



NY Rising Housing Recovery Program Next Steps for Homeowners

Congratulations! If you have received an award letter from the NY Rising Housing Recovery Program, these are your next steps for moving forward.

1. Please review your award letter and attached documents.
2. Complete all eligibility documents which you have not previously completed. If you have any questions regarding which documents to complete, please contact your customer representative for additional assistance with completion of the forms.
3. Once all documents are completed, please submit them to your customer representative. You may submit the documents either by mail or in person. A list of Housing Recovery Intake Centers and their addresses and hours of operation are located on the following website:
<http://stormrecovery.ny.gov/housing-recovery-centers>
4. Once your submitted documents have been reviewed you will receive a call from your customer representative. At that time you may be able to schedule your closing or make other arrangements to complete processing your award and begin your project.
PLEASE NOTE that if your home is in the 100-year floodplain, you will need to provide proof of flood insurance at the time of closing.
5. All sample closing documents are available to view electronically at www.stormrecovery.ny.gov.
6. During the in-person closing, all closing documents will be reviewed with homeowners. If you have any questions you would like answered before your closing, please do not hesitate to contact your customer representative. You can also arrange a closing by mail if you prefer but must contact your customer representative for important information.

We look forward to helping you move forward to helping you move ahead with your process.