburse HTFC for any and all attorneys’ fees and other litigation or dispute resolution costs incurred, or to be incurred, in HTFC’s enforcement of this Agreement, or any portion thereof, against Vendor or otherwise arising in connection with this Agreement. This clause shall survive indefinitely the termination of this Agreement for any reason.

It is expressly understood and agreed that the risk of loss for property damage during the course of construction or other work passes to HTFC only after completion of the work enumerated in the Agreement, Services or Scope of Services, or any Work Order(s). Accordingly, all of the indemnification provisions as set forth herein shall also apply to any losses sustained prior to the passing of risk of loss to HTFC. This clause shall survive indefinitely the termination of this Agreement for any reason.

For construction, environmental remediation/mitigation, or other work in which HTFC has entered into this contract to perform the work on behalf of homeowners or others who may be determined to be third party beneficiaries of this contract (“benefitted parties”), all of the indemnification provisions set forth herein shall expressly extend to such “benefitted parties” in like manner and degree as to HTFC.

Notwithstanding the foregoing indemnification provisions, Vendor remains liable, without monetary limitation, for direct damages for personal injury, death or damage to real property or tangible personal property or intellectual property attributable to the negligence or other tort of Vendor, its officers, employees or agents.
In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

(A) Contracts for more than the simplified acquisition threshold currently set at $150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

(B) All contracts in excess of $10,000 must address termination for cause and for convenience by the non-Federal entity including the manner by which it will be effected and the basis for settlement.


(D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of $2,000 awarded by non-Federal
entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, “Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction”). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

The contracts must also include a provision for compliance with the Copeland “Anti-Kickback” Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States”). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

(E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of $100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

(F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of “funding agreement” under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that “funding agreement,” the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

(G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of $150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be
reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

(H) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.


Attachment 4

Request for Proposals (RFP) Checklist - Tenant Relocation Services, URA

• Required Proposal Content:
  □ Cover Letter and Table of Contents
  □ IDA Certification
  □ Executive Summary
  □ Financial Statement (Two Years)
  □ Project Experience and Capacity Approach & Methodology
  □ Key Personnel
  □ Commitment to Compliance with Regulations

• Required Forms and Information:
  □ Attachment #1 – Price Proposal Form
  □ Insurance Documentation
  □ Respondent Overview
  □ Appendix A – Affirmation of Understanding
  □ Appendix B – Offeror Disclosure
  □ Non Collusive Bidding Certification
  □ Appendix III – Diversity Forms HUD & HTFC (below list)
    □ Form HUD-60002 Section 3 Summary Report
    □ Form PROC-1 Equal Employment Opportunity Staffing Plan
    □ Form PROC-2 M/WBE Utilization Plan
    □ Form PROC-4 M/WBE and EEO Policy Statement
    □ Form PROC-8 EEOC Statement
    □ Form Use of Service-Disabled Veteran-Owned Business Enterprises in Contract Performance
  □ Vendor Responsibility Questionnaire (Respondent)
  □ Vendor Responsibility Questionnaire (Subcontractor)
  □ Certificate of Good Standing
  □ Diversity Certification, as applicable