

NEW YORK
HURRICANE SANDY

DISASTER
RECOVERY
RESOURCES

26 DECEMBER 2013

COOPERATION ● COMMUNICATION
COORDINATION ● COLLABORATION



**New York State/
New York City /
Long Island
Voluntary Organizations
Active in Disaster**

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

Read me first

- For general help or referrals in **New York City**, call 3-1-1. NYC residents may also refer to this document
- Outside of New York City:
 - **Long Island**: call 2-1-1 or 888-774-7633
 - Residents of **Nassau** and **Suffolk** should consult the Long Island 2-1-1 assistance guide: <https://211longisland.communityos.org/cms/>
 - For resources exclusive to Nassau and Suffolk Counties, see [Additional Resources for Long Island \(Nassau and Suffolk Counties\)](#), p. 68.
 - **Hudson Valley** or the Adirondack Region: call 2-1-1 or 800-899-1479
 - Residents of Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester counties should consult the Hudson Valley 2-1-1 Disaster Assistance Guide: www.hudson211.org/cms/
- FEMA information: DisasterAssistance.gov, (800) 621-3362
- FEMA Fraud Protection Hotline: 800-323-8603
- New and revised listings are designated by a vertical line to the right of the entry. ➡

Report discrimination

If you believe you have experienced discrimination during your search for housing, or face disability access issues, call the Housing Discrimination Hotline at (800) 496-4294 (New York and New Jersey) or file a complaint online. Persons outside New York or New Jersey should call (800) 669-9777 or (800) 927-9275 (TTY) or file a complaint online: <http://www.hud.gov/complaints/housediscrim.cfm>



FEMA



Hurricane Sandy Advisory Base Flood Elevations (ABFEs)

As communities begin to recover from the devastating effects of Hurricane Sandy, it is important to recognize lessons being learned and to employ mitigation actions that ensure structures are rebuilt stronger, safer, and less vulnerable to future flooding events.

Prior to Hurricane Sandy, the Federal Emergency Management Agency (FEMA), as administrator of the National Flood Insurance Program (NFIP), was restudying areas of the New Jersey and New York coastlines to update Flood Insurance Rate Maps (FIRMs). These updated maps were set to be delivered to state and local officials in mid-2013. Since existing FIRMs for these areas were developed more than 25 years ago, and because updated FIRMs are yet to be finalized, it is vital to provide near-term Advisory Base Flood Elevations (ABFEs) to support reconstruction efforts.

The ABFEs are based on sound science and engineering, and are derived from more recent data and improved study methodologies compared to existing FIRMs. Based on an assessment following recent storm events, including Hurricane Sandy, FEMA has determined that the base flood elevations shown on some existing FIRMs do not adequately reflect the current coastal flood hazard risk. In most cases, ABFEs reflect a higher flood elevation than the current regulatory FIRMs. Property and business owners should check with their local building official to fully understand any requirements for using ABFEs in rebuilding efforts.

ABFEs will be available to communities in the following areas:

- New Jersey Counties: Atlantic, Bergen, Burlington, Cape May, Essex, Hudson, Middlesex, Monmouth, Ocean, and Union.
- New York Counties: Bronx, Kings, New York, Richmond, Queens, and Westchester.

Available Resources

- For information about Hurricane Sandy Recovery, visit: www.fema.gov/sandy
- To apply for Disaster Assistance, visit: <http://www.disasterassistance.gov/>
- Additional information on Advisory Base Flood Elevations will be available in December 2012 on FEMA Region II's Coastal Website, visit: www.Region2Coastal.com
- To ask questions and get information about flood insurance and general information about Advisory Base Flood Elevations, call the National Flood Insurance Program Help Center at 1-800-427-4661
- To learn how to build safer and stronger and potentially decrease your flood insurance premiums download the *FEMA Building Science Resources to Assist with Reconstruction After Hurricane Sandy* factsheet by visiting <http://www.fema.gov/library/viewRecord.do?id=6651>
- To see if you are eligible for Hazard Mitigation grants and loans, visit: www.fema.gov/hazard-mitigation-assistance
- To learn more about the National Flood Insurance Program or find an insurance agent, visit: www.FloodSmart.gov or call 1-888-229-0437
- For information about local building code and permit requirements, contact your community officials

Geospatial data layers and maps for these areas will be available via FEMA Region II's Coastal Website, www.Region2Coastal.com, in December 2012. This information will be accompanied by guidance to inform Federal, state, and local officials and to assist them in making informed decisions about rebuilding.

ABFEs were successfully used in rebuilding efforts after Hurricane Katrina (2005). Many communities in Louisiana and Mississippi adopted ABFEs, which led home and business owners to rebuild higher and safer, and in some cases resulted in flood insurance premium discounts for policy holders in high-risk areas.

In New Jersey and New York, Federal, state and local officials, builders, architects, insurance professionals, property and business owners should use ABFEs to make informed decisions about rebuilding, and to mitigate the impact of future flood events. Those opting not to use ABFEs will miss a significant opportunity to mitigate their future flood risk. Additionally, communities participating in the NFIP's Community Rating System can receive credit for adopting standards higher than NFIP minimum requirements, resulting in premium discounts for policyholders in high-risk areas.



ABFEs prototype for illustrative use only

NFIP policyholders should also be aware of recent legislation that could affect their future insurance rates. The Biggert-Waters Flood Insurance Reform Act of 2012 calls for the NFIP to eliminate flood insurance subsidies and discounts and to increase rates to reflect actual flood risk. These provisions may have a significant future impact on rates for properties not compliant with NFIP requirements, and properties that are not compliant with future base flood elevations will see significant premium increases.

The information used to develop the ABFEs will be part of what is used to update FIRMs. Insurance premium rates will not rise, and the mandatory purchase requirements will not apply until the revised base flood elevations have been subject to review, comment, and adoption by local governments. Communities are strongly encouraged to use ABFEs to rebuild stronger, safer, and with reduced vulnerability to future flooding events. Providing reliable and timely flood hazard data is just one way FEMA is helping decision makers ensure that New York and New Jersey coastal communities recover smarter and stronger in the wake of this devastating event.



For additional information regarding ABFEs information please visit www.Region2Coastal.com in December 2012. In addition, it will be important for property and business owners to work with their local officials to fully understand any requirements for using ABFEs in rebuilding. Decisions property and business owners make now can help provide a safer, stronger future for their family or business.

Before building, property and business owners should consult their local government officials to determine the mandatory elevations for their home or building.



FEMA Region II

Coastal Analysis and Mapping

[Home](#)
[Get Preliminary FIRMs](#)
[Hurricane Sandy](#)
[Coastal Flood Study](#)
[Coastal Mapping Basics](#)
[FAQs](#)
[Additional Resources](#)
[Contacts](#)

Preliminary Flood Insurance Rate Maps (FIRMs): Frequently Asked Questions

Why is FEMA updating the flood hazard information on the Flood Insurance Rate Map (FIRM) for my community?

FIRMs are developed for communities who have chosen to participate in the National Flood Insurance Program. Congress requires FEMA to update the nation's FIRMs periodically so they remain current and accurately reflect local flood hazards. Flood risk can change over time. Natural changes in stream channels, beach erosion, and man-made changes, such as development and construction of bridges or sea walls, may decrease or increase the likelihood of flooding in a given area. Additionally, many FIRMs in the region were developed in the late 1970s and the 1980s - there have been great advancements in the methodologies, technologies, and information available to identify and map flood hazards since that time. The New York/New Jersey coast is one of the most highly populated and developed coastlines in the nation, with a great amount of development having occurred since the area was last mapped. The coastal flood study underway will use the most current and accepted methods for modeling storm surge and coastal flood hazards available.

What is the flood hazard information on the FIRMs used for?

The flood zone designations and Base Flood Elevations shown on FIRMs are used to determine flood insurance rates and requirements. Communities also use the FIRMs to manage development and to make other floodplain management decisions. More precise, up-to-date flood hazard information can also help property owners make decisions on steps they can take to protect their families, neighbors, and property from flooding.

Who is responsible for developing the coastal flood study and the new FIRMs?

This coastal flood study is a shared effort among FEMA, its mapping partners, including the New Jersey Department of Environmental Protection and the New York City Mayor's Office of Long-Term Planning and Sustainability and the U.S. Army Corps of Engineers, along with input and participation by state agencies, the area's coastal counties and their communities.

Were the effects of Sandy taken into account when developing the preliminary FIRMs?

The preliminary FIRMs reflect the results of FEMA's updated coastal flood study for New Jersey and New York coastal communities. Like every storm event, Sandy was unique and did not produce uniform results in every community. Because no storm affects all areas in the same way, FEMA does not take into consideration the effects of a specific storm to produce flood hazard information. Rather, FEMA's engineering studies develop a long-term projection of flood hazards based on data such as the results of a storm surge analysis, overland wave modeling and storm-induced erosion analyses.

Will the preliminary FIRMs affect flood insurance rates?

The preliminary FIRMs will not immediately affect flood insurance rates or the requirement to purchase Federal flood insurance. Only the effective FIRM, which has been officially adopted by community officials, can be used to rate flood insurance policies or require the purchase of flood insurance.

When will the preliminary FIRMs be issued?

Preliminary FIRMs for [New York City](#) have been released, and are available through the [View Preliminary FIRM Data page](#). Preliminary FIRMs for other communities in the region will be issued on a rolling basis from late 2013 through 2014.

Will I be able to view the preliminary FIRM?

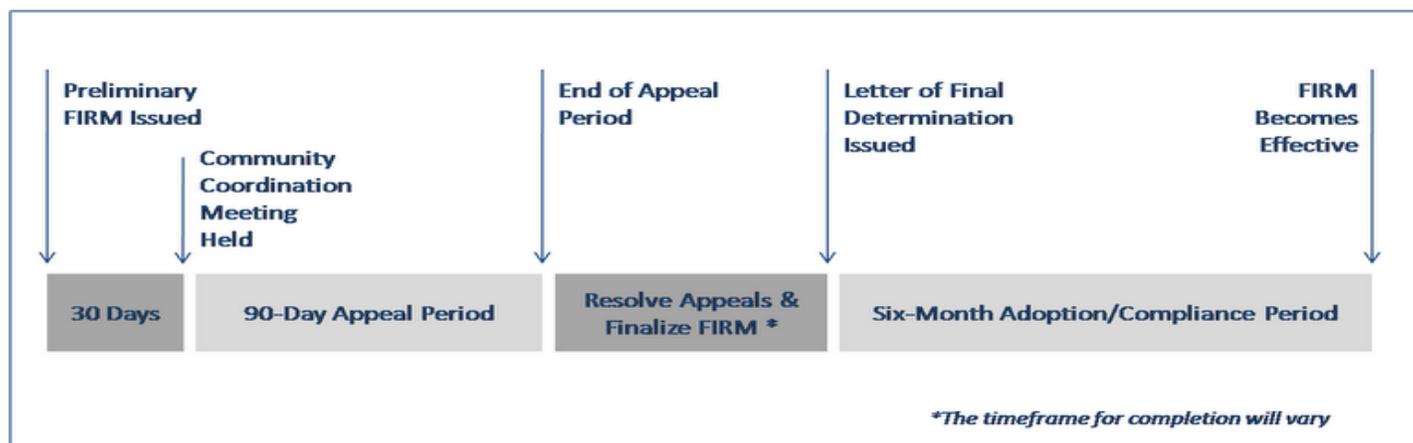
Yes. Once complete, the preliminary FIRM information will be available both online through the [View Preliminary FIRM Data page](#) and the [What is My BFE? address lookup tool](#), in addition to your community's local map repository (often, the planning or zoning office). Preliminary FIRM information can also be viewed and downloaded through [FEMA's Map Service Center](#), the official online source of preliminary and effective FIRMs. Online tutorials are available from FEMA which provide assistance in reading and using both the [FIRM](#) and [FIS Report](#).

Preliminary FIRMs are now available for New York City and Hudson County, New Jersey. Preliminary FIRMs for other communities in the region will be issued on a rolling basis from late 2013 through 2014.

What happens after the preliminary FIRMs are issued?

Shortly after the issuance of the preliminary FIRMs, FEMA and its partners will host [Resilience Meetings](#) where community officials will have a first opportunity to review the preliminary FIRM and [additional flood risk tools](#). Additional meetings will follow, including the [CCO meeting](#) with community officials and separate public open house meetings where the general public and other interested parties may ask questions about the preliminary FIRMs, the flood hazard mapping process, mitigating flood risk, and the National Flood Insurance Program.

Once the affected communities receive the preliminary FIRMs and a public notice has been provided, a statutory 90-day appeal period will begin. During this time FEMA will accept scientific and technical information from interested parties submitted through community officials that may help better define local conditions and flood hazards. Following the end of the appeal period, and the resolution of any appeals, FEMA will finalize the maps and initiate a 6-month compliance period before formal map adoption. After this 6-month period, the updated FIRMs will be considered effective and will become the basis for flood insurance requirements, insurance premiums, and local building regulations. It typically takes 18 to 24 months from release of the preliminary FIRM to the final effective date. The final FIRM will be available at your community's local map repository and online through [FEMA's Map Service Center](#).



Post-Preliminary FIRM Processing Steps

Will I have the opportunity to comment on the preliminary FIRM before it becomes effective?

Yes. Shortly after the preliminary FIRMs are issued, a series of meetings will be held by FEMA to explain the changes to the FIRM, answer questions, and obtain feedback from community officials and the public. The times and dates of all meetings will be posted on this website.

A 90-day appeal period will also be provided, during which the community and others may appeal the proposed flood hazard information by submitting scientific or technical data that proves the flood hazard information is shown in error on the preliminary FIRM. Comments on other aspects of the FIRM such as road and corporate limit changes will also be accepted at that time. For additional information on the appeal period, visit [FEMA's Flood Hazard Determinations webpage](#).

When will the preliminary FIRMs become effective?

On average, a FIRM becomes effective anywhere from 18 to 24 months after the preliminary FIRM has been released.

What do the flood zone designations on FIRMs mean?

Zones with low and moderate risk are labeled B, C, X, or an X with shading. High-risk zones, or Special Flood Hazard Areas (SFHAs), are labeled A, AE, AO, or AH. SFHAs have at least a one percent chance of flooding every year, and flood insurance is mandatory for properties secured by a Federally insured loan located within it, as shown on the effective FIRM. Coastal high hazard areas (Zones V or VE) are SFHAs where computed wave heights are 3 feet or more; these areas are subject to more stringent building requirements and different flood insurance rates than other zones shown on the FIRM because these areas are exposed to a higher level of risk than other SFHAs. More detailed descriptions of all FEMA flood zones can be found on FEMA's [Flood Zones](#) webpage.

How can I get the current effective FIRM for my community?

You can view and download a copy of the current effective FIRM for your community through the [FEMA Map Service Center](#). Your local Community Map Repository, which is usually in the planning and zoning office, also has copies of the FIRMs. For specific properties, you can use the [What is My BFE? address lookup tool](#) to compare information from the effective FIRM and the most recent flood hazard data currently available from FEMA, such as the ABFE, preliminary work map, or preliminary FIRM information.

Who should I talk to if I have questions about the FIRM update process?

For general questions about the National Flood Insurance Program and flood hazard mapping, the FEMA Map Information eXchange is available to assist you by phone toll-free at 1.877.FEMA.MAP or through [e-mail or Live Chat service](#). For questions about the coastal flood study underway for New Jersey and New York, or about other information on this website, contact us using our [online form](#).

NY Hurricane Sandy Recovery Resources

Contents

Access and Functional Needs, Aging, Disabilities.....	10
Accessible taxi dispatch program	10
AmeriCares	10
ANIBIC.....	10
Commission for Quality of Care and Advocacy for Persons with Disabilities	10
Disabled American Veterans.....	11
DOROT.....	11
Encore Community Services.....	11
Free smoke & CO detectors for seniors.....	12
Independent Living Centers.....	12
Mayor's Office for People with Disabilities	13
NYC Department for the Aging	13
NYS Office for the Aging.....	14
NYS Office of Temporary and Disability Assistance (OTDA).....	14
Project Open House	14
Senior Citizen Homeowner Assistance Program (SCHAP)	15
Animals	16
Animal Care and Control of New York.....	16
ASPCA	16
Bideawee	16
Humane Society of the United States.....	17
Mayor's Alliance for NYC's Animals.....	17
Child Care	17
Early childhood education	17
Domestic Violence and Child Abuse	18
Safe Horizon	18
Victims of domestic violence.....	18
Faith Communities.....	19
Adventist Community Services Disaster Response	19
Buddhist Tzu Chi Foundation	19

NY Hurricane Sandy Recovery Resources

Catholic Charities of the Archdiocese of New York	19
Church World Service.....	20
Connect-to-Recovery	20
New York Conference of the United Methodist Church	20
New York Disaster Interfaith Services	21
New York State Catholic Conference	21
Presbyterian Disaster Assistance.....	21
The Salvation Army of Greater New York.....	21
UJA-Federation of New York	22
United Sikhs	22
World Vision – Greater New York	22
Financial Assistance & Help for Homeowners	22
General Information.....	22
AAFE Community Development Fund	24
EmPower New York	25
Federal Home Loan Bank of New York.....	26
Governor Cuomo’s Disaster Homeownership Repair and Rebuilding Fund.....	26
Home Affordable Modification Program	27
Home Energy Assistance Program (HEAP).....	27
Hope Coalition America	27
Local Initiatives Support Corporation (LISC).....	28
Margert Community Corporation.....	29
Modest Needs	29
Operation Hope	30
Project Restore HOPE	30
U.S. Department of Housing and Urban Development.....	30
U.S. Department of Veterans Affairs.....	30
U.S. Internal Revenue Service	31
U.S. Social Security Administration.....	31
Food	31
City Harvest.....	31
Food Bank for New York City	31
American Red Cross.....	31

NY Hurricane Sandy Recovery Resources

Health and Crisis Counseling	31
Dental Lifeline Network	31
Disaster Chaplaincy Services	32
Disaster Distress Helpline	32
Hurricane Sandy recovery and your health	32
Jewish Board of Family and Children's Services	33
LIFENET.....	33
National Suicide Prevention Lifeline.....	33
NYS Department of Health	33
Project Hope crisis counseling program	33
Rockaways, Mental health clinics in	33
Visiting Nurse Service of New York (VNSNY)	34
Housing.....	34
American Red Cross Move In-Assistance Program	34
Coalition for the Homeless	35
Common Ground	36
Community Development Block Grant (CDBG) program	36
Directory of New York City Affordable Housing Programs	36
Disaster Housing Assistance Program (DHAP).....	36
FEMA housing resources	37
HASA Housing Services.....	37
HomeBase Homeless Prevention Program	37
Margert Community Corporation.....	37
Neighborhood Housing Services of New York City, Inc. (NHSNYC)	38
NeighborWorks.....	38
NYC Department for the Aging	38
NYC Department of Consumer Affairs	39
NYC Department of Homeless Services	39
NYC Department of Housing Preservation and Development.....	40
NYC Housing Recovery.....	40
New York Mortgage Coalition	41
NYS Department of Homes and Community Renewal.....	41
Partnership for the Homeless	41

NY Hurricane Sandy Recovery Resources

Rebuilding and repairing resources.....	41
ROCKFUND	42
Senior Citizen Homeowner Assistance Program (SCHAP)	43
Immigrants and Undocumented Residents.....	43
Lutheran Social Services of NY – Sandy Legal Representation Project	43
New York Immigration Coalition referral service.....	43
NYS Department of Labor.....	44
In-Kind Donations	44
<i>Organizations Accepting and Offering Donations</i>	45
Salvation Army Greater New York Division	45
<i>Resources for Acquiring or Donating Material Items</i>	45
National Donations Management Network/NYC AidMatrix.....	45
NYC WasteMatch.....	45
NYC Stuff Exchange	45
ReuseNYC.....	46
Jobs and Unemployment Assistance	46
Community Service Society	46
Disaster Unemployment Assistance (DUA).....	46
Legal, Insurance, and Mediation Services	46
Brooklyn Jubilee Legal Clinic	46
Disaster Legal Services (DLS)	47
FEMA flood map information.....	47
Insurance Resource Center.....	48
Legal Aid Society	49
Legal Services NYC	49
Lutheran Social Services of NY – Sandy Legal Representation Project	49
New York Legal Assistance Group.....	50
New York Peace Institute.....	50
NYS Department of Financial Services.....	50
NYS Bar Association (NYSBA).....	50
NYS Insurance Department Disaster Assistance	51
Proof of loss.....	51

NY Hurricane Sandy Recovery Resources

United Policyholders	51
Muck-out/emergency mold suppression.....	52
Mold growth.....	53
Mold removal.....	53
Samaritan’s Purse.....	54
Stephen Siller Tunnel to Towers Foundation	54
World Cares	54
Nonprofits, Resources for.....	54
Community Resource Exchange.....	54
General nonprofit assistance information.....	54
Lawyers Alliance for New York City	54
Nonprofit Coordinating Committee of New York	55
NYC nonprofit assistance	55
NYC Nonprofit Recovery Loan/Grant Program.....	55
Sandy VIP Program.....	56
Staten Island Foundation	56
Recovery Programs	57
Community Development Block Grants (CDBG).....	57
Disaster Case Management Program (DCMP).....	57
New York Rising Recovery	60
NYC Build it Back.....	60
Resources for Renters	60
The Salvation Army of Greater New York Hurricane Sandy Recovery Program.....	61
Social Services Block Grants (SSBG).....	62
Small businesses	62
NYC business relief	62
Empire State Development Agency.....	63
Hurricane Sandy business recovery information for NYC.....	63
NYC Mayor’s Office.....	63
NYC Restoration Business Acceleration Team (RBAT).....	63
NYC Small Business Services.....	64
New York State Small Business Emergency Loan Fund.....	64

NY Hurricane Sandy Recovery Resources

Small Business Administration (SBA) loans	64
Transportation	64
Rockaway / Brooklyn Army Terminal / Manhattan Schedule	64
Volunteering	65
American Red Cross.....	65
New York Cares	65
Occupy Sandy	65
Stephen Siller Tunnel to Towers Foundation Headquarters	65
World Cares Center (WCC).....	65
Weatherization Assistance	66
Sunset Park Redevelopment Committee, Inc.	68
Additional Resources for Long Island (Nassau and Suffolk Counties)	68
Adult care in Nassau County	68
All Hands Volunteers.....	69
Babylon, Town of	70
Coalition Against Child Abuse and Neglect.....	70
Community Development Corporation of Long Island	70
Child Care Council of Nassau, Inc.	72
Child Care Council of Suffolk, Inc.....	73
Community Development Corporation of Long Island	73
F.E.G.S Health & Human Services	73
Hempstead, Town of	73
Home Energy Assistance Program (HEAP).....	73
Lindenhurst, Village of	75
Long Beach, City of	75
Long Island Association for AIDS Care, Inc.....	75
Long Island Housing Services, Inc.	75
Long Island Volunteer Center	76
Mental Health Association of Nassau County, Inc.	76
Nassau Coalition Against Domestic Violence.....	76
Nassau County Department of Health	76
Nassau County Department of Social Services.....	76

NY Hurricane Sandy Recovery Resources

Nassau County Office for the Aging	76
Nassau County SPCA	77
Nassau Suffolk Law Services Committee, Inc.	77
NECHAMA	77
New York Rising Recovery	77
New York State food resources.....	80
North County SPCA.....	81
North Shore Animal League	81
Residential Energy Affordability Partnership (REAP).....	81
Oyster Bay, Town of.....	82
Project Warmth.....	82
Small business assistance	82
Suffolk County Department of Health.....	83
Touro Law Center	83
Index	84

NY Hurricane Sandy Recovery Resources

Access and Functional Needs, Aging, Disabilities

Accessible taxi dispatch program

- Available 24/7; 365 days a year. No reservations necessary but readily accepted.
- Wheelchair-accessible taxis respond to trips originating in Manhattan and ending anywhere in New York City's five boroughs.
- There are no extra costs to passengers. Passengers pay the regular metered taxi fare in New York City from the point of pick-up to their destination.
- Accessible vehicles in the NYC fleet include both rear and side-entry minivans and side-entry MV-1 mobility vehicles.
- All drivers who operate wheelchair-accessible taxicabs have been trained in wheelchair assistance, boarding and de-boarding protocols, disability awareness and passenger sensitivity.

Five ways to request a wheelchair-accessible taxi:

1. Call 311
2. Call the dispatch center directly: (646) 599-9999
3. Text a request to: (646) 400-0789
4. Use free customized mobile app: WOW Taxi (Wheels on Wheels)
5. Order online at: www.accessibledispatch.com

AmeriCares

Partnering with various organizations to provide medical equipment and supplies to those with functional medical needs/disabilities. Those seeking items can participate in this program by making contact with either their local Independent Living Center (locations listed at www.acces.nysed.gov/vr/lcn/ilc/locations.htm) or a TRAIID-in center (locations listed at cgc.ny.gov/advocacy/assistive-technology/traid-regional-offices). Opens at 9:30 am.

ANIBIC

For over 50 years, The Association for Neurologically Impaired Brain Injured Children, ANIBIC, has been providing services to people with special needs. ANIBIC is dedicated to enabling individuals to reach their potential so that they may live as productively as possible. We encourage integration and inclusion in the community and are committed to a person-centered process as we work to serve consumers and their families.

We offer a broad range of services for children as young as five and throughout adulthood. We understand that people with special needs are people first and that their individual challenges are just part of what makes them special.

For more information, email or call Peter Coleman: Pcoleman@anibic.org, 347-594-2147.

Commission for Quality of Care and Advocacy for Persons with Disabilities

The Information & Referral Line can provide information and technical assistance and direct you to a provider in your geographic area that may be able to provide further assistance. These community resources may have specific local information, such as lists of accessible housing or locations of specific medical services providers.

NY Hurricane Sandy Recovery Resources

- Call: 1-800-624-4143 / Hearing Impaired: NYS Relay 711
- Website: <http://cqc.ny.gov>

Disabled American Veterans

DAV Disaster relief grants may be issued for the purpose of providing food, clothing, temporary shelter or to obtain relief from injury, illness or personal loss not covered by insurance or other disaster relief agencies. The Gulf Coast hurricanes, the Midwestern floods, tornadoes and fires are just some of the natural disasters that have recently impacted veterans and their families.

To be eligible for a disaster relief grant, the applicant must:

- be the victim of a natural/national disaster.
- be a service-connected disabled veteran or the spouse thereof (same household).
- not be covered by insurance.
- not be covered by other emergency relief agencies.

Contact: DAV; Ft. Drum, Building 22070, Officer Loop; PO Box 664, Ft. Drum, NY 13602

- Telephone: 315-772-1021
- Telephone: 315-681-4124

DOROT

Named with the Hebrew word for “generations,” DOROT is a dynamic partnership of professionals and volunteers dedicated to enhancing the lives of homebound and homeless elders and fostering friendship and respect between the generations. Since 1976, DOROT has provided food, companionship, education, and cultural enrichment to thousands of elderly New Yorkers and those who care for them. Located on New York’s Upper West Side, DOROT is a non-sectarian, culturally Jewish agency open to all seniors, caregivers, and volunteers.

Homelessness Prevention Program and Aftercare

For seniors who are homeless or facing homelessness, DOROT’s *Homelessness Prevention Program (HPP)*, a transitional residence in Manhattan, offers safe, temporary housing; meals; counseling; and assistance in finding a permanent home. Volunteers contribute to the social atmosphere by serving meals and interacting with the residents. DOROT’s *Aftercare* program provides clients with ongoing services after they move into permanent housing.

This program is available to seniors 60 or older who are homeless or facing homelessness. An interview with a DOROT social worker is required.

For further information or to refer a homeless senior, call the *Homelessness Prevention Program* at (212) 580-0001.

Encore Community Services

The shortage of affordable housing in New York City is a critical issue, particularly for low-income seniors. Encore has taken a proactive role to develop housing, both for homeless elderly with special needs and low-income seniors. These housing facilities are aimed at providing safe and decent housing for seniors, and contribute to the revitalization and stability of the Times Square and Clinton communities in midtown Manhattan.

- (212) 581-3490

NY Hurricane Sandy Recovery Resources

- encorecommunityservices.org

Encore Community Services

Located at St. Malachy's, The Actors' Chapel
Administrative Offices
239 West 49th Street
New York, New York 10019
Tel: (212) 581-2910
Fax: (212) 757- 0244

The Encore 49 Residence

220 West 49th Street
New York, NY 10019
Tel: 212-581-3490 (Social Services)
Tel: 212-246-0880 (Building & Front Desk)
Fax: 212-541-7697

Encore Senior Center

Located in the lower level of St. Malachy's Church
239 West 49th Street
New York, New York 10019
Tel: (212) 581-2910
Fax: (212) 664-8628

The Encore West Residence

755 Tenth Avenue
New York, NY 10019
(between 51st and 52nd Streets)
Tel: 212-991-3727
Fax: 212-991-6722

Free smoke & CO detectors for seniors (also for hearing impaired)

NYC Fire Department has 2000 detectors available for Sandy survivors (62+ years of age or those with hearing impairment) in the following communities: Brooklyn Community Board 13, 15 & 18 (Sheepshead Bay, Gerritsen, Marine Park, Coney Island and Brighton Beach); Far Rockaway; Howard Beach; and some neighborhoods of Staten Island.

- Contact: Christopher.Hogan@fedny.nyc.gov 718-281-3872

Independent Living Centers

Brooklyn Center for Independence of the Disabled (BCID)

27 Smith Street, 2nd Floor, Brooklyn, NY 11201

- Tel: (718) 998-3000
- Fax: (718) 998-3743
- www.bcid.org

Center for Independence of the Disabled, New York

The Center for Independence of the Disabled, New York's (CIDNY) goal is to ensure full integration, independence and equal opportunity for all people with disabilities by removing barriers to the social, economic, cultural and civic life of the community. Benefits and housing advisement and walk in clinic:

- www.cidny.org

Manhattan

841 Broadway, Suite 301, New York, NY

- 212-674-2300

NY Hurricane Sandy Recovery Resources

Queens

80-02 Kew Gardens Rd., Suite 107, Kew Gardens, NY

- 646-442-1520

Rockland Independent Living Center

George Hoehmann, Executive Director
Rockland Independent Living Center
(RCIL)

873 Rt 45 Suite 108
New City, NY 10956

- TEL (845) 624 1366
- TTY (845) 624 0847
- FAX (845) 624 1369
- Email: info@rilc.org
- Website: www.rilc.org

Staten Island Center

Lorraine DeSantis, Executive Director
Staten Island Center for Independent
Living

470 Castleton Avenue
Staten Island, NY 10301

- TEL (718) 720-9016
- TTY (718) 720-9870
- FAX (718) 720-9664
- Email: sicil@siciliving.org

Suffolk Centers

Irene Dashiell, Acting Director
Suffolk Initiated Living Options, Inc.
2111 Lakeland Avenue
Ronkonkoma, NY 11779

- TEL (631)880-7929
- TTY (631) 654-8076
- FAX (631) 946 - 6377
- Email: contact@siloinc.org

White Plains Centers

Joseph Bravo, Executive Director
Westchester Independent Living Center
200 Hamilton Avenue

White Plains, NY 10601

- TEL (914) 682-3926
- TTY (914) 682-0926
- Sorenson Video Phone (866) 933 5390
- FAX (914) 682-8518
- Email: jbravo297@aol.com
- Website: www.wilc.org

Yonkers Center

Melvyn Tanzman, Executive Director
Westchester Disabled on the Move, Inc.
984 No. Broadway, Suite L-10
Yonkers, NY 10701

- TEL (914) 968-4717 V & TTY
- FAX (914) 968-6137
- Email: info@wdom.org
- Website: www.wdom.org

Mayor's Office for People with Disabilities

The Mayor's Office for People with Disabilities works hand-in-hand with other City agencies to assure that the voice of the disabled community is represented and that City programs and policies address the needs of people with disabilities.

The MOPD website can be accessed by people who are blind or have low vision through software such as JAWS, System Access, and Voiceover. If you are having trouble accessing this website, please call 311.

- <http://www.nyc.gov/html/mopd/html/home/home.shtml>

NYC Department for the Aging

DFTA's mission is to work for the empowerment, independence, dignity and quality of life of NYC's diverse older adults and for the support of their families through advocacy, education, and the coordination and delivery of services. Goals: To foster independence and individual choices, confront

NY Hurricane Sandy Recovery Resources

ageism and promote opportunities for older people to share their leadership, knowledge and skills. To inform and educate the general public about aging issues, including services, supports and opportunities for older New Yorkers and their families. To be a catalyst for increased resources to enhance and expand programs and services for older New Yorkers. To enhance and expand effective, productive partnerships with consumers, advocates, private and public organizations.

- Call 311

NYS Office for the Aging

Information for older persons and family caregivers

Area Agencies on Aging are located in all counties to provide information and assistance in locating local services and programs that support older individuals and their caregivers.

For a list of local offices for the aging, visit <http://www.aging.ny.gov/NYSOFA/LocalOffices.cfm> or call the Senior Citizen's Help Line at 1-800-342-9871 (Monday-Friday 8AM-4PM)

Information about programs and services for older New Yorkers is available at <http://www.aging.ny.gov/ResourceGuide/index.cfm>.

NYConnects provide a central access point for all individuals in need of long term care services. Offices are located in most counties. Visit www.NYConnects.org.

To determine eligibility for public benefits: <https://www.mybenefits.ny.gov> or <http://www.benefitscheckup.org>.

NYS Office of Temporary and Disability Assistance (OTDA)

The Office of Temporary and Disability Assistance (OTDA) is responsible for supervising programs that provide assistance and support to eligible families and individuals.

OTDA's functions include: Providing temporary cash assistance; providing assistance in paying for food; providing heating assistance; overseeing New York State's child support enforcement program; determining certain aspects of eligibility for Social Security Disability benefits; supervising homeless housing and services programs; and providing assistance to certain immigrant populations.

40 North Pearl Street, Albany, New York 12243

- Email: nyspio@otda.ny.gov
- General Phone: 518-473-1090

Project Open House

The Mayor's Office for People with Disabilities (MOPD) is pleased to announce the open enrollment application process for Project Open House (POH). The POH mission is to remove "small" readily achievable architectural barriers within an individual's home for qualified applicants with a permanent disability, thereby assisting in gaining greater independence.

MOPD works hand in hand with City agencies to assure that the voice of the disabled community is represented, and that programs and policies address the needs of the community. POH is administered by MOPD and the NYC Department of Housing Preservation and Development (HPD), and provides for the removal of readily achievable residential barriers that do not require obtaining a

NY Hurricane Sandy Recovery Resources

permit from the NYC Department of Buildings (DOB) and do not require the professional services of a NYS Licensed Architect.

Some examples of work covered under this program:

- Widening doorways within non-structural partitions;
- Conversion of steps into ramps no greater than 18" in height;
- Replacing existing plumbing fixtures with accessible fixtures;
- Removal of sink base cabinets to provide an accessible work surface and/or a sink;
- Installation of accessible amenities such as grab bars, door openers, accessible door handles, accessible height shelving;
- Installing accessible railings;
- Installation / conversion of residential doorbell and/or smoke and carbon monoxide detectors when an audible or visual system is needed; and
- Other barrier removals that may be required by individuals with disabilities subject to review by MOPD.

Applicants must submit their Registration Form to MOPD no later than **Thursday, October 10th, 2013**. Applicants are urged to submit the application via the online Registration Form. This program is on a first come, first served basis. Late applications will not be accepted, and submission of an application does not guarantee acceptance. The registration form can be found at <http://www.nyc.gov/html/mopd/html/poh/application.shtml>.

For more information, please contact The Mayor's Office for People with Disabilities by dialing 311 or through our website at www.nyc.gov/mopd.

Senior Citizen Homeowner Assistance Program (SCHAP)

The Parodneck Foundation's Senior Citizen Homeowner Assistance Program (SCHAP) provides financial assistance to senior citizen homeowners who are living in physically deteriorated housing or who are in danger of losing their homes to foreclosure. The program, which has been in operation since 1986, provides no- and low-interest loans and extensive technical assistance to qualified seniors. This support enables seniors to retain their homes and improve their living conditions, thereby helping them avoid financial insolvency, displacement, and/or loss of independence. To date, the SCHAP program is the only affordable financial and home improvement program in New York City targeted exclusively to low income senior homeowners. Since 1986, SCHAP has assisted over 1,000 homeowners.

To be eligible, a senior must reside in any of the five boroughs in the City of New York, be at least 60 years old, and have been an owner-occupant of a one- to four-family home for at least two years. Homes must have property and liability Insurance. Seniors household incomes, including rental income, cannot exceed the income area median income.

For more information or an application, contact:

The Parodneck Foundation

- (212) 431-9700, ext. 300

NY Hurricane Sandy Recovery Resources

Animals

Animal Care and Control of New York

Animal Care & Control of New York City (AC&C) is the largest pet organization in the North East, with an estimated number of 44,000 animals rescued each year. As a not-for-profit organization since 1995, Animal Care & Control has been responsible for New York City's municipal shelter system, rescuing, caring for, and finding loving homes for homeless and abandoned animals in New York City. AC&C facilities operate in all five boroughs.

326 East 110th Street New York, NY 10029

- 212-788-4000
- www.nycacc.org

ASPCA

Low-income pet owners in need of emergency veterinary care or other resources can contact cia@aspca.org or call 212-876-7700 ext 4490. More information is available at aspca.org/nyc.

Founded in 1866, the ASPCA® (The American Society for the Prevention of Cruelty to Animals®) was the first humane organization established in the Americas, and today has more than one million supporters throughout North America. A 501[c][3] not-for-profit corporation, the ASPCA's mission is to provide effective means for the prevention of cruelty to animals throughout the United States. As the first humane organization to be granted legal authority to investigate and make arrests for crimes against animals, we are wholly dedicated to fulfilling the ASPCA mission through nonviolent approaches. Our organization provides local and national leadership in three key areas: caring for pets parents and pets, providing positive outcomes for at-risk animals and serving victims of cruelty.

520 8th Ave 7th Floor, New York, NY 10018

- 212-876-7700
- www.aspca.org

Bideawee

Bideawee is a 106-year-old humane agency that saves thousands of homeless cats, kittens, dogs, and puppies every year. Since 1903, Bideawee has provided housing, food, and medical and behavioral care to help formerly abandoned, abused, and neglected pets find and keep new homes and families. Our services for pets support them through every stage of their lives, from fostering and adoption at our New York City and Westhampton (Long Island) locations to our Pet Memorial Parks at our Westhampton and Wantagh (Long Island) sites. Bideawee's veterinary practices in Westhampton and New York City care for both resident pets and the pets of private clients. In addition, we offer services that foster greater appreciation and respect for the value of companion animals at all three locations, such as pet therapy and our Reading to Dogs program that helps children overcome literacy challenges.

410 East 38th Street, New York, NY 10016

- 866-262-8133
- www.bideawee.org

NY Hurricane Sandy Recovery Resources

Humane Society of the United States

The Humane Society of the United States (HSUS) promotes the safety and well-being of all animals that are or may be adversely affected during a disaster. Respond to the needs of those who provide emergency and supportive care to animals during all phases of a disaster. Promote the inclusion of the animal component in all federal, state and local government disaster plans, and those developed by the general public, by engaging in an ongoing process of proactive education and mutual awareness of the needs of animals in disasters. Encourage cooperation with other animal protection organizations, veterinary associations, disaster relief agencies, and government officials.

2100 L St., NW, Washington, D.C. 20037

- 202-452-1100
- www.humanesociety.org

Mayor's Alliance for NYC's Animals

The Mayor's Alliance programs that are moving NYC toward its no-kill goal are high-profile collaborative adoption events; the Alliance transport van program that transports animals from the city's Animal Care & Control (AC&C) shelters to no-kill organizations that find them permanent homes; the Picasso Veterinary Fund that pays for extraordinary, life-saving medical care for sick or injured animals transferred from AC&C to other Alliance Participating Organizations for adoption; and promotion of spay/neuter programs, including the Maddie's Spay/Neuter Project in NYC, which is administered by the Mayor's Alliance. Locating lost pets and providing food.

244 Fifth Ave, Suite R290, New York, NY 10001

- 347-573-1561 Sand Clients
- www.AnimalAllianceNYC.org

Child Care

Early childhood education

If a family needs help finding an early childhood education program, they can contact the Child Care Resource and Referral Agency (CCR&R) in their community. CCR&Rs are local or regional agencies that help families locate a program near where they live or work. CCR&Rs can help families choose appropriate, quality care such as Head Start, center-based care, home-based care, family child care providers or before-and after-school programs.

Day Care Council of New York, Inc.

Counties Served: Kings, Queens, Richmond, Bronx and New York

Ms. Andrea Anthony, Executive Director

- (212) 206-7818
- www.dccnyinc.org/

Four NYC CCR&R subcontractors:

Center for Children's Initiatives

Ms. Nancy Kolben, Executive Director

- (212) 929-7604 x 3010, x 3016

NY Hurricane Sandy Recovery Resources

- Email: nkolben@centerforchildrensinitiatives.org

Child Development Support Corporation

Ms. Marcia Rowe Riddick, Executive Director

- (718) 398-6370
- Email: mriddick@cdscnyc.org

Chinese American Planning Council, Inc.

Counties Served: New York City

David Chen, Executive Director

- (212) 941-0030 x 207
- Email: dschen@cpc-nyc.org

Committee for Hispanic Children & Families, Inc.

Counties Served: New York City

Ms. Elba Montalvo, Executive Director

- (212) 206- 1090
- Email: emontalvo@chcfinc.org

Domestic Violence and Child Abuse

Safe Horizon

Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of crime and abuse, their families and communities.

2 Lafayette St., 3rd Fl, New York, NY

- 1-800-621-HOPE(4673)
- www.safehorizon.org

Victims of domestic violence

If you have been the victim of a recent incident of domestic abuse

- Call 911 if you are in an emergency situation.

If you require emergency shelter (domestic violence shelter), or need help figuring out the options, call :

- NYC Domestic Violence Hotline: 800-621-HOPE (TDD 800-810-7444).

You may also find the following hotlines useful:

- Crime Victims Hotline 212-577-7777
- Rape & Sexual Assault Hotline 212-227-3000

In the longer term you may be eligible to request housing from the New York City Housing Authority (NYCHA), which provides priority housing to Victims of Domestic Violence (DV) in both the public housing and Section 8 programs. NYCHA tenants who move in with a DV priority will be offered After-Care supportive services.

NY Hurricane Sandy Recovery Resources

Faith Communities

Adventist Community Services Disaster Response

Providing disaster relief supplies such as blankets, shelf stable meals, and rebuilding materials: roofing shingles, insulation, and a limited amount of sheetrock. To request these, please contact gnycacsdwarehouse@gmail.com.

3308 Edson Ave, Bronx, NY 10469

- 877-227-2702
- NY - 718-565-0850
- NJ - 609-256-2005

Buddhist Tzu Chi Foundation

Community Service, Disaster Relief

- 909-447-7799
- www.us.tzuchi.org/us/en/

Tzu Chi Manhattan Service Center

34 Howard St., New York, NY 10013

- 212-965-1151
- 1-877-889-8244

Tzu Chi Long Island Branch (opens at 10:00 AM)

60 E. Williston Ave., East Williston, NY 11596

- 516-873-6888

Catholic Charities of the Archdiocese of New York

The Catholic Charities of the Archdiocese of New York seeks to uphold the dignity of each person as made in the image of God by serving the basic needs of the poor, troubled, frail and oppressed of all religions. Through a network of administered, sponsored and affiliated agencies, Catholic Charities delivers, coordinates, and advocates for quality human services and programs touching almost every human need.

1011 First Avenue, 12th Floor, New York, NY 10022

- 888-744-7900
- 212-419-3737 (for immigration-related questions only)
- www.catholiccharitiesny.org

Brooklyn Community Center

191 Joralemon St., 7th Floor, Brooklyn, NY

- 718-722-6001
- www.ccbq.org

Queens Community Center

23-40 Astoria Boulevard, Astoria, N.Y. 11102

- 718-726-9790
- www.ccbq.org

NY Hurricane Sandy Recovery Resources

Staten Island Community Center

120 Anderson Ave Staten Island, NY 10302

- 718-447-6330
- www.ccbq.org

Church World Service

Christians working together with partners to eradicate hunger and poverty and to promote peace and justice around the world. Providing cleaning kits, hygiene kits, and blankets.

475 Riverside Drive, Suite 700, New York, NY

- 800-297-1516
- www.churchworldservice.org

Connect-to-Recovery

In response to the devastation of Hurricane Sandy, a coalition of Jewish organizations, Staten Island synagogues, and other Jewish agencies have partnered under the umbrella of UJA-Federation of New York to provide critical services to all individuals and families who have been impacted. With a simple one stop process, you will be able to access essential services.

- www.ujafedny.org

Services include:

- Crisis Intervention - JCC and Met Council
- Counseling -
 - Mental Health Counseling- Jewish Board of Family and Children's Services- JBFCS
 - Pastoral Counseling - Staten Island Area Synagogues
- Legal Advice - New York Legal Assistance - NYLAG
- Employment Counseling - F.E.G.s.
- Outreach and Caring for the Elderly - Jewish Community Center of Staten Island - JCC
- Meals and Food Pantries -
 - Kosher Meals-on-Wheels
 - Kosher Food Pantry- Council of Jewish Organizations of S.I. - COJO
 - Kosher Food Pantry - JCC
- NYS Health Insurance Eligibility - JCC CHPs 1.855 Victory Blvd.

For assistance contact Yaffa Schonbach, 718.475.5228, yschonbach@sjcc.com, or Devorah Weiss, 718.475.5245, dweiss@sjcc.com.

New York Conference of the United Methodist Church

The New York Annual Conference through the grace of God embodies a beloved community of hope, building up a healthy body of Christ, with heart warmed United Methodists in mission for the transformation of the world.

20 Soundview Ave, White Plains, NY

- 888-696-6922 or 914-997-1570
- Long Island – 516-795-1322
- Staten Island – 718-984-1277
- Brooklyn – 347-881-6238
- www.nyac.com

NY Hurricane Sandy Recovery Resources

New York Disaster Interfaith Services

NYDIS is a 501(c)(3) faith-based federation of human services providers and charitable organizations who work in partnership to leverage resources and provide disaster readiness, response and recovery services to the most vulnerable communities affected by disaster in New York City. NYDIS's principle recovery program is the New York City Unmet Needs Roundtable, which brings together donors and case management agencies to financially assist those impacted by a disaster, provide emergency assistance, and ensure victims' long-term recovery in cases when all other means of assistance are no longer available.

4 West 43rd Street Suite 407, New York, NY 10036

- 212-669-6100
- www.nydis.org

New York State Catholic Conference

The NYS Catholic Conference presents the Roman Catholic Bishops of the eight New York State Dioceses in matters of Public Policy. In each of the diocese, a Catholic Charities Organization makes decisions regarding disaster relief on a case-by-case basis. Local parishes are also involved in providing direct services in response to disasters. Matching grants for large-scale disasters may be obtained from the National Catholic Disaster Relief Office. **Counties Served:** Manhattan, Bronx, Richmond, Westchester, Rockland, Putnam, Orange, Dutchess, Ulster, and Sullivan.

465 State Street, Albany, NY 12203-1004

- 518-434-6195
- www.nyscatholic.org

Presbyterian Disaster Assistance

Presbyterian Disaster Assistance provides funds and dispatches advisors-members of a national Presbyterian Disaster Assistance Team (PDAT) on request of disaster-affected Presbyterian Church (USA) middle--level governing bodies (presbyteries) to help them develop response and recovery programs. The nature and scope of presbytery programs vary depending on disaster needs. The PDAT advisers identify and empower leaders to assume responsibility for disaster response and recovery operations and provide training and other assistance in development of these operations.

100 Witherspoon Street, Louisville, KY 40202

- 800-728-7228
- www.presbyterianmission.org

The Salvation Army of Greater New York

The Salvation Army is an international, faith-based charitable organization with a simple mission: to help those in need without discrimination. See also [The Salvation Army of Greater New York Hurricane Sandy Recovery Program](#), p. 61.

120 West 14th Street New York, NY

- 212-337-7200
- <https://www.use.salvationarmy.org/gnyd>

NY Hurricane Sandy Recovery Resources

UJA-Federation of New York

UJA-Federation cares for those in need, rescues those in harm's way, and renews and strengthens the Jewish people in New York, in Israel, and around the world. (See also Connect-to-Recovery.)

130 East 59th Street, New York, NY 10022

- 212-980-1000
- www.ujafedny.org

United Sikhs

Recognize Human Race as One

POB 7203, New York, NY 10116

- 646-688-3525 or toll-free 1-888-243-1690
- www.unitedsikhs.org

World Vision - Greater New York

World Vision is a Christian humanitarian organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.

885 East 138th Street, New York, NY

- 718-292-5600 (Bronx office)
- http://www.worldvisionusprograms.org/new_york.php

Financial Assistance & Help for Homeowners

General Information

Appealing your property value

If you received a Revised Notice of Property Value due to Sandy and you believe your property value on the notice is too high, you can file an appeal with the New York City Tax Commission. To learn more, contact 311 or visit the Tax Commission's website:

- <http://www.nyc.gov/html/taxcomm/html/home/home.shtml>.

City property tax relief

On May 29, 2013, the NYC Department of Finance mailed revised Market Values for more than 88,000 properties affected by Hurricane Sandy. The new values for affected properties can be viewed on the Notice of Property Value page

- http://www.nyc.gov/html/dof/html/property/property_nopv.shtml

or by entering an affected property's borough, block, and lot here:

- <http://www.nyc.gov/html/dof/html/jump/nycproperty.shtml>

NY Hurricane Sandy Recovery Resources

Housing counseling and legal services

As homeowners affected by Hurricane Sandy continue the recovery process, many are still struggling to make their mortgage payments and repair their homes due to the damage inflicted by Sandy. The Center for New York City Neighborhoods can connect homeowners to a city-wide network of free housing counseling and legal services to provide advice or assistance with mortgages, repair costs, insurance issues, and contractor fraud in order to preserve ownership. Call 646-786-0888 or dial 311 and ask for CNYCN.

- www.cnycn.org

Insurance

Understanding your insurance options is essential to making sure you receive the maximum amount of support for rebuilding and getting back to normal

Private insurance

[New York State Department of Financial Services](#) has information on private insurance options, how to file a complaint or report fraud and more

Flood insurance

[FloodSmart.gov](#) contains information on coverage for your home or business through the National Flood Insurance Program

Mortgage Assistance Program (MAP)

MAP is a fund administered by Sustainable Neighborhoods, an affiliate of the Center for New York City Neighborhoods, and funded by the city. It provides up to \$25,000 in 0% interest loans to eligible NYC homeowners who have fallen behind on their mortgages. Visit www.cnycn.org/map for more information. Homeowners need to apply through a qualified housing counselor or legal service provider. Please call 311 or 646-786-0888 to find a free service provider who will apply on your behalf at no cost.

Beware of contractor and mortgage modification scams

NYC Housing Preservation & Development (HPD) and NYC Department of Consumer Affairs (NYCDCA) urge consumers to be wary of scam artists who prey on the vulnerable, posing as contractors or foreclosure “rescue” specialists to scam unsuspecting homeowners out of money or even their homes.

NYC Rapid Repairs Program

Between November 2012 and March 2013, Rapid Repairs restored heat, power and hot water in more than 11,700 homes representing over 20,000 residential units affected by Hurricane Sandy.

Have you received a Notice of Violation (NOV) or Notice of Deficiency (NOD) from the NYC Department of Buildings (DOB)?

If the violation or deficiency was issued to the electrician or plumber, it is their responsibility to fix the deficiency. If the violation or deficiency was issued to the homeowner, it is the homeowner's responsibility to resolve it. If you have questions about your violation or deficiency, contact the NYC Department of Buildings (DOB) by calling 311.

NY Hurricane Sandy Recovery Resources

If the equipment installed by Rapid Repairs is no longer working.

Rapid Repairs provided free emergency heat, hot water, and electricity so that homeowners could shelter in place while making more permanent repairs to their homes. When Rapid Repairs completed work on your home, an independent quality inspector verified that the installed equipment was working properly. All maintenance and repairs are now the responsibility of the homeowner.

Please call 311 with any other questions regarding Rapid Repairs.

AAFE Community Development Fund

AAFE CDF is a richly experienced organization in the field of homeownership outreach, education, and counseling. AAFE CDF is dedicated to promoting and advancing homeownership for minority, immigrant, low- and moderate- income, and underserved populations of New York City. Since its inception in 1999, AAFE CDF has secured over \$295 million in mortgage financing for over 1,950 clients, while providing counseling to some 8,000 prospective homeowners.

Programs: Rehabilitation loans (to help homebuyers repair the homes), Conversion Loans (to pay for the costs of making single-family homes into two- or three-family homes), Emergency Repair Loans (to cover the costs of emergency repairs on owner-occupied homes, especially for seniors, the disabled, and families living with the disabled).

Manhattan Office

Tel: 212-964-2288
Fax: 212-964-6003
111 Division Street
New York, NY 10002

Queens Office

Tel: (718) 961-0888
Fax: (718) 961-0988
133-04 39th Avenue
Flushing, NY 11354

Brooklyn Office

Tel: (718) 686-8223
Fax: (718) 686-8220
807 48th Street
Brooklyn, NY 11220

Affiliates

Asian Americans for Equality

Central Office
108 Norfolk Street
New York, NY 10002
Tel: 212-979-8381

Fax: 212-979-8386

Email: askaafe@aafe.org

AAFE Community Homes Housing Development Fund

111 Division Street
New York, NY 10002
Tel: 212-964-2288
Fax: 212-964-6003

E-Mail: Info@communityhomeshdfc.org

AAFE Management Company, Inc.

141 Norfolk Street
New York, NY 10002
Tel: 212-477-2265
Fax: 212-477-2429

Renaissance Economic Development Corporation

1 Pike Street
New York, NY 10002
Tel: 212-964-6022
Fax: 212-964-6003

E-Mail: Info@renaissance-ny.org

NY Hurricane Sandy Recovery Resources

EmPower New York

No-cost energy efficiency services for income-qualified households impacted by Hurricane Sandy

EmPower New York (EmPower) provides energy efficiency services at no cost to income-eligible households. The program is administered by the New York State Energy Research and Development Authority (NYSERDA), with implementation support from Honeywell International. EmPower provides measures to reduce energy use, such as:

- Insulation
- Heating system upgrades
- High efficiency lighting
- Replacement of inefficient refrigerators and freezers with new high-efficiency models
- Strategic air sealing

Services are provided through a network of participating contractors. There no charge for these services. You may receive services even if you have not been affected by the storm.

You may be eligible if the following is true:

- Your household income is at or below 60% of State median (i.e., if you are eligible for Home Energy Assistance Program [HEAP] benefits. See income eligibility, below)
- You are an electricity or natural gas customer of Central Hudson, Con Edison, National Grid, NYSEG of Orange and Rockland, or heat by oil or propane
- You reside in a building with 100 units or less
- You are responsible for payment of utility bills
- If your home has been damaged by Hurricane Sandy you may still qualify for services through EmPower even if you have been previously served

Please apply as soon as possible by calling 800-263-0960 and requesting a Storm Relief EmPower NY application.

Working with FEMA, insurance, and other funding

EmPower cannot provide funding for repairs paid for by FEMA, insurance or other programs. However, in situations where FEMA, insurance and other program reimbursement does not cover the full cost of repair or the additional cost for high efficiency equipment, EmPower can pay the additional cost when it is provided by a participating EmPower contractor.

Empower participating contractors, and vendors

EmPower participating contractors are accredited by the Building Performance Institute, the nation's premier developer of technical standards for residential energy efficiency work. EmPower cannot reimburse for measures previously installed, or installed by contractors who have not been approved by the program. Appliances provided through EmPower are new high efficiency ENERGY STAR® models. They are limited to program-approved models, and may only be provided through program-approved vendors.

NY Hurricane Sandy Recovery Resources

If you would like to confirm the identity of a contractor and verify that they are working through EmPower New York Program, please call 800-263-0960.

Health and safety concerns

The storm has caused moisture and mold conditions in many dwellings. In some instances, where these problems persist, EmPower may deny or delay some of the program measures. This is done to ensure that the health of your household is not compromised. The contractor assigned to your dwelling will assess these concerns.

Income eligibility guidelines

The current income guidelines for EmPower are set 60% of the State Median Income, and are consistent with Home Energy Assistance Program (HEAP) Guidelines for 2012 - 2013:

Household Size	Monthly	Annual
1	\$2,138	\$25,646
2	\$2,796	\$33,552
3	\$3,453	\$41,436
4	\$4,111	\$49,332
5	\$4,769	\$57,228
6	\$5,427	\$65,124
7	\$5,550	\$66,600
8	\$5,673	\$68,076
9	\$5,797	\$69,564
10	\$5,920	\$71,040
11	\$6,136	\$73,632
11+	+\$495	

Federal Home Loan Bank of New York

\$1 billion in Disaster Relief Funding available to 340 community based lenders to help rebuild in the states of New York and New Jersey. The funding is available to be used as immediate “gap funding”. The \$1 Billion CLP commitment can be used for any residential lending activity for households whose incomes are at or below 115% of the area median income. The funds can be used for Public/Private infrastructure projects, such as roads, utilities, and sewers.

- 212-441-6700
- www.fhlbny.com

Governor Cuomo’s Disaster Homeownership Repair and Rebuilding Fund

This is a grant and does not require repayment. The grant can provide up to an additional \$10,000 for Survivors who have already qualified for FEMA Housing Assistance and received the Max Grant of \$31,900, and the FEMA award did not cover the full cost of making essential repairs. This funding cannot duplicate assistance received from other governmental agencies or insurance. Residents will be automatically referred to this program.

Hotline Information – How to prepare for the next storm; Agency Contacts; Donations; Help repairing homes; Power reconnections; Home evacuations/shelters:

- 855-697-7263

NY Hurricane Sandy Recovery Resources

Home Affordable Modification Program

Homeowners struggling to stay in their homes may be eligible to apply for the Home Affordable Modification Program (HAMP) in order to lower their monthly mortgage payments and make them more affordable. Homeowners should contact their mortgage servicer as soon as possible to begin the HAMP evaluation process. In order to help with the housing crunch, homeowner eligibility has been widened to include:

- Homeowners who are applying for a modification on a home that is not their primary residence, but the property is currently rented or the homeowner intends to rent it.
- Homeowners who previously did not qualify for HAMP because their debt-to-income ratio was 31 percent or lower.
- Homeowners who previously received a HAMP trial period plan, but defaulted in their trial payments.
- Homeowners who previously received a HAMP permanent modification, but defaulted in their payments, therefore losing good standing.
- www.makinghomeaffordable.gov/programs/lower-payments/Pages/hamp.aspx

Home Energy Assistance Program (HEAP)

HEAP is a federally funded program that assists eligible households with grants to pay their energy heating costs. The program consists of two major components; regular and emergency benefits. If households receive a HEAP benefit, the benefit does not have to be paid back. Emergency benefits are offered in addition to the regular HEAP benefits.

HRA/DSS administers the program in New York City. HEAP grants are \$40 to \$440 a year.

Margert provides a neighborhood office location for HRA/HEAP in Far Rockaway, Queens. Applications are taken from 9:00 AM - 1:00 PM and 2:00 PM - 4:00 PM. Please contact 718-471-3702 for further information.

If you have already applied for HEAP and want to check the status of your application, please call 800-692-0557.

Hope Coalition America

HOPE Coalition America is the only financial emergency preparedness and recovery service in the country. Through partnerships with industry leaders in a wide range of industries spanning banking, financial services, insurance, social and community services, we provide financial and economic assistance to those affected by natural disasters.

On April 27th, we renewed our partnership with FEMA to strengthen and expand the financial counseling resources available to help individuals and families prepare for disasters and recover in the shortest possible time. Services are available across the country and work to help people recover from disaster and BE PREPARED when disaster strikes.

When a natural disaster occurs, organizations such as FEMA and the American Red Cross go to work immediately to address health, safety, and infrastructure problems. But financial issues affect far more people after a disaster than property damage or personal injury, which is where traditional national networks fall short.

NY Hurricane Sandy Recovery Resources

Our counselors include full-time employees and volunteers from the banking, financial services and insurance industries. Through the HOPE Crisis Hotline and our on-site counseling centers, they help clients recover financially from natural disasters, foreclosures, and other emergencies.

We also provide pre-disaster preparedness planning. Download our free Emergency Financial First Aid Kit (EFFAK) or Personal Disaster Preparedness Guide (PDPG) now—and find out how prepared you are.

Services we offer include:

- Pre-disaster preparedness seminars.
- Emergency budget counseling.
- Emergency credit management.
- Assistance with deferring mortgage payments.
- Assistance communicating with your creditors.
- Referrals to government and private agencies.
- Assistance with obtaining copies of destroyed financial documents.
- Insurance claims assistance.
- The EFFAK/PDPG: <http://www.operationhope.org/service/sid/13>

Banking on Our Future New York

2511 Frederick Douglass Blvd., New York New York 10030

- 917-477-2812 or 917-477-2823
- <http://www.operationhope.org/boof.harlemny>

HOPE Financial Dignity Center New York

2511 Frederick Douglass Blvd., New York New York 10030

- 917-477-2800 or 917-477-2823
- <http://www.operationhope.org/hopecenter.harlemny>

Local Initiatives Support Corporation (LISC)

Multifamily Loan Program

The Build It Back Multifamily Loan Program provides forgivable loans or grants for repairs and resiliency improvements to buildings with five or more units. Eligible properties include rental buildings, condominiums, and co-operatives that sustained damage due to Hurricane Sandy. The program will offer 'evaporating' loans with zero payments and zero interest to cover the cost of improvements that will repair damage from the storm and improve the resilience of residential buildings to future storms. Loans will evaporate at the end of five to fifteen-year terms and no repayment will be required unless the property is sold or refinanced during the loan term. Assistance will be provided in the form of a grant to owners of individual condominium and co-operative units located in buildings with five or more units. LISC NYC is administering \$15 million in Multifamily Loan Program funds in partnership with the NYC Department of Housing Preservation & Development (HPD).

NY Hurricane Sandy Recovery Resources

Home Repair Program

Neighborhood Revitalization NYC (NRNYC), an affiliate of the Local Initiatives Support Corporation (LISC), will assist single family homeowners impacted by Hurricane Sandy at no cost to the homeowner. This new initiative is paid for with private funds from the Mayor's Fund to Advance New York City, the American Red Cross, and the Robin Hood Foundation and developed in partnership with the City of New York. The program will provide a range of non-structural and structural repairs to between 400 and 600 1-4 unit homes in New York City. Participants in this program will be low-income homeowners not currently registered or eligible for the New York City Build it Back program. Homeowners interested in being candidates for this program can call NRNYC at 212-455-9309 for more information.

Margert Community Corporation

The MCC Rockaway Robin Hood Recovery Fund is an emergency fund administered by Margert Community Corporation, and funded by the Robin Hood Foundation. The fund was created to provide immediate financial assistance to homeowners affected by Hurricane Sandy.

325 Beach 37th Street, Far Rockaway, NY 11691

- Phone: 718-471-3724
- Fax: 718-471-5342
- Email: info@margert.org

Modest Needs

Modest Needs offers grants to low-income but generally self-sufficient households, displaced workers struggling to return to the workforce, permanently disadvantaged persons struggling to afford medical care, and small non-profit organizations. Our grants are designed:

- To prevent otherwise financially self-sufficient individuals and families from entering the cycle of poverty, when this might be avoided with a small amount of well-timed financial assistance;
- To restore the financial self-sufficiency of individuals who are willing to work but are temporarily unemployed by providing these persons with the means to return to work;
- To empower permanently disadvantaged individuals who otherwise live within their limited means to continue to live independently, despite a temporary, unexpected financial set-back related to their medical conditions; and
- To strengthen small non-profit organizations by providing a forum whereby such organizations can apply directly to the general public for the help they need to complete the relatively inexpensive projects that will allow them to better serve their clients and communities.

At Modest Needs, we all know from experience how hard it is to ask for help, even when you really need it. We're happy that you've found us, and we'll do everything we can to find a way to help you. If you're brand new to Modest Needs and would like to apply for a grant, just follow the three simple steps:

Step 1: Learn about our grant types and eligibility guidelines

Step 2: Create an account with Modest Needs

NY Hurricane Sandy Recovery Resources

Step 3: Complete our online grant application

- www.modestneeds.org

Operation Hope

Assists individuals with the short, medium and long term economic and financial challenges following a disaster. Free financial services includes, Disaster Recovery Budget, paying mortgages on destroyed home, home inspections and repair contracts, assistance with creditors, referrals to Government and private agencies, replacement of documentation, insurance claims assistance and recovery seminars and financial case management.

- 888-388-4673 (HOPE)
- www.operationhope.org/harlemny

Project Restore HOPE

Through a coalition of public and private sector support, including Allstate, the American Red Cross, CoreLogic, Ares, FEMA, JPMorgan Chase among others, Project Restore HOPE: Hurricane Sandy will provide long-term financial recovery information, guidance and empowerment services to small businesses, families and individuals devastated by the superstorm.

The effort offers the following financial guidance and assistance:

- Disaster Recovery Budget Guidance
- Financial Case Management and Counseling
- Insurance Claim Assistance
- Government and Private Agency Referrals
- Lost Document Recovery Assistance
- Grant and Loan Application Assistance
- Assistance Working with Creditors

Anyone affected by the devastating effects of Sandy should call the toll-free hotline at 888-388-HOPE (4673) to receive the free disaster financial recovery information.

U.S. Department of Housing and Urban Development

To expand housing options for families displaced by Hurricane Sandy, HUD is allowing local public housing agencies to increase their rent payment standard up to 120 percent of the published "Fair Market Rent" (FMR), thereby giving low-income families more options in finding available housing. For families impacted by Hurricane Sandy, HUD is granting a 90-day moratorium on foreclosures and forbearance on foreclosures of FHA-insured home mortgages.

- hportal.hud.gov/hudportal/HUD

U.S. Department of Veterans Affairs

The Veterans Administration (VA) can expedite delivery of information about benefits, pensions, insurance settlements, and VA mortgage loans.

- Call: 1-800-827-1000
- Website: <http://www.military.com/veterans-report/va-disaster-assistance>

NY Hurricane Sandy Recovery Resources

U.S. Internal Revenue Service

Federal tax laws allow the Internal Revenue Service (IRS) to grant relief to taxpayers who are victims of a Presidential disaster declaration. This relief includes postponing tax deadlines to provide you with extra time to file and pay before you will be assessed any penalty, additional amount, or addition to the tax, or abating your interest for periods for which you received an extension of time to file tax returns and pay taxes because you were located in a Presidentially declared disaster area.

- Call: 1-800-829-3676

U.S. Social Security Administration

Help is available from the Social Security Administration (SSA) in expediting delivery of checks delayed by the disaster and in applying for Social security disability or survivor benefits:

https://www.disasteraid.fema.gov/IAC/DataView.do?page=agencies&DSTR_NR=1640

- Call: 1-800-772-1213
- Website: www.socialsecurity.gov

Food

The American Red Cross, City Harvest, and the Food Bank for New York City are partnering to provide food through their networks of soup kitchens, food pantries, mobile pantries and partner distribution points in Hurricane Sandy-affected areas. For the most up-to-date information about feeding locations and hours of distributions, please call the organizations directly at:

City Harvest

- (646) 412-0979
- www.cityharvest.org

Food Bank for New York City

- (212) 566-7855
- www.foodbanknyc.org/news/food-program-locator

American Red Cross in Greater New York

- 1-877-RED-CROSS (877-733-2767)
- www.nyredcross.org

Health and Crisis Counseling

Dental Lifeline Network

(formerly the National Foundation of Dentistry for the Handicapped) is a national humanitarian organization providing access to comprehensive dental services for people with disabilities or who are elderly or medically at-risk. Dental Lifeline Network provides these services through a national network of direct service programs that involve 15,000 volunteer dentists and 3,200 volunteer labs.

NY Hurricane Sandy Recovery Resources

Medicaid covers dental. However, MEDICARE does not. Dental Lifeline offers donated services to cover this gap when appropriate. These are dentists that donate their services to (1) permanently disabled, (2) medically at risk, (3) 65 yrs or older.

- 212-598-9000
- cmontero@dentallifeline.org
- <http://nfdh.org>

Disaster Chaplaincy Services

Disaster Chaplaincy Services is a 501 (c) (3) nonprofit, nonsectarian organization whose purpose is to assure skilled and appropriate interdisciplinary spiritual care for all people affected by disasters in the New York tri-state area. We do this by recruiting, screening, orienting, training, educating, deploying and supervising chaplains on behalf of the religious communities of the tri-state region.

PO Box 7373, New York, NY 10116

- 24 hour hotline 646-210-9321
- www.disasterchaplaincy.org

Disaster Distress Helpline

The Disaster Distress Helpline offers 24/7/365 disaster crisis counseling and support to anyone, anywhere in the US via a toll-free, multi-lingual **hotline** (800-985-5990) and **SMS** (text 'TalkWithUs' to 66746; Spanish-speakers can text 'Hablanos' to 66746).

- 24 hours a day 7 days a week direct counseling
- 800-985-5990
- Text 'TalkWithUs' to 66746, Spanish speakers can text 'Hablanos' to 66746

For more information on the Disaster Distress Helpline and disaster distress, coping tips, materials and more, please visit disasterdistress.samhsa.gov/ or contact Joe Samalin, Outreach and Training manager at jsamalin@mhaofnyc.org

Hurricane Sandy recovery and your health

- NYC DOHMH: <http://www.nyc.gov/html/doh/em/html/home/home.shtml>

New Yorkers living in communities affected by Hurricane Sandy face many challenges as they rebuild their homes and their lives. This site provides information on health issues associated with living in flood-damaged areas and around large-scale reconstruction, and on resources that are available.

Health issues

- Information on how to make home repairs safely – controlling dust, removing mold, cleaning sewage backups:
<http://www.nyc.gov/html/doh/em/html/repairs/repairs.shtml>
- Updates on outdoor air quality:
<http://www.nyc.gov/html/doh/em/html/air/air.shtml>
- Updates on water quality:
<http://www.nyc.gov/html/doh/em/html/water/water.shtml>
- Tips for staying healthy:
<http://www.nyc.gov/html/doh/em/html/health/health.shtml>

NY Hurricane Sandy Recovery Resources

- Stress and mental health issues:
<http://www.nyc.gov/html/doh/em/html/health/stress.shtml>
- Press releases for communities affected by the hurricane:
<http://www.nyc.gov/html/doh/em/html/pr/pr.shtml>

Jewish Board of Family and Children's Services

Provides a comprehensive network of mental health and social services for individuals and families at every stage of life. Provide mental health and budget counseling. Monday through Friday 9am to 5 pm Must have appointment.

135 West 50th St, New York, NY 10020

- 212-582-9100 or toll-free 1-888-523-2769
- www.jbfcs.org

LIFENET

If you feel overwhelmed and unable to cope, if stress is interfering with daily functioning, or if you are concerned about someone else, call **1-800 LIFENET**, 24 hours/7 days a week:

- 1-800-543-3638 (English)
- 1-877-298-3373 (Spanish)
- 1-877-990-8585 (Chinese)
- 1-212-982-5284 (TTY)

National Suicide Prevention Lifeline

Referral services and short-term intervention counseling is available for mental health problems caused or aggravated by the disaster.

- Call: 1-800-273-8255
- Website: <http://www.suicidepreventionlifeline.org>

NYS Department of Health

The NYSDOH website provides health, safety, and contact information for health and health-related issues: <http://www.health.state.ny.us>.

Project Hope crisis counseling program

Project Hope offers confidential, free supportive crisis counseling, education, development of coping skills and linkage to resources for those affected by Hurricane Sandy. Trained crisis counselors meet with individuals at time and location that is convenient for them. Contacting LIFENET, a 24/7 help line, matches callers with their local Project Hope provider agency.”

- LIFENET (Project Hope) phone number is: 1-800-LIFENET (1-800-543-3638).
- www.omh.ny.gov/omhweb/disaster_resources/project_hope/

Rockaways, Mental health clinics in

Catholic Charities

13-29 Beach Channel Drive

- (718) 337-6800

New Horizon

720 Beach 20th Street

- (718) 327-7163

NY Hurricane Sandy Recovery Resources

St John's Episcopal

521 Beach 20th St

- (718) 869-8822

Safe Space

1600 Central Avenue

- (718) 471-6818

Park Avenue Psychotherapy

167 Beach 135th Street

- (718) 634-0253

Visiting Nurse Service of New York (VNSNY)

Post-Disaster Distress Program

The Visiting Nurse Service of New York is excited to offer a free program funded by the American Red Cross to treat post-disaster distress symptoms for survivors of Superstorm Sandy. Individuals who experience a disaster often feel intense emotions that can last long after the danger has passed. Some common post disaster reactions include fear, anxiety, anger, sadness, and guilt or shame. We will provide high quality, client-centered, strength and evidenced based care through one on one (12 weeks) and group sessions, as well as psycho-education and public education presentations.

Our staff are trained in Cognitive Behavior Therapy-Post Disaster Distress (CBT-PD) by the developer of the treatment, Dr. Jessica Hamblen (National Center for PTSD). This model was used after 9/11, Hurricane Katrina, Hurricane Ike and the hurricanes in Florida. The model will be used in both one on one, group and single psycho education sessions with evaluation forms to assess the effectiveness of the model. Our Social Work Assistants will also provide case management services to those who need resources in tandem with or more than our services provide.

The goal of our program is for our clients to see an improvement in their quality of life, increase their sense of peace, hope, and tap into their own resiliency and strengths. To do this we will help them identify the ways in which they think and feel that causes emotional pain and help them adapt new ways to thinking to draw in more positive emotions.

To make a referral or contact us directly and learn more about the program please call us at:

- 718-888-6955
- email Kerrv.symon@vnsny.org
- www.vnsny.org

Housing

American Red Cross Move In-Assistance Program

The Red Cross will provide financial assistance to clients moving from transitional to long-term accommodations. They will fund expenses such as first month's rent, security deposits, broker's fees, and moving costs. Undocumented people are eligible!

Goal: The objective of the Red Cross Sandy recovery program for move-in assistance is to assist clients in moving from temporary housing situations to a sustainable housing solution. The program goal is to support clients in reestablishing a sustainable living environment without duplication of benefits.

Eligibility Criteria:

NY Hurricane Sandy Recovery Resources

Client's primary home has been destroyed (made uninhabitable) as a result of Superstorm Sandy;
AND

ONE OF THE FOLLOWING THREE APPLIES:

1. Client was living in TSA-funded hotel as of 12/17/12; or
2. Client has a Max Grant from FEMA; or
3. Client is ineligible for FEMA assistance.

AND ALL OF THE FOLLOWING APPLY:

- Client has a demonstrated financial need which is preventing them from moving from establishing a long-term, sustainable living situation.
- Client has not received other funds (governmental or non-governmental) that meet the same financial need.
- Red Cross move-in assistance, when combined with all other resources, will allow client to move into long-term housing which is financially sustainable by the client.

Assistance to families and individuals may include:

- Eligible clients may receive up to \$10,000 for the following expenses:
- Home Repairs: To make owner-occupied primary residence habitable
- Rent: First/last month's rent
- Security Deposit: Up to two months
- Utility Deposits: May be paid to establish services at a new residence
- Other Housing Related Expenses: Reasonable housing application fees, storage, moving costs, brokerage fees and certificate of occupancy related items
- Transportation
- Temporary Housing: Up to 30 days
- Furniture and Appliances: As a necessity for the client moving into/back into sustainable housing

The Red Cross provides assistance based on documented disaster caused needs. It is important to remember that the Red Cross does not have the scale of resources of government. We are using the donations entrusted to us to the greatest extent possible to meet remaining needs and help ensure that people do not fall through the cracks.

- <http://www.redcross.org/news/article/ny/new-york/Red-Cross-Support-for-Move-In-Assistance-for-Sandy-Survivors>

Coalition for the Homeless

in order to schedule an appointment clients must call our hotline at **(212) 776-2039 on Wednesday mornings beginning at 9:30am**. It is difficult to get through due to the high volume of calls and the available appointments fill up very fast, but clients have to keep trying until they are able to speak to someone or they hear a message saying to try again next week. Individuals seeking assistance with arrears who walk in are provided information about our hotline and turned away at security. **The hotline will not be open on Jan. 1.**

We are not taking any more referrals until January 2nd so please contact us in the new year about any referrals.

- Jerry Breen
Eviction Prevention Program Manager

NY Hurricane Sandy Recovery Resources

129 Fulton Street, New York, NY 10038

212-776-2047 (phone)

jbreen@cfthomeless.org

www.coalitionforthehomeless.org

Common Ground

Our mission is to strengthen individuals, families, and communities by developing and sustaining exceptional supportive and affordable housing as well as programs for homeless and other vulnerable New Yorkers.

Common Ground prioritizes individuals who historically were perceived as unreachable and “unhouseable”: those who have lived on the streets for years, who have the most debilitating mental and physical health conditions, and/or who have suffered significant adversity (childhood abuse or neglect, long-term foster care placement, traumatic military combat) that contributed to their homelessness. Despite being the primary consumers of substantial public resources, these special needs groups have been consistently marginalized or ignored by conventional outreach, shelter, and housing systems.

- www.commonground.org

Community Development Block Grant (CDBG) program

A federal grant distributed to localities to fund neighborhood redevelopment, economic development, and community services. Eligible uses include acquisition, rehabilitation, or demolition of real estate. Any central city of an MSA, local government of over 50,000 people, or urban counties with at least 200,000 people automatically qualifies for formula-based funds from HUD. The formula allocation for CDBG funds is based on poverty levels, population, growth lag, overcrowding in housing, and the age of housing. Once receiving funding, the recipient must ensure that at least 70 percent of all funds are used for people with low or moderate incomes.

- New York State Homes and Community Renewal (NYS HCR) oversees the distribution of a state-wide CDBG program (see <http://www.nechama.org/>)

New York Rising Recovery, p. 77), while the City of New York receives a direct allocation from HUD (see NYC Build it Back, p. 60). About 60% of the City’s allocation is used by HPD for housing services.

- <http://www.nyshcr.org/AboutUs/Offices/CommunityRenewal/>

Directory of New York City Affordable Housing Programs

New York City has a long history of government intervention in residential housing markets, resulting in more than 175 affordable housing programs reflecting a wide range of goals and strategies. The Directory of New York City Affordable Housing Programs (Beta) catalogues this remarkable variety for those who develop, work with, study or live in the housing affected by these programs.

- <http://furmancenter.org/institute/directory/>

Disaster Housing Assistance Program (DHAP)

DHAP provides temporary rental payments directly to landlords to help families displaced by the storm. For more information, see the 11 OCT revision of this document.

NY Hurricane Sandy Recovery Resources

FEMA housing resources

The Federal Emergency Management Agency and our federal partners are working closely with the state to address the housing needs of New Yorkers displaced by Hurricane Sandy. Our priority is to help survivors move out of hotel rooms and into apartments or their safe, repaired homes. FEMA has identified rentals in the area damaged by Hurricane Sandy and is working to match survivors to that available housing. A goal is to place survivors in rentals within their neighborhoods, or as close as possible to those areas. This not only is better for survivors, it helps neighborhood businesses.

Our goal is to maximize the number of people who are able to move back into their own homes; and for them to get home as quickly as possible. There are several programs in place to help ease this housing crunch in a place where there is always a housing crunch.

Rental Assistance

Applicants with a need for housing because of storm damage to their dwelling may be eligible for a FEMA temporary rental grant. This assistance may be provided while applicants are working to accomplish a permanent housing plan.

Returning to a permanent home is a significant milestone on the road to recovery. FEMA rental assistance may last for up to 18 months from the date of declaration. So it's important for survivors to have a permanent housing plan.

FEMA has a Housing Portal at asd.fema.gov/inter/hportal/home.htm to help applicants find rental units. In addition to apartments or homes normally available, the portal identifies units provided by our federal partners.

U.S. Department of Housing and Urban Development

- <http://portal.hud.gov/hudportal/HUD>

For more information on New York's disaster recovery, visit www.fema.gov/SandyNY, www.twitter.com/FEMASandy, www.facebook.com/FEMASandy and www.fema.gov/blog.

HASA Housing Services

The Human Resource Administration's HIV & AIDS Service Administration (HASA) provides emergency, transitional, permanent housing assistance, and rental assistance services to individuals and families with AIDS.

- <http://www.nyc.gov/html/hra/html/directory/hasa.services.shtml>

HomeBase Homeless Prevention Program

HomeBase is Citywide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Program services are crafted to meet the unique needs of each individual or family and to help meet the demands of maintaining a household.

- http://www.nyc.gov/html/hra/html/services/hasa_services.shtml

Margert Community Corporation

A New York State Division of Housing and Community Renewal (DHCR) Neighborhood Preservation Company, and a HUD-approved housing counseling agency, providing comprehensive assistance to

NY Hurricane Sandy Recovery Resources

persons who want to rent, buy or already own a home, and who seek to be responsible renters, buyers and owners.

- 325 Beach 37th Street, Far Rockaway, NY 11691
- Phone: 718-471-3724; Fax: 718-471-5342
- Email us: info@margert.org

Neighborhood Housing Services of New York City, Inc. (NHSNYC)

If you need emergency loan assistance, NHSNYC provides emergency home repair loans. Please phone 212-519-2500 or contact one of our offices for more information:

Manhattan

Neighborhood Housing Services of New York City, Inc.: 212-519-2500
NHSNYC NeighborWorks Homeownership Center: 718-230-7610

Brooklyn

Neighborhood Housing Services of Bedford-Stuyvesant, Inc.: 718-919-2100
Neighborhood Housing Services of East Flatbush, Inc.: 718-469-4679

The Bronx

Neighborhood Housing Services of the North Bronx, Inc.: 718-881-1180
Neighborhood Housing Services of the South Bronx, Inc.: 718-992-5979

Queens

Neighborhood Housing Services of the Northern Queens, Inc.: 718-457-1017

Staten Island

Neighborhood Housing Services of Staten Island, Inc.: 718-442-8080

- <http://housingpartnership.net/network/members/>

NeighborWorks

Colleagues at the Regional Catastrophic Preparedness Grant Program for NJ/NY/CT/PA recommended a new document created by NeighborWorks to assist survivors from Super Storm Sandy recover their home and communities, "Navigating the Road to Housing Recovery."

- <http://www.nw.org/network/aboutus/documents/HousingRecoveryHurricaneSandy030513000.pdf>

Calendar of upcoming events that may be useful to constituents/clients:

- <http://www.nw.org/network/aboutus/SuperstormSandy.asp>

NYC Department for the Aging

The NYC Department for the Aging (DFTA) provides a comprehensive online listing of senior housing operating within the five boroughs. The information can be viewed by borough or by entering a zip code for the desired area:

- <https://a069-webapps12.nyc.gov/egovt/housing/index.cfm>.

NY Hurricane Sandy Recovery Resources

Senior Housing Resource Guide

In addition to providing information about types of senior housing, this comprehensive Guide is a good resource for people of any age who want to find subsidized housing through lotteries. The *Guide* also lists city, state and federal websites, addresses and phone numbers; describes housing benefits, rights and protections; lists sources of financial/legal assistance and contact information for non-profits providing housing assistance; and provides information about housing courts in the five boroughs.

- www.nyc.gov/html/dfta/downloads/pdf/benefits/Housing_Guide_11.pdf

NYC Department of Consumer Affairs

offers an "Instant License Check" to determine if a specific contractor is licensed.

- http://www.nyc.gov/html/dca/html/licenses/license_check.shtml

NYC Department of Homeless Services

Operates emergency housing, shelters, hotels, SOR (Single Occupancy Residence)

- Call 3-1-1
- <http://www.nyc.gov/html/dhs/html/home/home.shtml>

Department of Homeless Services Intake Centers

If you are in need of immediate emergency housing, you should go to a family or single adult shelter intake center.

Families

The Path Office is the intake center for families in need of emergency housing. The Path office is open 24 hours a day, seven days a week:

Prevention Assistance and Temporary Housing (Path) Office
346 Powers Avenue, Bronx, NY 10454

Adult Families with No Children Under 21

Adult families with no children under 21 should go to the Adult Family Intake Center (AFIC), located in Manhattan. AFIC is open 24 hours a day, seven days a week.

29th Street and 1st Avenue, Manhattan, NY 10016

- http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?pid=DepartmentofHomelessServicesAdultFamilyIntakeCenterAFIC_754_2_0

Single Adult Women

There are three intake centers for single adult women in need of emergency housing:

Brooklyn Women's
Shelter
116 Williams Avenue
Brooklyn, NY 11217

Franklin Shelter
1122 Franklin Ave.
Bronx, NY 10456

Jamaica Armory (Women)
93-05 168th Street
Jamaica, NY 11434

Single Adult Men

There is one intake center for single adult men in need of emergency housing:

NY Hurricane Sandy Recovery Resources

30th Street Intake
400-430 East 30th Street (near 1st Avenue)
New York, NY 10016

NYC Department of Housing Preservation and Development

While few of us have escaped Hurricane Sandy unscathed, we want to assure you that HPD is up and running and hard at work. Our overriding concern is to ensure the public health and safety of our fellow New Yorkers, to assess the condition of assets under our purview, to continue to carry out housing code inspection services citywide, and to ensure that our construction and demolition sites are secure. Additionally, we have been inspecting conditions at city-owned buildings under HPD's jurisdiction and will continue to do so.

- Storm Recovery Loan Program
- Homeowners who need an insurance/FEMA check endorsed by HPD when "City of New York" is listed as a payee. (updated 12/18/12)
- Listing of Recovery Resources for tenants and owners
- Please take precautions at flood damaged properties. Flood awareness tips from the NYS Division of Homeland Security and Emergency Services
- <http://www.nyc.gov/html/hpd/html/home/hurricane-sandy.shtml>

NYC Housing Recovery

You can get assistance with locating rental apartments if the hurricane displaced you from your home. The rental apartments are:

- in privately owned and managed rental buildings
- for short or long-term lease
- located in all five boroughs
- market-rate or income restricted
- www.nyc.gov/html/misc/html/2012/housing-recovery.html

The terms of the lease and type of housing will depend on your household's specific needs. The supply of this housing is limited, and the majority of housing is located in the Bronx, Brooklyn, and Manhattan. You should register with FEMA before registering for the NYC Housing Recovery program.

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=NYC+Housing+Recovery>

NYC Housing Recovery Portal

As a result of Hurricane Sandy, many New Yorkers across the City are unable to stay in or return to their homes. This has created a demand for immediate, short-term and long-term housing in a real estate market that is very tight and has extremely low vacancy rates. NYC Housing Recovery Portal helps impacted New Yorkers learn about housing options and provides guidance on how to pursue them on their own or with help from the City.

- www.nyc.gov/html/misc/html/2012/housing-recovery.html

NY Hurricane Sandy Recovery Resources

New York Mortgage Coalition

To create and protect affordable home ownership in the New York Metro area. Counseling to assist with affordable housing, insurance issues.

50 Broad St Suite 1125, New York, NY 10003

- 212-742-0762
- www.nymc.org

NYS Department of Homes and Community Renewal

HCR comprises all the State's major housing and community renewal agencies, including, the Affordable Housing Corporation, NYS Division of Housing and Community Renewal, Housing Finance Agency, State of New York Mortgage Agency, Housing Trust Fund Corporation and others.

- Call: 1-866-ASK-DHCR (1-866-275-3427)
- Monday - Friday: 9:00 AM - 5:00 PM
- Websites: <http://nysdhcr.gov> and <http://www.nyshousingsearch.org>

Partnership for the Homeless

We've placed a special focus on populations for whom homelessness is on the rise or assistance is underrepresented, developing models of practice that address each of their unique needs.

- **Families and Children** – now comprising the largest segment of New York City's homeless population.
- **Older Adults** – one of the fastest growing and most marginalized homeless constituencies in New York City.
- **Chronically Ill** – especially homeless individuals coping with or at-risk of HIV/AIDS who are often disconnected from health care.

305 Seventh Avenue, 13th Floor; New York, New York 10001

- 212-645-3444
- Fax: 212-477-4663
- E-mail: info@pft.org
- <http://www.partnershipforthehomeless.org>

Rebuilding and repairing resources

Homeowners have a lot to consider when deciding to repair or rebuild a home damaged by Hurricane Sandy. In the aftermath of Hurricane Sandy, the NYC Department of Buildings inspected approximately 80,000 buildings damaged by the storm.

To help individuals whose homes were damaged by the storm, below are a series of links to guides and handouts created by the Department of Buildings, Department of Health and Mental Hygiene, Department of Consumer Affairs, American Institute of Architects and FEMA.

Codes, zoning and permits

- <http://www.nyc.gov/html/recovery/html/resources/codes.shtml>

ABFE impacts

- <http://www.nyc.gov/html/recovery/html/resources/abfe.shtml>

NY Hurricane Sandy Recovery Resources

Removing mold

- <http://www.nyc.gov/html/recovery/html/resources/mold.shtml>

Finding licensed professionals

- <http://www.nyc.gov/html/recovery/html/resources/professionals.shtml>

Mitigation and retrofitting

- <http://www.nyc.gov/html/recovery/html/resources/mitigation.shtml>

Sustainability

- <http://www.nyc.gov/html/recovery/html/resources/sustainability.shtml>

The City urges homeowners who have not begun repairs on their homes to consider registering for the NYC Build it Back program (see p. 60) as they may be eligible for federal funding to assist in the rebuilding process.

ROCKFUND

Were you impacted by Hurricane Sandy? You may qualify for help from the MCC Rockaway American Red Cross Recovery Fund (ROCKFUND), an emergency fund administered by Margert Community Corporation and funded by the American Red Cross. The fund was created to provide immediate financial assistance to homeowners affected by Hurricane Sandy. The Fund provides eligible homeowners with up to \$4,000 in assistance in the form of a grant. If you are a Far Rockaway homeowner with property damage to your primary residence from Hurricane Sandy, you may be eligible for assistance from the Fund. Homeowners of 1-4 family properties are eligible. Priority will go to applicants in Evacuation Zones A&B.

The fund can be used for some expenses not covered or only partially covered by your insurance company or FEMA. Possible uses include:

- Emergency or preventative repairs, including:
 - Heating systems
 - Electrical panels
 - Health & safety
 - Weatherization measures
 - Sealing of building envelope
- Mold remediation
- Other repairs as part of a larger rebuilding project
- Gap financing to help homeowners qualify for other repair programs
- Development of scope of work for repairs or contractor estimates

In **no circumstance**, will MCC provide funds for the following uses:

- Personal property replacement (furniture, appliances)
- Work related losses or loss of income
- General living expenses, such as food, medical, or dental needs
- Repairs or rebuilding for pre-existing conditions or damages not related to Hurricane Sandy

NY Hurricane Sandy Recovery Resources

Call 718-471-3724 to be connected with a certified housing counselor who will work with you to complete your application and resolve other housing issues.

Senior Citizen Homeowner Assistance Program (SCHAP)

See p. 15.

Immigrants and Undocumented Residents

Lutheran Social Services of NY -- Sandy Legal Representation Project

The Sandy Legal Representation Project at Lutheran Social Services of New York (LSSNY) is designed to provide free, needed legal services to immigrant and undocumented survivors of Superstorm Sandy. We are currently accepting referrals to this program.

Eligible individuals:

- Immigrants of any legal status who have been impacted by Superstorm Sandy Includes both individuals who are undocumented, and those with lawful status (asylees, refugees, student visa-holders, green card-holders, temporary protected status, etc.)
- Must reside in Staten Island or Queens, NY

Services offered:

- Legal consultations & advice
- Replacement of documents from DHS (work authorization, green cards, travel documents, certificates of citizenship, lost paperwork regarding ongoing applications)
- Assistance with immigration applications, including applications for green cards, work authorization, citizenship, family petitions, asylum, and others
- Advocacy with NYC's Human Resources Administration where benefits improperly denied due to immigration status
- Representation before the Immigration court (where appropriate, caseload permitting)

What we need to know:

- The client's name, contact information, and borough
- Your name and contact information
- A very brief description of the client's concern, if possible

Please contact Priya Patel at ppatel@lssny.org or (212) 265-1826 ext. 3009 for additional information, or to refer a client

New York Immigration Coalition referral service

The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization for more than 200 groups in New York State that work with immigrants and refugees.

137-139 W. 25th Street, 12th floor, New York, NY

- 212-627-2227
- www.thenyic.org

NY Hurricane Sandy Recovery Resources

NYS Department of Labor

- <http://www.labor.ny.gov/home/>

Division of Immigrant Policies and Affairs (DIPA)

75 Varick Street, 7th Floor / New York, NY 10013

- 212-775-3665
- Fax: 212-775-3389
- <http://www.labor.ny.gov/immigrants/index.shtm>

Division of Employment and Workforce Solutions (DEWS)

138-60 Barclay Avenue, 2nd Floor / Flushing, NY 11355

- 718-321-6329
- Fax: 718-886-3753
- <http://www.labor.ny.gov/dews-index.shtm>

Services provided:

- Employment counseling
- Information and referral
- Interview skills workshops
- Job placement
- Job search techniques
- Job skills training
- Resume preparation assistance

DIPA evaluates and certifies applications for U-visas and refers human trafficking victims for services to OTDA (Office of Temporary and Disability Assistance) and DCJS (Division of Criminal Justice Services).

Hours of operation:

Monday to Friday, 8:30 am to 5:00 pm

Contact:

DIPA: Call 1 (877) 466-9757 or email dipa@labor.ny.gov

DEWS: Ms. Kinaja Janardhanan, Flushing and Jamaica Immigrant Workforce Counselor (718) 321-6329

In-Kind Donations

Within this section is a list of local non-profit organizations taking dealing with donated materials and products for recovery efforts. Donations made to these organizations, both monetary and in-kind, go towards helping fund their ongoing efforts in assisting with the recovery.

Also within this section are some of the resources available to individuals and organizations either looking to donate or receive in-kind donations.

NY Hurricane Sandy Recovery Resources

Organizations Accepting and Offering Donations

Salvation Army Greater New York Division

Though the initial emergency-response phase for Hurricane Sandy has been completed, the longer-term community-recovery process continues. The Salvation Army remains committed to moving forward in meeting the ongoing material, emotional, and spiritual needs of individuals and families impacted by Hurricane Sandy.

Product donations made to the Salvation Army go to those in need by either providing a necessity to a client or by helping fund the multiple services the Salvation Army of Greater New York offers.

120 W. 14th Street New York, NY 10011

- 212.337.7200
- www.use.salvationarmy.org/gnyd
- Information on Donating Goods: www.satruck.org/donate-goods
- Long Term Recovery Information: bit.ly/14Ogg6M

Resources for Acquiring or Donating Material Items

National Donations Management Network/NYC AidMatrix

The National Donations Management Network (NDMN, aka AidMatrix) is a disaster-specific resource designed to make it as easy as possible to donate and accept financial support, product donations or volunteered skills and time. The portal provides an online platform to review and claim in-kind donations as well as post needs. Donations can be posted as general offers or as pledged donations to fill an organization's posted need.

- New York City Portal: www.nyc.gov/stuffexchange and select the AidMatrix link.
- New York State Portal: www.ndmn.us/ny

NYC WasteMatch

NYC WasteMatch is New York City's free online donations portal and materials exchange service, created and funded by the NYC Department of Sanitation. By linking in-kind, private-sector donors with nonprofit recipients, NYC WasteMatch facilitates the exchange of over 700 tons of donated items each year. In addition to providing a source of donated materials for nonprofits in times of recovery, NYC WasteMatch keeps valuable resources out of the waste stream year-round while helping groups fill client-needs and find outlets/recipients for donations and supplies.

- 212.650.5832
- www.wastematch.org
- Available Items: www.wastematch.org/exchange

NYC Stuff Exchange

NYC Stuff Exchange offers a quick and simple way for NYC residents to search for places in their neighborhood and throughout the city where they can donate, sell, buy, rent, or repair antiques, vintage items, artifacts, and other gently used goods. Use the website below to locate organizations in your area accepting donations. Plus download the iPhone app. to learn where you donate used items while you are on the go.

- iPhone App: <https://itunes.apple.com/us/app/stuff-ex/id445438603?ls=1&mt=8>

NY Hurricane Sandy Recovery Resources

- www.nyc.gov/stuffexchange

ReuseNYC

ReuseNYC is a support network for non-profit organizations handling in-kind donations and reusable goods in New York City. As a membership based organization, ReuseNYC provides free services, including: platforms for partnerships and development training for nonprofits and community donations programs. ReuseNYC also serves as the NYC VOAD donations sub-committee for long term recovery, in collaboration with the Salvation Army Greater New York Division – Emergency Disaster Services Division.

- 212.650.8896
- www.ReuseNYC.info

Jobs and Unemployment Assistance

Community Service Society

The mission of the Community Service Society is to identify problems which create a permanent poverty class in New York City, and to advocate the systemic changes required to eliminate such problems. CSS will focus on enabling, empowering and promoting opportunities for poor families and individuals to develop their full potential, to contribute to society, and to realize social, economic and political opportunities.

105 E 22nd Street, #401, New York, NY 10010

- 212-254-8900
- www.cssny.org

Disaster Unemployment Assistance (DUA)

- 877-358-5306 in NY State, operates 7:30-11
- 877-358-5306 outside NY State, operates 7:30-11

Legal, Insurance, and Mediation Services

Brooklyn Jubilee Legal Clinic

Brooklyn Jubilee now operates our first program open to the general public. Anyone with legal questions may visit us at our trailer parked outside the Coney Island Gospel Assembly at:

2828 Neptune Avenue, Brooklyn

- Hours: Monday, Wednesday, Friday, Saturday 10am-3pm, and Thursday 2-7pm.

You do not need to be a Coney Island resident to meet with an attorney. Only Brooklyn residents with low incomes (80% Area Median Income) are eligible for services.

- Legal Services NYC has set up a central hotline for any victim of Hurricane Sandy. Phone # (347) 592-2411.

Free Legal Assistance Clinics continue around the city. Check this link to find the nearest walk-in clinic for you – <http://www.mynewyorklegalhelp.com/nydisasterlegalclinics/>

NY Hurricane Sandy Recovery Resources

Disaster Legal Services (DLS)

- 800-699-5636, operates M-F, 9-5. Provide name and number of donated legal services.

FEMA flood map information

To give homeowners and builders the best current information on flood risk, on June 10, 2013, FEMA released Preliminary Work Maps for New York City. These maps are an interim product in the development of preliminary Flood Insurance Rate Maps (FIRMs) and reflect the results of the ongoing coastal flood hazard study and more precise wave modeling. This information is considered the best available flood hazard data and replaces the Advisory Base Flood Elevation (ABFE) maps that were initially prepared for rebuilding and recovery efforts in the aftermath of Hurricane Sandy.

To facilitate recovery and rebuilding, the City has made accommodations in zoning regulations and upgrades to the Building Code so that new construction can build to these higher standards.

Substantially Damaged or Substantial Improvements : Any building classified as substantially damaged or as a substantial improvement must be elevated to fully comply with the flood zone regulations for new buildings in Appendix G of the 2008 NYC Building Code. For residential buildings, this includes elevating the habitable spaces and filling in the basement or cellar.

Other: Buildings not classified as substantially damaged or as a substantial improvement are not required to elevate/reconstruct the entire building according to the flood zone regulations for new buildings in Appendix G. However, the Department of Buildings strongly recommends that homeowners comply with these regulations, as well as relocate essential equipment and electrical panels above flood levels wherever possible. It is also important to note that flood insurance premiums are based on flood risk. Property owners can save money by reducing their vulnerability to flooding.

Long term costs with elevation



Long term costs without elevation



NY Hurricane Sandy Recovery Resources

For more information about the Preliminary Work Maps, visit:

Best Available Flood Hazard Data for New Jersey and New York (FEMA)

- <http://www.region2coastal.com/bestdata>

Hurricane Sandy Resources (FEMA)

- <http://www.region2coastal.com/sandy>

Preliminary Work Map FAQs (FEMA)

- http://www.region2coastal.com/faqs/work_map_faq

For flood insurance resources, visit:

Increased Cost of Compliance: How You Can Benefit (FEMA)

- <http://www.fema.gov/library/viewRecord.do?id=3010>

Changes in the Flood Insurance Program: Preliminary Considerations for Rebuilding (in PDF, FEMA)

- <http://www.nj211.org/images/HurricaneSandy/floodinsurancechanges.pdf>

National Flood Insurance Program Summary of Coverage (in PDF, FEMA)

- http://www.floodsmart.gov/floodsmart/pdfs/NFIP_Summary_of_Coverage.pdf

Why You Need Flood Insurance (FEMA)

- <http://www.fema.gov/library/viewRecord.do?id=1891>

Questions for Your Agent (FEMA)

- http://www.floodsmart.gov/floodsmart/pages/residential_coverage/questions_to_ask_your_agent.jsp

Appealing Your Flood Insurance Claim (in PDF, FEMA)

- http://www.floodsmart.gov/toolkits/flood/downloads/AppealingFloodInsuranceClaim_FINAL.pdf

Contents Only Coverage (in PDF, FEMA)

- [http://www.floodsmart.gov/toolkits/flood/downloads/Contents%20Only%20Coverag e%2011%2019%2010.pdf](http://www.floodsmart.gov/toolkits/flood/downloads/Contents%20Only%20Coverage%2011%2019%2010.pdf)

www.floodsmart.gov or call 888-379-9531

To determine the flood risk of your property, visit:

What is my Base Flood Elevation? Address Lookup Tool (FEMA)

- <http://www.region2coastal.com/sandy/table>

Preliminary Work Maps (FEMA)

- <http://fema.maps.arcgis.com/home/webmap/viewer.html?webmap=2f0a884bfb434d76af8c15c26541a545&extent>

Insurance Resource Center

The New York State Department of Financial Services is available at Cedar Creek Park daily from 8 a.m. to 8 p.m. to offer residents advice on how to file an insurance claim for property damage from Hurricane Sandy. Representatives will also be present from several of the nation's largest insurance companies, including: Allstate, Metlife, New York Life, Travelers, USAA and more. For more information about the Cedar Creek Mega Recovery Center:

- www.nassaucountyny.gov/agencies/OEM/hurricane/MegaRecoveryCenter.html

NY Hurricane Sandy Recovery Resources

Legal Aid Society

The Legal Aid Society is the nation's oldest and largest provider of legal services to the indigent. Founded in 1876, the Society provides a full range of civil legal services as well as criminal defense work, and juvenile rights representation in Family Court. Our core service is to provide free legal assistance to New Yorkers who live at or below the poverty level and cannot afford to hire a lawyer when confronted with a legal problem.

199 Water Street, 3rd Floor, New York, NY

- Disaster relief hotline 888-663-6880
- <http://www.legal-aid.org/en/home.aspx>

Legal Services NYC

Legal Services NYC staff and volunteers have provided hundreds of hours of humanitarian and legal help to those who have been hardest hit by this disaster. Our advocates will continue to work in communities around the City to help people access benefits, obtain safe affordable housing and handle other legal issues to help families and our communities recover. Some of the areas in which we can offer assistance are:

- **FEMA Applications:** We help prepare FEMA applications and fight improper denials.
- **Emergency Benefits Applications:** We help prepare Emergency Food Stamps and other emergency benefits applications and fight improper denials.
- **Employment:** We help workers who have lost wages because of storm-related problems to get emergency and disaster-related Unemployment Insurance Benefits and fight improper denials.
- **Housing:** We prevent wrongful evictions, advise tenants about rent abatements, obtain repairs and help tenants to move/obtain transfers to alternate housing.
- **Foreclosure Prevention:** We work with homeowners to navigate insurance claims and apply for assistance with home repairs. We negotiate with lenders to prevent foreclosures.
- **Economic Recovery:** We help small businesses to locate legal help to address both their immediate and ongoing needs.
- **Other Civil Legal Services:** We help with many other storm-related legal problems.

For additional information and resources on Hurricane Sandy recovery, please visit <http://www.mynewyorklegalhelp.com/hurricanesandynyassistance/>.

Please call our Citywide Sandy Recovery Hotline at (347) 592-2411. The hotline is open from 10am to 3pm, Monday through Friday.

Lutheran Social Services of NY -- Sandy Legal Representation Project

Provides free legal services to immigrant and undocumented survivors of Superstorm Sandy. See p. 43.

NY Hurricane Sandy Recovery Resources

New York Legal Assistance Group

Founded in 1990, the New York Legal Assistance Group provides high quality, free civil legal services to low-income New Yorkers who cannot afford attorneys. Our comprehensive range of services includes direct representation, case consultation, advocacy, community education, training, financial counseling, and impact litigation. In the wake of Sandy, NYLAG has mobilized a legal aid disaster relief program to help victims of the storm deal in New York City and Long Island with a range of issues.

7 Hanover Square, New York, NY 10004

- Storm Response Legal Hotline: 212-584-3365
- stormhelp@nylag.org
- www.nylag.org

New York Peace Institute

Are you in conflict with a landlord, insurance adjuster, family member, or neighbor over Sandy related issues? Mediation may be the tool for you. Even the most difficult disputes can be resolved with the help of professional mediators. Mediation is a free, safe and private way to resolve Sandy related conflicts.

Mediators guide the participants through a series of problem solving steps so they can find their own solutions. Mediators do not make decisions, but rather help the parties to share their viewpoints and generate and evaluate options.

Alan Gross, Ph.D, Special Projects Coordinator, agross@nypeace.org

- 917-359-0444
- www.nypeace.org

NYS Department of Financial Services

Help for homeowners, renters, and business owners with insurance-related issues stemming from damage caused by Storm Sandy. NYS Department of Financial Services (DFS) representatives will help residents contact their insurers if they have been unable to do so and answer questions about homeowners', renters', and business owners' insurance coverage.

Residents are encouraged to call the Department's storm hotline (800) 339-1759, which is staffed from 8 a.m. to 8 p.m., Monday through Friday, and from 10 a.m. to 5 p.m., Saturday and Sunday. Insurance information is also available on the Department's website, <http://www.dfs.ny.gov/>.

NYS Bar Association (NYSBA)

You may feel overwhelmed when considering the legal issues you face, and you may determine that it would be helpful, or even necessary, to have an attorney's assistance. If you do not have an attorney, legal advice and referrals are available to those in need, some at no charge.

For a free consultation with an attorney, call 1-800-342-3661.

For general information on obtaining legal assistance visit the NYS Bar Association (NYSBA) website at <http://www.nysba.org>.

NY Hurricane Sandy Recovery Resources

The Bar Association of the City of New York ("City Bar") also has information to help survivors. Please contact the City Bar at 212-626-7373 (for Spanish-language: 212-626-7374) or consult its website at <http://www.abcny.org> or www.LawHelp.org/ny.

NYS Insurance Department Disaster Assistance

Assistance in dealing with complaints when filing claims with individual insurance companies.

Eligibility

Individuals affected by disasters in New York.

Key Information Required

When calling the hotline, provide all pertinent personal information, mailing address etc. You should also have all information relating to your claims ready so the hotline can best assist you.

- Call: 1-800-339-1759
- Monday-Friday 7:30 am-5 pm

Proof of loss

The Federal Emergency Management Agency announced on Oct. 1 that it has extended the deadline for filing proof-of-loss claims for a second time. The new deadline is April 28, 2014.

The Standard Flood Insurance Policy (SFIP) allows homeowners 60 days from the date of loss to file proof-of-loss claims. On Nov. 9, 2012, the Federal Insurance and Mitigation Administration first extended the filing deadline to one year from the date of loss.

A Proof of Loss is a form used by the policyholder to support the amount they are claiming under their policy, which must then be signed and sworn to, and submitted with supporting documentation. The policy covers structures and any personal property contained within that was damaged or destroyed by floodwaters.

This latest extension will give policyholders more time to gather the necessary paperwork, fully document their losses and account for any additional expenses that were discovered after repairs or rebuilding projects began. Benjamin Rajotte, director of the Disaster Relief Clinic at the Touro Law Center on Long Island, N.Y., said that many homeowners were unaware of the one-year deadline and would not have been able to complete the filing process in time.

Any policyholder whose SFIP was issued by a Write Your Own program-participating insurance company should contact his insurance adjustor or the carrier directly to find out the proper address for submitting the Proof of Loss with supporting documentation.

If the policy was issued by FEMA directly through the Direct Servicing Agent, send Proof of Loss and supporting documentation by regular mail to: NFIP Direct Servicing Agent, P.O. Box 2966, Shawnee Mission, KS 66201-1366. Or send by overnight mail to: NFIP Direct Servicing Agent, 7701 College Blvd., Suite 150, Overland Park, KS 66210.

United Policyholders

A national non-profit that has been helping disaster survivors navigate insurance issues on the road to recovery since 1991. The organization offers free tips, sample letters, and an "Ask an Expert" forum online at uphelp.org/Sandy. UP's Executive Director is a native New Yorker and former

NY Hurricane Sandy Recovery Resources

insurance analyst with the New York State Consumer Protection Board. UP does not accept funding from insurance companies.

Muck-out/emergency mold suppression

Mold can worsen asthma and trigger allergies and is a health risk for people with weakened immune systems. However, it can be removed safely by following some guidelines.

What You Should Know

- Remove mold as soon as possible. It grows on wet sheetrock, ceiling tiles, paint, wallpaper, carpeting, wood, clothing, furniture and other materials.
- Although there are many types of mold, the process to remove it is the same for all.
- When removing mold or dust from your home, it is very important that you wear an N95 dust mask, for sale at supply, home improvement and hardware stores. Learn more about wearing the [N95 mask](#) [[En Español](#)] [Русский](#)].

What You Should Do

- Inspect your home thoroughly for mold.
- Protect yourself by wearing the right gear, including an N95 dust mask when disturbing mold or dust. (<http://www.nyc.gov/html/doh/em/downloads/pdf/sandy/res-health.pdf>)
 - En Español – <http://www.nyc.gov/html/doh/em/downloads/pdf/sandy/res-health-sp.pdf>
 - Русский – <http://www.nyc.gov/html/doh/em/downloads/pdf/sandy/res-health-ru.pdf>
- Isolate wet, moldy areas, and repair work from living areas with plastic sheeting or other barriers.
- Remove any standing water and ventilate the work area.
- Remove wet, moldy materials.
- Reduce dust by wetting down dried surfaces and material before removing and disposing.
- Scrub off mold from metal, glass, solid wood, concrete and other hard surfaces with soapy water.
- Dry out your home completely before replacing walls and flooring . Use dehumidifiers and heating to remove moisture. Open windows and use fans to help dry and ventilate spaces.
- Consider hiring a contractor for help if mold growth and damage is extensive. See Tips for Hiring a Contractor: <http://www.nyc.gov/html/doh/em/html/repairs/hiring-a-contractor.shtml>.

Note: Asbestos may be found in insulation materials around old pipes and boilers. If you are not sure if the damaged insulation or other building materials contain asbestos, do not remove it yourself. Contact a licensed asbestos contractor.

- Detailed Tips on Removing Mold: <http://www.nyc.gov/html/doh/em/html/repairs/mold-inst.shtml>

NY Hurricane Sandy Recovery Resources

Resources

- Mold treatment services are available at no cost to eligible homeowners, coordinated by Neighborhood Revitalization NYC (a project of Local Initiatives Support Corporation), which is working with skilled contractors and nonprofit organizations in affected neighborhoods. This program is supported by the Mayor's Fund to Advance New York City, the American Red Cross, and the Robin Hood Foundation:
http://www.lisc.org/nyc/programs/superstorm_sandy_relief/index.php
- Mold Awareness and Safe Practices Trainings are being provided at no cost in affected neighborhoods, by experts from Hunter College/UMDNJ. Free mold clean-up supply kits are also distributed at these trainings. This program is supported by the Mayor's Fund to Advance New York City: <http://www.nyc.gov/html/cau/html/sandy/mold.shtml>
- The NYC Department of Consumer Affairs offers an "Instant License Check" to determine if a specific contractor is licensed:
http://www.nyc.gov/html/dca/html/licenses/license_check.shtml
- For reimbursement of additional repairs:
 - If you are applying for disaster assistance or filing an insurance claim, take photos of all damage before cleaning up. Keep receipts of all repairs.
 - Contact your insurance agent about filing a claim.
 - Contact the NYS Insurance Department, Consumer Services Bureau if you have complaints about your insurance provider: 800-342-3736.
 - NYC Mayor's Community Affairs Unit, Hurricane Sandy Recovery site:
<http://www.nyc.gov/html/cau/html/sandy/recovery.shtml>

For more information, call **311** or visit nyc.gov.

Mold growth

After natural disasters such as hurricanes, tornadoes, and floods, excess moisture and standing water contribute to the growth of mold in homes and other buildings. When returning to a home that has been flooded, be aware that mold may be present and a possible health risk for your family.

For more information about mold, see "Flood Cleanup and the Air In Your Home" (<http://www.epa.gov/iaq/flood/index.html>), and the U.S. Department of Health and Human Services (HHS), Centers for Disease Control and Prevention's (CDC) Emergency Preparedness and Response page on "Protect Yourself from Mold" at <http://www.bt.cdc.gov/disasters/mold/protect.asp>.

Mold removal

If your home suffered water damage from the hurricane, be aware that mold may now be present. Mold poses several health and safety risks to building occupants and it is important to remove mold. In addition to Mold Removal Trainings provided by the City, please use the following resources to learn more about mold.

To learn about the mold remediation program funded by the Mayor's Fund to Advance New York, Robin Hood, and the Red Cross, visit:

- Neighborhood Revitalization NYC (LISC) –
http://www.lisc.org/nyc/images/programs/asset_upload_file358_17724.pdf .

To learn about mold removal, visit:

NY Hurricane Sandy Recovery Resources

- Removing Mold from Your Home (FEMA) – <http://www.fema.gov/removing-mold-your-home>
- A Brief Guide to Mold, Moisture and Your Home (EPA) – <http://www.epa.gov/mold/moldguide.html>

To learn about the health risks of mold, visit:

- [Removing Mold](http://www.nyc.gov/html/doh/em/html/repairs/mold.shtml) (DOHMH) – <http://www.nyc.gov/html/doh/em/html/repairs/mold.shtml>
- Protect Yourself from Mold (CDC) – <http://www.bt.cdc.gov/disasters/mold/protect.asp>

To report a mold problem in a residential or commercial building, notify the City by calling 311.

Samaritan's Purse

- (516) 568-3980
- www.samaritanspurse.org

Stephen Siller Tunnel to Towers Foundation

- 718-987-1931

World Cares

- (212) 563-7570
- www.worldcares.org/ : Fill out a needs intake form under “Get Involved.”

Nonprofits, Resources for

Community Resource Exchange

CRE has compiled resources for nonprofits that have been impacted by the storm. Please continue to visit periodically for updates.

- <http://crenyc.org/hurricanesandynpresources>

General nonprofit assistance information

New York City is committed to supporting a vibrant and strong nonprofit sector capable of responding to the everyday needs of New Yorkers as well as the unanticipated needs that arise daily. The City continues to identify innovative ways to support the sector and we invite you to stay up to date. For more information on New York City nonprofit initiatives, board governance, resources and events, please visit NYC Nonprofit Assistance.

- <http://www.nyc.gov/html/nonprofit/html/home/home.shtml>

Lawyers Alliance for New York City

As part of the support to NYC's nonprofits, a pro-bono legal initiative has been created with 1,400 volunteer attorneys from the Lawyers Alliance for New York City will assist nonprofits in real estate; employment law; government grants and loans; operating disaster relief programs; and insurance coverage. Legal assistance can be accessed by dialing (212) 219-1800 ext. 224. All calls will be responded to within 24 hours.

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://lawyersalliance.org/>

NY Hurricane Sandy Recovery Resources

Nonprofit Coordinating Committee of New York

To help nonprofits affected by the storm, NPCC has set up <http://www.npccny.org/disaster.htm> so nonprofits can let other nonprofits know about resources available. If, for example, you have temporary office space available or meeting space where an organization can gather to plan, equipment to donate, etc., let NPCC know so that we can spread the word. To post resources available, email the information to dmyers@npccny.org. Include a brief description of the items(s), space, and a contact person's name, email and phone.

NYC nonprofit assistance

New York City has a large nonprofit sector unmatched by any other city in size and scope of services. The nonprofit sector employs more than half a million New Yorkers, serves as a critical economic engine in many New York City neighborhoods, and provides crucial social services and enriching cultural programming to residents and visitors. The sector also comprises environmental groups and world-class educational and health care organizations that help to shape and sustain the city.

A strong nonprofit sector therefore helps to keep New York City strong.

The City is advancing a variety of initiatives to support the nonprofit sector. These include efforts to reduce costs, improve City contracting procedures, and strengthen nonprofits. This site will provide you with updates on current efforts and allow opportunities to shape reforms. You may also access helpful materials, connect with management consulting providers, and learn and share information about trainings and events.

- <http://www.nyc.gov/html/nonprofit/html/home/home.shtml>

NYC Nonprofit Recovery Loan/Grant Program

The New York City Nonprofit Recovery Loan and Grant Program is designed to provide critical funds in the coming months to bridge the gap between expenditures needed to support the recovery from Hurricane Sandy and anticipated revenues such as grants, pledges, contract reimbursements, FEMA and insurance payments.

In all cases priority is given to nonprofit organizations that are located in and/or providing services in the areas most affected by Hurricane Sandy. Please read the description of each program to see which one fits your organization's circumstances.

The Loan/Grant Program is for organizations that have applied to FEMA, with the expectation that FEMA will, at some point, be making an award. These nonprofits may also be receiving funds from private insurance and/or an SBA Loan. The amount of the loan/grant is determined by tangible property damage. The loan portion will be made against reimbursements expected from private insurance, SBA loans, FEMA and government contracts. Loans will be interest-free.

The Nonprofit Recovery Loan/Grant Program is administered by the Fund for the City of New York. The grant component of the program is supported by the Mayor's Fund to Advance New York City and the loan program is supported by funders including the Ford Foundation, Capital One Bank, and The New York Community Trust.

To apply, visit the NYC Nonprofit Recovery Loan/Grant Program:

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://www.fcny.org/fcny/NYCR RecoveryLoans/>

NY Hurricane Sandy Recovery Resources

at the Fund for the City of New York:

- <http://www.nyc.gov/cgi-bin/exit.pl?url=http://www.fcny.org/fcny/>

Sandy VIP Program

Since Hurricane Sandy, New York Cares has provided thousands of volunteers to help with immediate needs - from food and clothing distribution to mucking out homes. We believe that volunteers can continue to play a critical role in helping non-profit and community organizations meet their missions and help our city recover. As part of our on-going Disaster Response and Recovery efforts, New York Cares is launching our Sandy Volunteer Impact Partnership (VIP) Program in the model of our tested city-wide VIP Program.

Sandy VIP seeks to improve the capacity of impacted non-profit and government organizations including New York City public schools by utilizing and integrating volunteers. Sandy VIP partners will work with New York Cares for **one year** to create a volunteer engagement plan, including beginning new volunteer programs and engaging local volunteers. This program is provided at no cost to the Community Partner.

As part of this program, New York Cares will:

- Assign a dedicated Program Manager to provide ongoing programmatic support as well as volunteers for one-time events;
- Meet monthly with Sandy VIP program leads at Community Partners;
- Recruit local volunteers;
- Perform a comprehensive assessment to identify the needs that volunteers might meet;
- Help design and implement a vision for a community space including revitalization and/or light construction (supply costs included);
- Help design and implement on-going programs for volunteers to work with or alongside community residents, clients, students, and others for the long-term benefit of the affected region (supply costs included);
- Provide training on volunteer management, program design and evaluation; and,
- Convene quarterly meetings of partner staff members to share best practices, solicit feedback, and provide collegial support to agency staff.

We are looking for 12 to 15 organizations to participate. Applications will be accepted on a rolling basis with preference given to early applicants.

If you'd like additional information or have questions about the Sandy VIP Program, please contact Colleen Smallfield, Director, Service Events:

- 212-402-1129
- colleen.smallfield@newyorkcares.org.
- www.NewYorkCares.org

Staten Island Foundation

The Staten Island Foundation has been awarded a \$1 million grant from The American Red Cross to support long-term recovery services for people affected by Superstorm Sandy. The funds will be used

NY Hurricane Sandy Recovery Resources

to provide financial support to community-based organizations involved in disaster recovery on Staten Island in the borough's hardest-hit areas.

- www.thestatenislandfoundation.org.

Recovery Programs

Community Development Block Grants (CDBG)

The federal government uses a program called Community Development Block Grants (CDBG) to provide communities with resources that address a wide range of needs. These funds are flexible and help cities, counties and states recover from disasters – particularly in low income communities. Some of the federal aid for areas affected by Hurricane Sandy will come through this program in the form of Community Development Block Grant- Disaster Recovery funding. There will be several rounds of CDBG-DR funding. For background information, see the 11 OCT revision of this document.

Disaster Case Management Program (DCMP)

An organized, effective long-term recovery process is needed when survivors' personal resources, insurance, and government grants and loans are insufficient to meet their recovery needs. Potential clients should be referred to Disaster Case Management if they have disaster-caused needs not met by the referring organization's program(s).

Sandy DCM Referral Line: 855-258-0483

Background

New York State, with funding from the FEMA, is providing disaster case management (DCM) services for New Yorkers with unmet needs arising from Hurricane Sandy. Catholic Charities Community Services, Archdiocese of New York is managing the DCM program, as it did following Hurricanes Irene and Lee.

The DCM program is designed to provide a locally based disaster case manager for New Yorkers with unmet needs related to Hurricane Sandy. By funding a coordinated network of community-based agencies, New York State hopes to provide easy access to support for residents seeking help and to avoid duplication of services.

Catholic Charities is subcontracting with locally based not-for-profits to provide direct services through October 2014 in the following counties: Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Sullivan, Ulster, and Westchester.

Eligibility

In order to be eligible for the DCM program, a person must have an unmet need that arose from or was exacerbated by Hurricane Sandy. Those who are ineligible for FEMA or other assistance programs are still eligible for the DCM program as long as they have a verifiable unmet need related to the storm.

Program Model

- Offering *information and referral* services to clients that do not need, want, or qualify for DCM services;

NY Hurricane Sandy Recovery Resources

- Accepting client inquiries *by phone, in person by appointment or on a walk-in basis*;
- Preparing a *comprehensive assessment* of client needs;
- Developing an outcomes-based *individualized disaster recovery plan*;
- Providing *crisis intervention* services where appropriate;
- Advocating to resolve unmet needs and to *access available benefits and services*;
- *Maintaining ongoing contact with clients*;
- Initiating or participating in *case conferencing* where needed with other service providers;
- *Closing cases* as appropriate, and referring clients with unmet needs to long term recovery committees in their communities;

Accessing Services

Through **211/311**, the Catholic Charities SANDY Helpline (**855-258-0483**), or directly through DCM agencies (see list, below).

Whether you have applied for FEMA or not — even if you were not eligible or were denied assistance — there may be local resources available for you. A trained, compassionate case manager can work one-on-one with you to:

- Answer your questions about recovery
- Develop a plan to address your needs
- Connect you with appropriate community resources
- Determine what financial assistance may be available to you
- Advocate on your behalf with service and benefit providers

Find Local Agencies for Help

Agency	phone #
Bronx	
BronxWorks	718-508-3194
Brooklyn	
Arab-American Family Support Center	718-643-8000
Brooklyn Center for Independence of the Disabled	718-998-3000
Brooklyn Community Services	718-310-5620
Catholic Charities Brooklyn and Queens	718-722-6223
Council of Peoples in Organization (COPO)	718-434-3266
Good Shepherd Services	718-522-6910/6911
Greater Chinatown Community Association	212-374-1311
Lutheran Social Services of New York	718-942-4196
Metropolitan Council on Jewish Poverty	917-281-6721
Shorefront YM-YWHA of Brighton- Manhattan Beach	347-689-1880/1817
Manhattan	

NY Hurricane Sandy Recovery Resources

Agency	phone #
Catholic Charities Community Services, Archdiocese of New York	855-258-0483
Center for Independence of the Disabled, New York (CIDNY)	646-442-4186
Greater Chinatown Community Association	212-374-1311
Queens	
Arab-American Family Support Center	718-643-8000
Catholic Charities Brooklyn and Queens	718-722-6223
Center for Independence of the Disabled, New York (CIDNY)	646-442-1520
Greater Chinatown Community Association	212-374-1311
Metropolitan Council on Jewish Poverty	917-281-6721
SCO Family of Services	516-493-6457/5284
Staten Island	
Center for Independence of the Disabled, New York (CIDNY)	646-442-4186
Catholic Charities Community Services, Archdiocese of New York	718-447-6330, ext. 121
El Centro del Inmigrante	718-420-6466
Lutheran Social Services of New York	718-942-4196
JCC of Staten Island	718-475-5213
Long Island	
Catholic Charities Diocese of Rockville Centre	631-608-8883/8882
Family Service League	631-647-3146
FEGS Health and Human Services	516-496-7550, press 6
Lutheran Social Services of New York	516-483-3240 ext. 3030
Hudson Valley	
Catholic Charities Community Services, Archdiocese of New York	845-344-4868

The New York State Disaster Case Management Program is operated by Catholic Charities of the Archdiocese of New York under the auspices of the New York State Division of Homeland Security and Emergency Services, Office of Emergency Management and funded by the Federal Emergency Management Agency (FEMA).

Catholic Charities DCM Program Administration:

- Mary Ellen Ros, Director of Hudson Valley/Disaster Case Management Services, MaryEllen.Ros@archny.org
- Helene Lauffer, Program Director, helene.lauffer@archny.org, 646-794-2402
- Julianne Pannelli, Program Manager/Training Coordinator, julianne.pannelli@archny.org, 646-794-2486
- Alfred Peck, Program Manager, alfred.peck@archny.org, 646-794-2086

NY Hurricane Sandy Recovery Resources

- Jacqueline Victoria-Kline, Program Manager, jacqueline.victoria-kline@archny.org, 646-794-3702
- John Lent, CAN/Database Manager, john.lent@archny.org, (845) 452-1400, Press 1 for English, then x4213
- Jared Schultz, CAN/Database Manager, jared.schultz@archny.org, 646-794-3750

New York Rising Recovery

See [Additional Resources for Long Island \(Nassau and Suffolk Counties\)](#), p. 68.

NYC Build it Back

is the City program to assist homeowners, landlords and tenants in the five boroughs whose primary homes were damaged by Hurricane Sandy. Funded by the Federal Community Development Block Grant – Disaster Recovery (<http://www.nyc.gov/html/cdbg/html/home/home.shtml>)(CDBG-DR) Bill passed by Congress, the goal of NYC Build it Back is to help affected residents return to safe, sustainable housing by addressing unmet housing recovery needs. Registration deadline was October 31, 2013. For background information, see the 11 OCT revision of the document.

Resources for Renters

Resources for renters affected by Sandy vary by household income. In order to determine which programs may be helpful for you, please use the chart below to determine whether your household income is below 50% of Area Median Income (AMI), between 50%-80%, or greater than 80% of AMI.

Family Size	50% of AMI Threshold for Rental Subsidy	80% of AMI Threshold for Housing Referral
1	\$30,100	\$48,100
2	\$34,400	\$55,000
3	\$38,700	\$61,850
4	\$42,950	\$68,700
5	\$46,400	\$74,200
6	\$49,850	\$79,700
7	\$53,300	\$85,200
8	\$56,700	\$90,700

Information for renters at or below 50% of AMI

If you are a renter displaced by Hurricane Sandy, and your household income is less than 50% of the Area Median Income (AMI), you may be eligible for a temporary rental subsidy for up to 2 years by registering with the NYC Build it Back program. The program is called Temporary Disaster Assistance Program, or TDAP.

Households are required to pay 30% of their income toward rent. Funding is extremely limited, and households currently residing in the city's hotel system will be prioritized. Initial income eligibility will be determined through the central Build it Back 311 intake process. Income and other eligibility factors will be further reviewed and confirmed through the TDAP program at the Department of Housing Preservation and Development.

Documentation requirements for rental assistance include, but are not limited to:

NY Hurricane Sandy Recovery Resources

- Proof of damage and displacement as a result of Hurricane Sandy
- Confirmation that you have not already been offered placements through public housing or Section 8,
- Proof of income
- Proof of pre-storm address
- Documentation of vital records (date of birth, identity, social security)

Information for renters between 50-80% AMI

If you were a NYC resident during Hurricane Sandy and are a renter displaced by the hurricane with an income between 50%-80% of AMI, the New York City Housing and Preservation and Development office (HPD) may be able to help you find an affordable apartment. Eligible households identified through the Build It Back 311 intake process will work with a housing placement coordinator who will assist with apartment referrals.

Information for renters greater than 80% AMI

Urban Edge: The City has worked with the independent real estate website, Urban Edge, to provide short term listings for displaced Sandy renters. You may also search their database of long term options, which includes landlords who have expressed a desire to work with displaced Sandy renters.

- www.urbanedgeny.com/sandy.

Information for renters of all incomes

Relocation Assistance: If you live in a property damaged by Sandy and if your building owner is a participant in the Build it Back Program which requires you to move during construction funded by the program, you will be contacted regarding your right to relocation benefits during your landlord's intake process for the Build it Back program. Benefits include advisory services (including the offer of a comparable unit), payments equal to any increase of rent you must pay for a comparable unit during the construction process (up to 42 months), and moving expenses.

Catholic Charities: Catholic Charities is operating a Disaster Case Management Program (see p. 57) for help with a variety of disaster-related needs. For more information, please call Catholic Charities' Sandy Referral Line at 855-258-0483 or visit

- <http://www.catholiccharitiesny.org/get-help/disaster-relief-resources>

Housing Lotteries: HPD hosts lotteries for affordable housing developments, both rental and ownership, across the city. Different buildings have different income requirements, and you must qualify under the project-specific requirements. For a list of current lotteries, please see:

- <http://www.nyc.gov/html/hpd/html/apartment/lotteries.shtml>
- <http://www.nyc.gov/housingconnect>

.All applications must be requested directly from the developer/agent as noted in each advertisement.

The Salvation Army of Greater New York Hurricane Sandy Recovery Program

As of June 1, 2013, The Salvation Army transitioned into long term recovery. Its recovery program is providing Disaster Case Management tied to repair/rebuild projects on both Long Island and in Far Rockaway. The Salvation Army is also an independent donor at all of the Unmet Needs Round

NY Hurricane Sandy Recovery Resources

Tables in NYC and Long Island. Community 'resource projects' are also being created to fill specific resource gaps, working with and through the DCM sub-committees of all the Long Term Recovery Groups. TSA is active in leadership roles and as members of NYC VOAD, LI VOAD, and the community-based Long Term Recovery Groups.

- Long Island Recovery Office: (516) 478-4166
- New York City Recovery Office: (212) 337-7325

Social Services Block Grants (SSBG)

Available for:

- Social, health, and mental health services/costs resulting from Superstorm Sandy
- Repair, renovation and rebuilding of health care facilities, mental hygiene facilities, child care facilities, and other social services facilities

Applications were due NLT Friday, August 30, 2013, by 3 pm. For more information on this program, see the 15AUG revision of this document.

Small businesses

NYC business relief

The City of New York has implemented a series of initiatives to help businesses recover from the devastating effects of Hurricane Sandy, including the NYC Hurricane Sandy Loan & Grant Program, NYC Restoration Business Acceleration Team (RBAT), and more.

Business loan and grant program

The City of New York and the U.S. Department of Housing and Urban Development are providing small businesses in New York City with disaster recovery loans and grants as part of the \$293 million allocated for business recovery through the Community Development Block Grant Disaster Recovery Program. For more information and to find out what you need to apply, visit the NYC Business Solutions (<http://www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml>) website. NYC Business Solutions Account Managers are on hand to answer any questions. You can contact an account manager online (<http://www.nyc.gov/html/sbs/nycbiz/html/contact/contact.shtml>), or by visiting your local NYC Business Solutions Center (<http://www.nyc.gov/html/sbs/nycbiz/html/contact/locations.shtml>).

Coordinating permitting and inspections to open up your business

The City of New York has established the NYC Restoration Business Acceleration Team (RBAT) to assist businesses affected by Hurricane Sandy by coordinating the services, permitting and inspections needed to reopen as soon as possible. RBAT builds upon the expertise of the New Business Acceleration Team (NBAT) which has helped more than 1,400 businesses employing more than 16,000 people open more quickly—in many instances cutting in half the time required to open their doors. To date, RBAT has directly assisted 126 businesses. RBAT client managers serve as a single point-of-contact for impacted businesses, providing necessary information, coordinating scheduling with safety and

NY Hurricane Sandy Recovery Resources

regulatory agencies, and troubleshooting problems. For further information, visit the RBAT homepage at <http://www.nyc.gov/html/nbat/html/rbat/rbat.shtml>.

Fee relief for business recovery

To help New York City businesses impacted by Hurricane Sandy, a new local law waives various City fees required for rebuilding, recovery and operation of businesses. A business may apply for a fee waiver by October 31, 2013, and may have fees waived until December 31, 2013.

- http://www.nyc.gov/html/nbat/html/rbat/fee_relief.shtml

More resources

For more information on help offered to businesses effected by Hurricane Sandy:

- <http://www.nyc.gov/html/sbs/nycbiz/html/home/Hurricane%20Sandy%20Recovery%20Services.shtml>

Empire State Development Agency

- 855-697-7263
- www.empire.state.ny.us/sandyassistance.asp

Hurricane Sandy business recovery information for NYC

The NYC Department of Small Business Services (SBS) and the NYC Economic Development Corporation (NYCEDC), is coordinating a set of services to assist small businesses in recovering from Hurricane Sandy. For more information, please call 311 and ask for NYC Business Solutions.

- www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml

Hurricane Sandy Business Recovery Information Booklet

The City of New York is coordinating various programs and services to help businesses impacted by Hurricane Sandy. These programs include emergency loans, matching grants and a fee waiver program. Additional resources include assistance with permits and inspections as well as employee assistance programs. The booklet below provides information on all of these resources and more. Please share with anyone in the business community impacted by Hurricane Sandy.

- http://www.nyc.gov/html/sbs/nycbiz/downloads/pdf/home/HurricaneSandy_BusinessRecoveryInfo.pdf

NYC Mayor's Office

New business Recovery Zone and other initiatives to help small businesses impacted by Hurricane Sandy. Contact Marc LaVorgna or Julie Wood at 212-788-2958 or Patrick Mancie (NYC Department of Environmental Protection – NYCDEPC) 212-312-3523, or

- www.nycedc.com – NYC Economic Development Corp. (NYCEDC)

NYC Restoration Business Acceleration Team (RBAT)

The City of New York has established the NYC Restoration Business Acceleration Team (RBAT) to assist businesses affected by Superstorm Sandy by coordinating the services, permitting and inspections needed to reopen as soon as possible. RBAT builds upon the expertise of the New

NY Hurricane Sandy Recovery Resources

Business Acceleration Team (NBAT) which has helped more than 1,000 businesses employing more than 10,000 people open more quickly—in many instances cutting in half the time required to open their doors. To date, RBAT has directly assisted 40 businesses. RBAT client managers serve as a single point-of-contact for impacted businesses, providing necessary information, coordinating scheduling with safety and regulatory agencies, and troubleshooting problems.

- <http://www.nyc.gov/html/nbat/html/rbat/rbat.shtml>

NYC Small Business Services

Businesses in NYC should apply to the NYS Small Business Development Center (NYBDC) through the NYC Department of Small Business Services Business Solution Centers. For more information, please visit:

- www.nyc.gov/sbs
- or call 3-1-1 and ask for “NYC Business Emergency Loan.”

Businesses outside of NYC should apply to the NYBDC through their local NYS Small Business Development Center. To find your local Small Business Development Center, visit:

- www.nyssbdc.org/locations/locations.html
- 518-443-5398

New York State Small Business Emergency Loan Fund

Businesses can apply for loans up to \$25,000.

- 855-NYS-SANDY
- www.esd.ny.gov

Small Business Administration (SBA) loans

SBA is the federal government’s primary source of funding for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts, and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover uninsured and uncompensated losses and do not duplicate benefits of other agencies or organizations. For information about SBA programs, applicants may call 800-659-2955 (TTY 800-877-8339).

Transportation

Rockaway / Brooklyn Army Terminal / Manhattan Schedule

Seastreak operates a temporary ferry service between the Rockaways, the Brooklyn Army Terminal, and Manhattan.

- www.seastreakusa.com/viewpage.aspx?page=Brooklyn

Free parking is available for residents of the Rockaways taking the new ferry service to Manhattan. The parking lot is across Beach Channel Drive from the new Rockaway ferry landing.

Free parking is available on the ferry pier at Brooklyn Army Terminal, located at 58th Street and 1st Avenue.

NY Hurricane Sandy Recovery Resources

Volunteering

American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

520 West 49th Street, New York, NY, 10019

- www.nyredcross.org

New York Cares

New York Cares meets pressing community needs by mobilizing caring New Yorkers in volunteer service.

65 Broadway, 19th Floor, New York, NY 10006

- General line: 212-228-5000
- Project sign-up hotline: 212-402-1101
- www.newyorkcares.org

Occupy Sandy

Occupy Sandy is a coordinated relief effort to distribute resources and volunteers to help neighborhoods and people affected by Hurricane Sandy.

- interoccupy.net/occupysandy/volunteer/
- occupysandy@interoccupy.net

Stephen Siller Tunnel to Towers Foundation Headquarters

Volunteers can begin showing up at 8:30am. Those wishing to help victims gut and clean out homes, as well as other various needs, are welcome. 8:30am-5:00pm daily (until further notice for hurricane relief efforts). Contact:

Anthony Navarino,- Hurricane Sandy Relief Coordinator
2361 Hylan Boulevard, Staten Island, NY 10306

- Office: 718-987-1931
- Fax: 718-987-3909
- Cell: 917-607-7408

Stephen Siller Tunnel to Towers Hurricane Relief Center

9am - 3pm daily. Open for hurricane victims from Zone A; must show Identification or FEMA registration. Volunteers for Center can show up starting at 8:30am. Stock shelves, obtain goods from stock for walk-ins, make deliveries to victims' homes as needed, unload trucks.

2271 Hylan Boulevard, Staten Island, NY 10306

World Cares Center (WCC)

World Cares Center fosters safe and effective disaster preparedness, response and resiliency within communities. World Cares Center (WCC) collaborates with community groups, municipalities, and relief agencies to more effectively integrate and utilize community volunteers, to prepare citizens to

NY Hurricane Sandy Recovery Resources

safely participate in their communities' emergency response, and to foster recovery and resilience in those communities affected by disaster. World Cares Center delivers unique educational and resilience-building services through its Disaster Preparation & Trauma Mitigation program. Debris removal and mold remediation.

520 8th Ave Suite 210B, New York, NY

- (212) 563-7570
- www.worldcares.org

Administers Volunteer Coordination Centers in the Rockaways and Staten Island focused on coordinating and training volunteers to aid those affected by Superstorm Sandy. WCC partners with numerous grassroots organizations such and is focused currently on muck-out and mold suppression services.

- For Staten Island services, please contact Michelle Bascome at mbascome@worldcares.org.
- For Rockaways services, please contact Jacob Ley (jley@worldcares.org).

Weatherization Assistance

The Weatherization Assistance Program assists income-eligible families and individuals by reducing their heating/cooling costs and improving the safety of their homes through energy efficiency measures. Energy efficiency measures performed through the program include air sealing (weatherstripping, caulking), wall and ceiling insulation, heating system improvements or replacement, efficiency improvements in lighting, hot water tank and pipe insulation, and refrigerator replacements with highly efficient Energy Star rated units. Both single-family and multi-family buildings are assisted. Household energy use reductions and resultant energy cost savings are significant, with an average savings in excess of 20%. Individual households apply by contacting the provider that serves their area.

For more information, contact the Weatherization Program at 518-474-5700 or email Weatherization@nyshcr.org.

Weatherization Assistance Providers	Service Area
Bronx	
ASSOCIATION FOR ENERGY AFFORDABILITY, INC. www.aeanyc.org	PART OF BRONX COUNTY
BRONX SHEPHERDS RESTORATION CORP. www.bronxshepherds.org	PART OF BRONX COUNTY Also a HOME Local Program Administrator and provides community based housing assistance.
NORTHWEST BRONX COMMUNITY & CLERGY COALITION www.northwestbronx.org	PART OF BRONX COUNTY Also provides community based housing assistance.
Kings	
BEDFORD STUYVESANT RESTORATION CORP.	PART OF KINGS COUNTY
COMMUNITY ENVIRONMENTAL CENTER www.cecenter.org	PART OF KINGS & PART OF QUEENS
CROWN HEIGHTS JEWISH COMMUNITY COUNCIL	PART OF KINGS COUNTY Also provides community based housing assistance.

NY Hurricane Sandy Recovery Resources

Weatherization Assistance Providers	Service Area
ODA COMMUNITY DEVELOPMENT CORP. www.odawap.org	PART OF KINGS COUNTY Also provides community based housing assistance.
SUNSET PARK REDEVELOPMENT COMMITTEE, INC.	PART OF KINGS COUNTY
Nassau	
COMMUNITY DEVELOPMENT CORPORATION OF LONG ISLAND, INC. www.cdcli.org	NASSAU & SUFFOLK COUNTIES Also a HOME Local Program Administrator.
New York	
HARLEM COMMUNITY DEVELOPMENT CORPORATION	PART OF NEW YORK COUNTY
HOUSING CONSERVATION COORDINATORS, INC.	PART OF NEW YORK COUNTY Also provides community based housing assistance.
NORTHERN MANHATTAN IMPROVEMENT CORP.	PART OF NEW YORK COUNTY Also provides community based housing assistance.
Orange	
REGIONAL ECONOMIC COMMUNITY ACTION PROGRAM, INC. www.recap.org	ORANGE COUNTY Also provides community based housing assistance.
Putnam	
WESTCHESTER COMMUNITY OPPORTUNITY PROGRAM, INC. www.westcop.org	WESTCHESTER COUNTY & PUTNAM COUNTY
Queens	
COMMUNITY ENVIRONMENTAL CENTER www.cecenter.org	PART OF KINGS & PART OF QUEENS
HANAC, INC.	PART OF QUEENS COUNTY
MARGERT COMMUNITY CORP. www.margert.org	PART OF QUEENS COUNTY Also a HOME Local Program Administrator and provides community based housing assistance.
Richmond	
NORTHFIELD COMMUNITY LOCAL DEVELOPMENT CORP OF STATEN ISLAND www.portrichmond.net/nldc/	RICHMOND COUNTY Also provides community based housing assistance.
Rockland	
ROCKLAND COMMUNITY DEVELOPMENT COUNCIL, INC.	ROCKLAND COUNTY Also provides community based housing assistance.
Suffolk	
COMMUNITY DEVELOPMENT CORPORATION OF LONG ISLAND, INC. www.cdcli.org	NASSAU & SUFFOLK COUNTIES Also a HOME Local Program Administrator.
Sullivan	
COMMUNITY ACTION COMMISSION TO HELP THE ECONOMY	SULLIVAN COUNTY
Ulster	

NY Hurricane Sandy Recovery Resources

Weatherization Assistance Providers	Service Area
ULSTER COUNTY COMMUNITY ACTION COMMITTEE, INC.	ULSTER COUNTY
Westchester	
WESTCHESTER COMMUNITY OPPORTUNITY PROGRAM, INC. www.westcop.org	WESTCHESTER COUNTY & PUTNAM COUNTY

Sunset Park Redevelopment Committee, Inc.

Tenants and homeowners residing in Brooklyn who meet the income guidelines qualify for a Weatherization Grant. The grant can assist to pay from 30 to 60%, and in some cases up to 100%, of the cost towards energy conservation upgrades.

Upgrades are based on necessity and can include: Replacement and or repairs of heating systems, roof and wall insulation, low flow shower heads, replacement or repair of primary windows and/or doors, weather-stripping and caulking around doors and windows.

- <http://sprcinc.org/program.htm>

Additional Resources for Long Island (Nassau and Suffolk Counties)

Adult care in Nassau County

Adult Protective Services (APS)

Accepts all referrals of adults, over the age of 18 years, who are alleged to be incapable of caring for themselves because of a physical or mental incapacity and/or are abused, neglected or financially exploited by others; and have no one willing or able to assist them responsibly. Services may be provided free, without regard to income. A caseworker will visit the person in his/her home within 24 hours, if the allegation is life threatening; and within 3 working days, if non-life threatening. It uses a case management approach to evaluate eligibility for homemakers, counseling, financial management services, and medical services. Anyone making a referral to Adult Protective Services in good faith is protected from civil liability.

- 516-227-8083.

Adult Preventive Services

provides help for those adults who demonstrate a need for assistance in managing their activities of daily living, Adult Preventive Services is ready to help adults in need. Services may include medical and/or psychiatric support services, homemaking and financial management services.

- 516-227-8083.

Family-Type Homes for Adults

Provides a family living situation for adults who need supervision and care. Caring people open their homes to adults that are mentally or physically impaired who do not require the skilled care of a nursing facility. A request to become a Family-Type Homes for Adults

NY Hurricane Sandy Recovery Resources

operator or to refer an interested adult may be made directly to the office of Adult Services at:

- 516-227-8083.

Adult Financial Management Services

Program is available for adults who are not able to manage their finances. It ensures the proper use of a person's income/resources and prevents the mismanagement and financial exploitation of those funds by others. A referral may be made at our Information, Resource and Referral Services Unit by calling:

- 516-227-8395.

Post Institutional Services

Program coordinates with the Department of Mental Health and State private psychiatric hospital units to ensure the proper discharge of patients into the community with the necessary social service support. The coordinator of this program may be reached at:

- 516-227-8488.

Homemaking Services

Program provides for in-home care for adults who need assistance with their activities of daily living in order to delay or prevent placement in nursing homes or other institutions.

- 516-227-8395.

All Hands Volunteers

All Hands is doing mucking, gutting, and mold treatment. Our mucking and gutting is generally in support and preparation for our mold treatment, though by no means exclusively. We are currently targeting 100 houses for mold treatment from January 7 to July 7. It is important to note that we're not offering professional mold remediation or certification of our process. If a client needs such certification for a contractor or insurance, I would direct them to the Better Business Bureau's listing of environmental services on Long Island:

- <http://www.bbb.org/new-york-city/accredited-business-guide/environmental-testing-consulting/4040>.

Our requirements to be able to treat for mold in a house are:

- There must be electricity to the house. The house doesn't need to have been rewired, but there must be power to, if not past, the breaker panel.
- The house must be securable. This is typically by locking the doors and windows and putting a realtor's key box on the door for our teams to access the house. In some cases, if residents are present full-time, this isn't necessary, but is still our preference
- During cold weather, the house must have heat. If it is above about 45 degrees, we can heat the house with our portable heaters.
- The homeowner must be willing to let us gut the house to the extent necessary for mold treatment to be effective. This varies from house to house, but usually includes bathrooms, drywall to four feet or eight feet, all furniture and possessions, and often floors.

NY Hurricane Sandy Recovery Resources

We don't have formal financial criteria or vetting in place. Our intent is, by working in and reaching out to low-income areas we will reach the most vulnerable.

We're working in and around Long Beach, Island Park, Oceanside, East Rockaway, and Freeport. We have worked as far as Wantagh, Massapequa, South Hempstead, Valley Stream, and essentially anywhere within about a half hour drive of our base in Long Beach.

Our turnaround time to call back homeowners is pretty fast, usually the same day or the next day. Our turnaround for the assessor to visit is also fast, usually one to three days. Our turnaround for work to start is usually one to two weeks after assessment. Gutting can take anywhere from half a day to six days. Treating for mold, including drying, can take from 48 hours to eight days.

To refer cases to us, your agents or clients can call (516) 362-6493, or email

- sandyresponse@hands.org.

Babylon, Town of

Posting new building code requirements for rebuilding and providing notice of permit fee waivers for 90 days.

153 West Main Street, Babylon, New York 11702

- 631-669-1212 (Mayors Office)

Coalition Against Child Abuse and Neglect

Is there a child you know under the age of 18:

- who is being left home alone, not provided with enough food, dressed inappropriately for the weather, or frequently absent from school?
- who is being touched inappropriately or in a sexual manner by a parent or caretaker?
- who is being hit, punched, slapped, kicked, or beaten by a parent or caretaker?
- who you suspect is being abused or neglected by their parent or caretaker?

If you answer YES to any of these questions, please contact:

Coalition Against Child Abuse and Neglect

- 9-5, Monday thru Friday
- 516-747-2966
- 24 x 7 Maltreatment Hotline: 800-342-3720
- www.ccanli.org

Community Development Corporation of Long Island

CDCLI Sandy Housing Recovery Program (SHRP) Services

Community Development Corporation of Long Island (CDCLI) has established a Sandy Housing Recovery Program (SHRP) supported by philanthropic funds. The program has a dedicated Sandy Housing Recovery phone line (631-471-1215 x140) and web site (<http://www.cdcli.org/client-resources/super-storm-sandy>). The SHRP team works with each individual to gather all relevant information about their needs and resources and to create a plan for immediate and longer-term action steps for moving forward through the immediate storm response, rebuilding process, and planning for future storms. The team works with each individual to apply to all governmental and

NY Hurricane Sandy Recovery Resources

private services for which they might be eligible, and assists with direct assistance such as replacing certain essential home contents. Consistent with our mission, CDCLI's focus is on traditionally underserved populations in the most seriously damaged communities, but our services are open to all Sandy-impacted households.

CDCLI SHRP Case Management

SHRP staff works with each individual to gather all relevant information about their needs.

Case managers create a plan for immediate and longer-term action steps for moving forward through the immediate storm response, rebuilding process, and planning for future storms.

We make internal referrals to other CDCLI programs and to apply to all governmental and private services for which they might be eligible.

As needed, the team makes referrals to other CDCLI services, including:

- Project management, for services such as guidance about how to select a contractor or plan a phased construction project
- Mold program
- Foreclosure prevention counseling and assistance with insurance claims, staffed by a dedicated Sandy-response counselor funded by the New York State Attorney General's Office
- Loans, including a bridge loan up to \$25,000, for those waiting for insurance payments; a home improvement loan up to \$25,000; and an Emergency Home Repair Loan up to \$5,000
- Weatherization services

SHRP staff makes internal referrals to other CDCLI programs:

Home Improvement Program

- Helps to repair roofing, siding, driveways, heating systems, windows, doors, kitchen, bathrooms, electrical, and other health and safety issues
- With this program there is a required Lien against the home (Two, Five, or Ten depending on how much is spent for these energy saving improvements)
- Once the Lien year has expired it is forgiven. A satisfaction letter is issued for you the Client to file with the county clerk.

Access to Home Program

- Our Access to Home Program provides home accessibility modifications to income qualified, physically disabled homeowners or those living with a disabled family member.
- These home improvements are designed to sustain one's independence and safety within the household.
- Home modifications include:
 - Ramps and lifts, handrails, expanded doorways, stair glides
 - Kitchen and bathroom modifications
 - Roll-in showers, grab bars and seats
 - Special thermostatic and environmental controls

Bridge Loan

- Up to \$25,000 available for home repairs due to Super Storm Sandy

NY Hurricane Sandy Recovery Resources

- The loan will be available to homeowners living on Long Island whose homes were damaged by Super Storm Sandy.
- Intended for homeowners who have filed all insurance claims and need funds to begin repairs while waiting for the release of funds. Homeowners will be required to document proof of an insurance claim and have a FEMA registration number.

Weatherization

Possible services include:

- Heating system clean and tune, repair when necessary
- Weather stripping, caulking, and air sealing to eliminate drafts
- Attic, wall and basement insulation when necessary
- Broken window and primary door repair / replacement when necessary
- Hot water heater replacement

Emergency Home Repair

- Up to \$5,000 available for emergency home repairs
- Homes can be “underwater” (homeowner can owe more than the home is worth)
- Must be owner-occupied single-family homes
- Household income cannot exceed 120% of the Area Median Income for Long Island
- All loans will be secured with a lien on the home. The income of all property owners is used to determine eligibility. There is a \$120 non refundable application fee.

Mortgage & Insurance

- CDC Foreclosure Prevention Housing Educators can help you explore mortgage options with dignity and respect.
- Register for the next upcoming Group Homeowner Information Session to find out more about the modification, refinance and foreclosure prevention process. After the Information session you will be able to set an individual mortgage counselling appointment with a counsellor who will:
 - Assist you in developing a household budget
 - Assist in drafting a hardship letter and/or completing the financial worksheet required by your mortgage servicer
 - Provide referrals to resources for other needs/services

Project Management

- Project management, for services such as guidance about how to select a contractor or plan a phased construction project

The program established a dedicated Sandy Housing Recovery phone line (631-471-1215 x140) and web site (<http://www.cdcli.org/client-resources/super-storm-sandy>).

Child Care Council of Nassau, Inc.

Ms. Jan Barbieri

- (516) 358- 9250 ext 11
- JBarbieri@childcarenassau.org

NY Hurricane Sandy Recovery Resources

Child Care Council of Suffolk, Inc.

Ms. Janet Walerstein, Executive Director / Mr. Brian Lahiff, Associate Director

- (631) 462-0303 / (631) 462-0444
- jwalerstein@childcaresuffolk.org / blahiff@childcaresuffolk.org
- <http://www.childcaresuffolk.org/>

Community Development Corporation of Long Island

Counseling for small business loans

- 631-471-1215 ext 19 (Suffolk County) 9AM to 5PM Monday through Friday

F.E.G.S Health & Human Services

Disaster case management, crisis counseling, financial assistance counseling.

- 516-496-7550 Monday through Friday 9am to 5pm

Hempstead, Town of

Keeps an online list of licensed electricians and. Also provides updates on Superstorm Sandy related news and events.

1 Washington Street, 2nd Floor, Hempstead, New York 11550

- 516.538.8500 (Building Department)
- <http://www.toh.li/building-department/hurricane-recovery-information>

Home Energy Assistance Program (HEAP)

HEAP is a federally-funded financial assistance program designed to help income-eligible households pay energy bills. It is not a loan. You do not have to repay any assistance received through this program.

There are two types of HEAP grants available, "Regular" and "Emergency" Grants. Depending upon your financial situation, you may qualify for one or both.

To qualify for assistance from HEAP you must:

- Have an energy bill in your name or have your heat included in your rent (apartment or house)
- Have income that falls within the following guidelines:

HEAP Guidelines - 2013/2014

Size of Household	Income Level*	Size of Household	Income Level*
1	\$2,175	7	\$5,646
2	\$2,844	8	\$5,772
3	\$3,513	9	\$5,897
4	\$4,182	10	\$6,023
5	\$4,852	11	\$6,461
6	\$5,521	12+	Add \$503 per person

*or less per month

NY Hurricane Sandy Recovery Resources

Qualifying for Regular HEAP Grants

- Income-eligible households whose heating costs are included in the rent and who pay for other utilities (electric, gas, oil, etc.)
- Income-eligible households who do not live in government-subsidized housing and have heat utilities included in their rent
- Income-eligible households who pay energy bills directly

Qualifying for Emergency HEAP Grants

- Income-eligible households out of fuel, less than a 1A tank or 10 day supply, or termination or 72-hour threat of termination of LIP A service.
- HEAP Emergency Services Unit will address Emergency Fuel needs for consumers who run out of fuel after the DSS offices have closed for business; Evenings after 4:30 PM, weekends and holidays.

HEAP Emergency Services

- Applicants may call 631-854-9100
- To fax information 631-854-9309

Any consumer in need of Emergency Heating Equipment Repair or Replacement must file an Emergency Temporary Assistance application in person at one of the DSS service centers.

Applying for HEAP:

Regular HEAP benefit applications can be processed by telephone, by mail, or by fax. Applications may also be filed online through MyBenefits.gov. You may apply in person, but it is not required.

You will need the following documents for your HEAP application:

- Your current LIPA (or other fuel) bill
- "Final Disconnect Notice" or other shut-off notice
- Recent pay stub or other proof of your household's total gross monthly income
- Proof of residence (tax bill, lease, deed or rent receipt showing your address)
- Documents identifying each household member (birth certificates, social security cards, school records or drivers' licenses)
- Proof of qualified alien status if you are not a US citizen

HEAP Information Lines

- The Rockaways 800-692-0557
- Nassau County 516-565-4327
- Suffolk County 631-853-8825

HEAP Office Locations

- Queens: 325 Beach 37th Street, Far Rockaway, NY
- Nassau: 175 Fulton Avenue, Hempstead, NY
- Suffolk:
 - 2 South 2nd Street, Deer Park, NY
Applicants may call: 631-854-6685 or 6686
Fax: 631-854-6686

NY Hurricane Sandy Recovery Resources

- 200 Wireless Blvd. Hauppauge, NY
Applicants may call: 631-853-8847
Fax: 631-853-8892
- 893 East Main Street, Riverhead, NY
Applicants may call: 631-852-3631
Fax: 631-852-3644

Senior Citizens

If you are 60 years old or older, disabled, or receive Supplemental Security Income (SSI), you can apply for HEAP at your local senior citizen's office. Applications can also be mailed to you.

- The Rockaways: Call NYC's 311 Hotline
- Nassau County 516-227-7386
- Suffolk County 631-853-8326

Lindenhurst, Village of

Providing funds to village residents via a partnership with the United Way. Funds may be used for:

- Rent and Mortgage
- Utilities
- Car and Home Repair
- Household goods
- Job Search
- Child Care

430 South Wellwood Avenue, Lindenhurst, New York 11757

- 631-957-5000
- <http://villageoflindenhurst.com/2013%20United%20Way%20of%20LI.pdf>

Long Beach, City of

Providing regular updates on services and benefits for residents affected by Superstorm Sandy.

1 Westchester Street, Long Beach, New York 11561

- 516.431.1000

Long Island Association for AIDS Care, Inc.

Since 1986, LIAAC has been a community-based, not-for-profit agency that provides services and support for Long Islanders (1) infected and affected by HIV/AIDS and (2) at high risk for HIV infection and other infectious diseases. LIAAC has long-established relationships with other support organizations in Nassau and Suffolk Counties, including primary healthcare facilities, substance abuse treatment centers, mental health organizations, hospitals, shelters, and soup kitchens. By building these partnerships with other service providers, it enables us to work together in helping thousands in need.

For more information, please contact our hotline at 877.TO.LIAAC

60 Adams Avenue, Hauppauge, NY 11788

- (631) 385-2451

Long Island Housing Services, Inc.

Non-profit, HUD-approved Housing Counseling Agency; HUD qualified Fair Housing Enforcement Organization Tenant-landlord dispute resolution/ advice/referrals; Fair Housing: Counseling and Investigations- violations of local, state and federal Fair Housing laws, assistance to challenge discrimination if available housing is denied or you are treated differently because of race/color,

NY Hurricane Sandy Recovery Resources

national origin, disability, familial status (families with children under 18), sex/gender, religion, age, marital status, sexual orientation, military status. Foreclosure Prevention counseling, legal services, Education- Avoid and Report Mortgage & Loan Modification Scams

Referrals/advice to identify/secure storm-related assistance:

- 631-567-5111 or 516-292-0400
- info@LIFairHousing.org
- www.LIFairHousing.org

Long Island Volunteer Center

- (516) 564-5482
- disastervolunteer@longislandvolunteercenter.org
- www.longislandvolunteercenter.org

Mental Health Association of Nassau County, Inc.

The Mental Health Association of Nassau County, Inc., continues to be here to support our neighbors in their time of need. We are here 7 days per week from 9am to 6pm. If you need local mental health information and referral, please call our Helpline:

- 16 Main Street, Hempstead, NY 11550
- 516-504-HELP (4357)

Nassau Coalition Against Domestic Violence

If you or someone you know is being abused and needs help, call:

- Dating/Domestic Violence Hotline: (516) 542-0404

For general questions and information contact us at:

- 15 Grumman Road West Suite 1000, Bethpage, NY 11714
- 516-465-4700
 - www.cadvnc.org/cadv/

Nassau County Department of Health

- 516-227-9697 Monday through Friday 9am to 4:45 pm
- <http://www.nassaucountyny.gov/agencies/Health/>

Nassau County Department of Social Services

- 516-573-8626 Monday through Friday 9AM to 5PM: Emergency Housing Assistance

Nassau County Office for the Aging

Resource Data Base

This comprehensive data base has information on programs, services, and resources that are available to persons of all ages who need long-term care assistance.

- www.nassaucountyny.gov/PublicCRD/

Public Information

60 Charles Lindbergh Boulevard, Suite #260, Uniondale, NY 11553-3691

- (516) 227-8934
- seniors@hhsnassaucountyny.us

NY Hurricane Sandy Recovery Resources

Nassau County SPCA

- 516-812-7771
- Fax: 516-569-9378
- generalinquiries@ncspca.us
- <http://nassaucountyspca.org/>

Nassau Suffolk Law Services Committee, Inc.

- nslawservices.org/

Nassau County

Hempstead Office: 1 Helen Keller Way – 5th Floor, Hempstead, NY 11550

- (516) 292-8100
Senior Citizen Law Project
- (516) 292-8088
Volunteers Lawyers Project
- (516) 292-8299

Suffolk County

Islandia Office – (serves Suffolk west of Route 112)
1757 Veterans Highway – Suite 50, Islandia, NY 11749

- (631) 232-2400
- Riverhead Office - (serves Suffolk east of Route 112)
313 West Main Street, Riverhead, NY 11901
- (631) 369-1112

NECHAMA

NECHAMA is currently providing volunteer services for Long Island residents affected by Hurricane Sandy who need the following:

- Subfloor Installation
- Insulation Installation
- Sheetrock Installation
- Sheetrock Finishing (mud & tape)
- Painting

These services are available to homeowners who sustained minor to moderate damage, but do not have enough funds to complete all repair work. Some residents may qualify for additional gap building materials funds (\$2,500 maximum), based on their financial need. There is no income requirement for applicants requesting only volunteer labor and that have funds to purchase all materials, though cases may be prioritized based on need. All applications must be submitted through a Case Manager at a qualified disaster case management agency. For more information on NECHAMA's services:

- 201-399-2012
- longisland@nechama.org
- <http://www.nechama.org/>

New York Rising Recovery

- Recovery Resources Center: <http://www.nysandyhelp.ny.gov/>
- Recovery HOTLINE: 1-855-NYS-SANDY

NY Hurricane Sandy Recovery Resources

Applications are now being accepted for:

- **Recreate NY Smart Home Program**, providing assistance with home repair/rehabilitation, mitigation/elevation and/or buyouts.
- **Recreate NY Multifamily Housing Mitigation/Elevation Grant Program**, assistance targeted to mitigation of affordable housing to elevate homes or key systems.
- **Recreate NY Smart Home Buyout Program**, a voluntary program to assist homeowners who wish to leave their storm-damaged properties.

Online resource for applying for and managing your disaster recovery award from the State of New York. If you have previously submitted a pre-application for housing or business assistance, a username and temporary password will be emailed to you. If you have not previously submitted a pre-application for assistance, please register here.

- https://apply.nysandyhelp.ny.gov/intelligrants_NYS DR/Login2.aspx?APPTHEME=NYS DR

To be eligible for one of the New York Rising Disaster Recovery Programs, you must be able to answer YES to the following questions:

Is the property or business for which you are seeking assistance located in one of the counties declared as a disaster area as a result of Hurricane Sandy, Hurricane Irene or Tropical Storm Lee?

The following counties were impacted and eligible through New York Rising Recovery Programs: Albany, Broome, Chemung, Chenango, Clinton, Columbia, Delaware, Dutchess, Essex, Fulton, Greene, Herkimer, Montgomery, Nassau, Oneida, Orange, Otsego, Putnam, Rensselaer, Rockland, Saratoga, Schenectady, Schoharie, Suffolk, Sullivan, Tioga, Ulster, Warren, Washington, and Westchester.

Was the property or business damaged as a direct result one of the above named storms?

This program is designed to assist properties and businesses damaged by the storm.

Recreate NY Smart Home Program

The State of New York and its Recreate NY Smart Home Program partners in local governments are now accepting registrations for housing assistance for residents located in disaster-declared counties. These registrations will be used to determine potential program eligibility for each registrant. This includes counties affected by Hurricane Irene or Tropical Storm Lee.

If your residential property was affected by Superstorm Sandy, Hurricane Irene or Tropical Storm Lee, you may be eligible for assistance to address your remaining unmet housing recovery need(s) in a variety of categories, including home repair/rehabilitation, mitigation/elevation and/or buyouts. Assistance may also be available to owners of rental properties in the impacted region. Receipt of funding under this program may not duplicate disaster-related assistance you have already received or may be eligible for from other federal, state, local and/or private sources of disaster-related assistance, including, but not limited to, homeowners and/or flood insurance proceeds.

- Fact sheet:
http://nysandyhelp.ny.gov/sites/all/themes/ny_sandy_help/documents/smarthome-factsheet.pdf
- Register here: <https://www1.dhcr.state.ny.us/sandyrecoveryprogram/personal>

NY Hurricane Sandy Recovery Resources

Recreate NY Multifamily Housing Mitigation/Elevation Grant Program

Funding may be available for residential property owners in disaster-declared counties whose property was damaged or destroyed by Superstorm Sandy, Hurricane Irene and/or Tropical Storm Lee. Funding will be provided to assist property owners to cover damages that are outstanding after federal, state, local and private sources have been exhausted. The assistance is targeted to mitigation assistance of affordable housing to elevate homes or key systems. Affordability and flood insurance requirements may be placed on all assisted units following completion of mitigation activities. These requirements and program parameters are subject to federal approval and may change. Funding for this program will not be distributed by the federal government and made available to the State of New York and its partners until federal agencies have approved the program discussed in this document.

- Fact sheet: http://nysandyhelp.ny.gov/sites/all/themes/ny_sandy_help/documents/multifamily-factsheet.pdf
- Register here: <https://www1.dhcr.state.ny.us/sandyrecoveryprogram/personal>

Recreate NY Smart Home Buyout Program

Funding for buy-outs may be available for homeowners in disaster declared counties. Funding will be provided to give residents the opportunity to leave their properties through a voluntary buyout program for homes that were substantially damaged and/or located within designated buyout areas where damage occurred.

Buyouts are strictly voluntary. No homeowners are ever forced to relinquish their property, but homeowners who decide not to participate in the buyout may be required to take risk reduction measures, such as elevating their homes and purchasing insurance coverage through the National Flood Insurance Program (NFIP), if locally available.

More information will be available within the coming weeks.

Sandy Help Team Intake Centers for Housing & Small Business Programs

Nassau County

Hempstead Works (NYS DOL One-Stop Career Center)

50 Clinton Street, Hempstead, NY 11550

Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours

New York State Department of Labor (NYS DOL One-Stop Career Center)

303 Old Country Road, Hicksville, NY 11801

Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours

NY Rising Housing Recovery Program Office

4160 Industrial Park, Island Park, NY 11558

New Hours: 8AM to 8:00PM (Mon-Fri); 8:00AM to 5:00PM (Saturday); CLOSED on Sundays

NY Hurricane Sandy Recovery Resources

NY Rising Housing Recovery Program Office

3888 A Merrick Road, Seaford, NY 11783

New Hours: 8AM to 8:00PM (Mon-Fri); 8:00AM to 5:00PM (Saturday); CLOSED on Sundays

Suffolk County

Suffolk County DOL One-Stop Career Center (NYS DOL One-Stop Career Center)

725 Veterans Highway, Hauppauge, NY 11788

Hours - 8:30AM to 5:00PM (Mon-Fri); no weekend hours

New York State Department of Labor (NYS DOL One-Stop Career Center)

160 South Ocean Avenue, Patchogue, NY 11772

Hours: 8:30AM to 5:00PM (Mon-Fri); no weekend hours

Mastic Recreation Center

15 Herkimer Street, Mastic, NY 11950

New Hours: 10:00AM to 6:00PM (Mon-Fri); no weekend hours

Islip Town Hall Annex

401 Main Street, Islip, NY 11751

New Hours: 11:00AM to 8:00PM (Mon-Fri); 9:00AM to 3:00PM (Saturday); CLOSED on Sundays

New Location: Babylon Town Hall

200 East Sunrise Highway, Lindenhurst, NY 11757

New Hours: 11:00AM to 8:00PM (Mon-Fri), no weekend hours

New York State food resources

Island Harvest (Nassau/Suffolk): Island Harvest can direct you to food distributions and food pantries in your area. They can also provide referrals for many other types of services.

- **Island Harvest Hurricane Relief: 516-294-8528**
- www.islandharvest.org

Long Island Cares Harry Chapin Food Bank

- (Nassau/Suffolk) 631-582-3663

Food Bank of the Hudson Valley

- (Orange, Rockland, Putnam, Ulster) 845-534-5344

Food Bank of Westchester County

- (Westchester) 914-909-9605

Regional Food Bank of North Eastern NY

- (Putnam, Sullivan Ulster, Orange, Rockland) 518-786-3691

Listing for all food pantries within New York State (100+):

- www.foodpantries.org/st/new_york

NY Hurricane Sandy Recovery Resources

North County SPCA

- www.ncspca.org

North Shore Animal League

25 Davis Avenue, Port Washington, NY 11050

- (516) 883.7575
- www.animalleague.org/

Residential Energy Affordability Partnership (REAP)

If you qualify, Long Island Power Authority (LIPA) can show you how to lower your energy costs through a comprehensive REAP home survey

What is Residential Energy Affordability Partnership (REAP)?

REAP (Residential Energy Affordability Partnership) is a LIPA program for income-eligible customers designed to help them save energy and lower their electric bills. Participation in REAP can make your home healthier and safer. In addition participants are guided to other non-LIPA services that can help them with any special needs.

What can I expect?

During the REAP home survey, a REAP technician may install energy-saving measures in your home...at no cost to you! In fact, all REAP services provided are at no cost to eligible customers. REAP technicians choose items that will make your home the MOST energy efficient.

- <http://www.lipower.org/residential/custserv/fa-reap-expect.html>.

You are eligible for REAP if:

- You have a LIPA account number
- Your house is a one to four family dwelling
- You meet the income guidelines below:

2013 - 2014 Income Guidelines

Size of Family	70% Median Annual Income	70% Median Monthly Income
1	\$52,675.00	\$4,389.58 or less
2	\$60,200.00	\$5,016.67 or less
3	\$67,725.00	\$5,643.75 or less
4	\$75,250.00	\$6,270.83 or less
5	\$81,270.00	\$6,772.50 or less
6	\$87,290.00	\$7,274.17 or less
7	\$93,310.00	\$7,775.83 or less
8	\$99,330.00	\$8,277.50 or less

If your family size is greater than 8 persons;
increase the annual income by \$6,020 for each additional person.

NY Hurricane Sandy Recovery Resources

Oyster Bay, Town of

Posting news on waivers for buildings being rebuilt to their preexisting condition. See website for more details.

- Town Hall West, 74 Audrey Lane, Oyster Bay, New York 11771
- 516.624.6266 (Building Department)

Project Warmth

Project Warmth, administered by United Way of Long Island, is an emergency assistance program to help families and individuals with energy emergencies. Project Warmth provides a one-time grant for fuel, plus an additional amount for fuel-related electricity. The heating grant may be used to pay for any fuel source such as oil, gas, electric, propane, etc. **Project Warmth will open in January 2014 and is available until funds are exhausted.** Contact Project Warmth at

- 631-940-3757

Qualifying for Project Warmth

You are eligible for assistance if:

- You are a resident of Nassau or Suffolk County or the Rockaways
- Demonstrate financial hardship and provide an acceptable explanation for the arrears
- If you are eligible for Home Energy Assistance Program (HEAP), you MUST apply for HEAP before applying for Project Warmth (see p 73).
- You did NOT top off your oil tank during the 2012-2013 heating season

Small business assistance

- Hurricane Sandy Disaster Relief – Stony Brook University:
<http://www.stonybrook.edu/commcms/sbdc/disaster.html>
- Nassau County Business Relief:
<http://nassaubackinbusiness.org/>
- Storm Recovery for Small Business:
<http://www.esd.ny.gov/StormRecovery.asp>
- Storm Sandy Emergency Loan Fund:
<http://www.nybdc.com/StormSandyEmergencyLoanFund.html>
- Suffolk County Small Business Assistance Recovery Centers:
<http://www.211longisland.org/pdf/Suffolk%20County%20Small%20Business%20Assistance%20Recovery%20Centers.pdf>
- Super Storm Sandy Resources for Small Businesses:
<http://www.211longisland.org/pdf/SuperStormSandyResourcesforsmallbusiness.pdf>
- Small Business Disaster Loans:
<http://www.sba.gov/category/navigation-structure/loans-grants/small-business-loans/disaster-loans>

NY Hurricane Sandy Recovery Resources

Suffolk County Department of Health

- M-F, 9-5
- 631-853-3055, 631-853-3005, 631-854-0100,
- 631-852-4820 after-hours/weekends

Touro Law Center

Touro Law Center, together with partners the Suffolk County Bar Association, the Disaster Relief Law Center "You.Me.We." and the Student Disaster Relief Network, has launched the Touro Law Center – Hurricane Emergency Assistance and Referral Team (TLC-HEART). The center provides referrals, assistance and legal advice for local residents and small businesses affected by Hurricane Sandy.

Residents can call the center at (631) 761-7198 or email tlcheart@tourolaw.edu to receive assistance from disaster relief-trained students and volunteer attorneys who will match resident concerns with referrals to federal, state and local government agencies and private groups offering storm-related assistance. The telephone hotline will be answered live Monday through Thursday from 9 am to 6pm and on Friday from 9 am to 3pm. Voicemail messages can be left 24/7.

Help is available on a wide-range of legal and non-legal issues. Residents have been calling with a wide range of storm-related problems, including landlord-tenant problems, insurance issues, and employment law inquiries, as well as questions about the location of shelters, food pantries and clothing donations.

Insurance checklist

View our Insurance Checklist (<http://www.tourolaw.edu/tlcheart/default.aspx?pageid=711>) and Tips for How to Comply with This Week's Insurance Deadlines.

Flooding victims information

View the Flooding Victims Information FAQ's PDF at http://www.tourolaw.edu/pdf/tlcheart_FloodingVictimsInformationFAQs.pdf

NY Hurricane Sandy Recovery Resources

Index

A	
AAFE CDF.....	24
AAFE Community Development Fund	24
ABFE	41, 47
ABFE Impacts	41
AC&C.....	16, 17
Accessible taxi.....	10
Adult Family Intake Center	39
Adult Financial Management Services	69
Adult Preventive Services	68
Adult Protective Services.....	68
Adventist Community Services Disaster Response.....	19
Advisory Base Flood Elevation	47
Affordable Housing Corporation.....	41
AFIC.....	39
AidMatrix	45
All Hands Volunteers.....	69
American Institute of Architects.....	41
American Red Cross	27, 30, 31, 34, 53, 56, 65
American Society for the Prevention of Cruelty to Animals	16
AmeriCares.....	10
ANIBIC.....	10
Animal Care & Control	17
Animal Care and Control of New York.....	16
APS	68
ASPCA.....	16
Association for Neurologically Impaired Brain Injured Children	10
B	
Babylon.....	70
Bar Association of the City of New York.....	51
BCID.....	12
Bethpage.....	76
Bideawee.....	16
Bronx	17, 21, 22, 38, 39, 40, 57
Brooklyn	19, 20, 38, 39, 40, 46, 64
Brooklyn Center for Independence of the Disabled.....	12
Brooklyn Community Center.....	19
Brooklyn Jubilee Legal Clinic.....	46
Buddhist Tzu Chi Foundation	19
Build it Back	42, 60, 61
Build It Back Multifamily Loan Program	28
C	
Catholic Charities.....	19, 21, 33, 57, 58, 59, 61
CCR&R.....	17
CDBG	36, 57
CDBG-DR.....	57, 60
CDC	53, 54
CDCLI	70, 71
Center for Children's Initiatives	17
Center for Independence of the Disabled.....	12
Center for New York City Neighborhoods.....	23
Centers for Disease Control and Prevention.....	53
Child Care Council of Nassau	72
Child Care Council of Suffolk	73
Child Care Resource and Referral Agency	17
Child Development Support Corporation	18
Chinese American Planning Council.....	18
Church World Service.....	20
CIDNY	12
City Bar.....	51
City Harvest.....	31
CNYCN.....	23
Coalition Against Child Abuse and Neglect	70
Coalition for the Homeless	35
Codes, Zoning and Permits.....	41
COJO.....	20
Commission for Quality of Care and Advocacy for Persons with Disabilities	10
Committee for Hispanic Children & Families	18
Common Ground	36
Community Development Block Grant (CDBG) program	36
Community Development Block Grant Disaster Recovery Program	62
Community Development Block Grants	57
Community Development Corporation of Long Island..	70, 73
Community Resource Exchange.....	54
Community Service Society.....	46
Coney Island	46
Connect-to-Recovery	20, 22
Consumer Services Bureau	53
Council of Jewish Organizations of S.I.....	20
counseling	75
Counseling.....	20, 31, 41, 73
CRE.....	54
Crime Victims Hotline.....	18
Crisis Intervention	20
D	
DAV.....	11
Day Care Council of New York	17
DCM	57, 58, 59
DCMP	57
Dental Lifeline Network.....	31
Department of Buildings.....	41

NY Hurricane Sandy Recovery Resources

Department of Consumer Affairs	41
Department of Health and Mental Hygiene.....	41
DEWS.....	44
DFS	50
DFTA	38
DHAP.....	36
DHCR	37, 41
DIPA.....	44
Directory of New York City Affordable Housing Programs	36
Disabled American Veterans.....	11
Disaster Case Management.....	57
Disaster Case Management Program.....	57
Disaster Chaplaincy Services	32
Disaster Distress Helpline	32
Disaster Housing Assistance Program.....	36
Disaster Legal Services	47
Disaster Relief Law Center	83
Disaster Unemployment Assistance	46
Division of Employment and Workforce Solutions	44
Division of Immigrant Policies and Affairs	44
DLS	47
DOB.....	15, 23
DOROT	11
DSS	27
DUA.....	46

E

Early childhood education	17
Empire State Development Agency.....	63
EmPower	25, 26
EmPower New York.....	25, 26
Encore 49 Residence	12
Encore Community Services.....	11, 12
Encore Senior Center.....	12
Encore West Residence.....	12

F

F.E.G.S Health & Human Services	73
Family-Type Homes for Adults.....	68
Federal Home Loan Bank of New York.....	26
FEMA	2, 26, 37, 40, 41, 57, 65
Finding Licensed Professionals.....	42
FIRMS.....	47
Flood Insurance Rate Maps	47
Food.....	31
Food Bank for New York City.....	31
Food Bank of the Hudson Valley.....	80
Food Bank of Westchester County.....	80
food pantries.....	20
Fund for the City of New York.....	55, 56

G

Governor Cuomo’s Disaster Homeownership Repair and Rebuilding Fund.....	26
gutting.....	69

H

HAMP	27
HASA Housing Services.....	37
HCR	36, 41
Health and Human Services.....	53
health insurance	20
HEAP	25, 26, 27, 73, 74, 75, 82
Hempstead	70, 73, 76, 77
HHS	53
Home Affordable Modification Program.....	27
Home Energy Assistance Program	25, 26, 27, 73, 82
HomeBase Homeless Prevention Program.....	37
Homemaking Services	69
Homeowners.....	22
Hope Coalition America.....	27
Housing.....	34
Housing Discrimination Hotline.....	2
Housing Finance Agency.....	41
Housing Recovery.....	38, 40
Housing Trust Fund Corporation.....	41
HPD	14, 23, 36, 40, 61
HRA	27
HSUS.....	17
Humane Society of the United States	17
Hurricane Emergency Assistance and Referral Team	83

I

Independent Living Centers.....	12
Instant License Check.....	39
Insurance Resource Center	48
Internal Revenue Service.....	31
IRS.....	31
Island Harvest.....	80

J

JBFCFS	20
JCC	20
Jewish Board of Family and Children's Services.....	20, 33

K

Kosher.....	20
-------------	----

L

Lawyers Alliance for New York City.....	54
---	----

NY Hurricane Sandy Recovery Resources

Legal Advice	20
Legal Aid Society.....	49
Legal Services NYC	49
LIAAC.....	75
LIFENET	33
Lindenhurst.....	75
LIPA.....	81
LISC	28, 29, 53
Local Initiatives Support Corporation	28, 29, 53
Long Beach	75
Long Island 2, 16, 19, 20, 50, 60, 68, 69, 75, 76, 77, 80	
Long Island Association for AIDS Care.....	75
Long Island Cares Harry Chapin Food Bank.....	80
Long Island Housing Services	75
Long Island Volunteer Center.....	76
LSSNY	43
Lutheran Social Services of New York	43, 58, 59

M

Maddie's Spay/Neuter Project.....	17
MAP	23
Margert Community Corporation.....	29, 37, 42
Mayor's Alliance for NYC's Animals	17
Mayor's Office for People with Disabilities	14
Mayor's Office for People with Disabilities	13
MCC	29, 42
MCC Rockaway Robin Hood Recovery Fund.....	29
Mental Health Association of Nassau County	76
Met Council	20
Mitigation and Retrofitting.....	42
Modest Needs.....	29
mold.....	26, 32, 42, 52, 53, 54, 66, 69, 70
Mold growth	53
mold treatment	69
MOPD	13, 14, 15
Mortgage Assistance Program	23
Move In-Assistance Program.....	34
mucking.....	69
muck-out	52
Multifamily Housing Mitigation/Elevation Grant Program	79

N

Nassau County Business Relief	82
Nassau County Department of Health.....	76
Nassau County Department of Social Services.....	76
Nassau County Office for the Aging	76
Nassau County SPCA.....	77
National Donations Management Network.....	45
National Foundation of Dentistry for the Handicapped	31
National Suicide Prevention Lifeline.....	33
NBAT	62, 64
NDMN	45

NECHAMA	77
Neighborhood Housing Services of New York City.....	38
Neighborhood Preservation Company.....	37
Neighborhood Revitalization NYC.....	29, 53
NeighborWorks.....	38
New Business Acceleration Team	62, 64
New Horizon.....	33
New York Cares	65
New York Conference of the United Methodist Church.	20
New York Disaster Interfaith Services.....	21
New York Immigration Coalition	43
New York Legal Assistance	20, 50
New York Legal Assistance Group.....	50
New York Peace Institute.....	50
New York Rising.....	36, 60, 77, 78
New York State Catholic Conference	21
New York State Department of Labor	79, 80
New York State Division of Housing and Community Renewal	37
New York State Energy Research and Development Authority.....	25
New York State Homes and Community Renewal.....	36
New York State Small Business Emergency Loan Fund	64
NHSNYC	38
nonprofit assistance.....	55
Nonprofit Coordinating Committee of New York.....	55
Nonprofit Recovery Loan and Grant Program.....	55
North County SPCA.....	81
North Shore Animal League.....	81
Notice of Property Value	22
Notice of Violation	23
NOV	23
NPCC	55
NRNYC.....	29
NYBDC.....	64
NYC Business Emergency Loan.....	64
NYC Business Solutions.....	62, 63
NYC Department for the Aging.....	13, 38
NYC Department of Buildings	15, 23
NYC Department of Consumer Affairs.....	23, 39, 53
NYC Department of Environmental Protection	63
NYC Department of Homeless Services.....	39
NYC Department of Housing Preservation and Development	14, 40
NYC Department of Small Business Services.....	63
NYC Department of Small Business Services Business Solution Centers	64
NYC Domestic Violence Hotline	18
NYC Economic Development Corp.	63
NYC Economic Development Corporation.....	63
NYC Housing Authority	18
NYC Housing Preservation & Development	23
NYC Housing Recovery	40
NYC Housing Recovery Portal	40
NYC Hurricane Sandy Loan & Grant Program.....	62

NY Hurricane Sandy Recovery Resources

NYC Mayor’s Community Affairs Unit.....	53
NYC Mayor’s Office	63
NYC Nonprofit Recovery Loan/Grant Program.....	55
NYC Restoration Business Acceleration Team.....	63
NYC Small Business Services.....	64
NYC WasteMatch	45
NYCDCA	23
NYCDEPC.....	63
NYCEDC	63
NYCHA	18
NYConnects.....	14
NYDIS.....	21
NYIC	43
NYLAG.....	20, 50
NYS Bar Association	50
NYS Department of Financial Services.....	50
NYS Department of Health	33
NYS Department of Homes and Community Renewal..	41
NYS Department of Labor	44
NYS Division of Housing and Community Renewal.....	41
NYS Insurance Department.....	51, 53
NYS Office for the Aging.....	14
NYS Office of Temporary and Disability Assistance	14
NYS Small Business Development Center.....	64
NYSBA.....	50
NYSDOH.....	33
NYSERDA.....	25

O

Occupy Sandy.....	65
Operation Hope.....	30
OTDA.....	14, 44
Oyster Bay	82

P

Park Avenue Psychotherapy.....	34
Parodneck Foundation	15
Partnership for the Homeless	41
POH.....	14
Post Institutional Services.....	69
Preliminary Work Maps.....	47, 48
Presbyterian Disaster Assistance	21
Project Hope.....	33
Project Open House.....	14
Project Restore HOPE	30
Project Warmth	82
Proof of Loss	51

Q

Queens	17, 19, 38, 57
Queens Community Center	19

R

Rape & Sexual Assault Hotline	18
Rapid Repairs	23, 24
RBAT.....	62, 63
REAP.....	81
Recovery Resources Center.....	77
Recreate NY Multifamily Housing Mitigation/Elevation Grant Program	79
Recreate NY Smart Home Buyout Program	79
Recreate NY Smart Home Program.....	78
Regional Catastrophic Preparedness Grant Program ...	38
Regional Food Bank of North Eastern NY	80
Removing Mold.....	42
Rental Assistance.....	37
Residential Energy Affordability Partnership.....	81
Restoration Business Acceleration Team	62, 63
ReuseNYC.....	46
Richmond.....	17, 21, 57
Robin Hood Foundation	29, 53
Rockaway American Red Cross Recovery Fund.....	42
Rockaways.....	33, 64, 66, 82
ROCKFUND	42
Rockland Independent Living Center	13

S

Safe Horizon	18
Safe Space.....	34
Salvation Army.....	21
Salvation Army Greater New York.....	45
Salvation Army Greater New York Division.....	46
Salvation Army of Greater New York	21, 61
Samaritan’s Purse.....	54
Sandy Housing Recovery Program	70
Sandy Legal Representation Project	43, 49
Sandy VIP Program.....	56
Sandy Volunteer Impact Partnership	56
SBA.....	64
SBS.....	63
SCHAP	15, 43
Seastreak.....	64
Senior Citizen Homeowner Assistance Program.....	15, 43
Senior Housing Resource Guide.....	39
SFIP	51
SHRP.....	70, 71
Small Business Administration.....	64
Small Business Disaster Loans	82
Smart Home Buyout Program.....	79
Smart Home Program	78
Social Security Administration.....	31
Social Services Block Grants	62
SSA.....	31
SSBG.....	62
St John’s Episcopal.....	34

NY Hurricane Sandy Recovery Resources

St. Malachy's, The Actors' Chapel.....	12
Standard Flood Insurance Policy	51
State of New York Mortgage Agency.....	41
Staten Island.....	13, 20, 38, 65, 66
Staten Island Center for Independent Living.....	13
Staten Island Community Center.....	20
Stephen Siller Tunnel to Towers Foundation.....	54, 65
Stephen Siller Tunnel to Towers Hurricane Relief Center	65
Stony Brook University.....	82
Storm Recovery for Small Business.....	82
Storm Sandy Emergency Loan Fund.....	82
Student Disaster Relief Network.....	83
Suffolk County Bar Association	83
Suffolk County Department of Health.....	83
Suffolk County Small Business Assistance Recovery Centers	82
Suffolk Initiated Living Options	13
Sunset Park Redevelopment Committee	68
Super Storm Sandy Resources for Small Businesses ..	82
Sustainability.....	42
Sustainable Neighborhoods.....	23

T

TDAP	60
Temporary Disaster Assistance Program.....	60
TLC-HEART.....	83
Touro Law Center.....	83
Tzu Chi.....	19

U

U.S. Department of Housing and Urban Development.	30, 37
U.S. Department of Veterans Affairs	30
U.S. Internal Revenue Service	31
U.S. Social Security Administration	31
UJA-Federation of New York.....	20
UJA-Federation of New York	22
United Methodist Church	20
United Policyholders.....	51
United Sikhs.....	22
United Way of Long Island	82
Unmet Needs Roundtable.....	21
Urban Edge	61

V

VA 30	
Veterans Administration	30
Visiting Nurse Service of New York.....	34
VNSNY	34

W

WCC.....	65
Westchester Disabled on the Move	13
Westchester Independent Living Center	13
World Cares	54, 65
World Vision New York	22

Y

You.Me.We.....	83
----------------	----